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**REPORT OF THE NINTH MINISTERIAL CONFERENCE ON THE INFORMATION
SOCIETY IN LATIN AMERICA AND THE CARIBBEAN**

Santiago, 7 and 8 November 2024

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A. ATTENDANCE AND ORGANIZATION OF WORK

Place and date of the meeting

1. The Ninth Ministerial Conference on the Information Society in Latin America and the Caribbean was held in Santiago on 7 and 8 November 2024 and was convened by the Economic Commission for Latin America and the Caribbean (ECLAC) by virtue of resolution 761(XXXIX) of the thirty-ninth session of ECLAC and in follow-up to the agreements adopted at the Eighth Ministerial Conference on the Information Society, held in Montevideo from 16 to 18 November 2022.

Attendance¹

2. The Conference was attended by representatives of the following member countries of ECLAC that are members of the Conference: Antigua and Barbuda, Barbados, Brazil, Chile, Colombia, Costa Rica, Cuba, Dominican Republic, Ecuador, El Salvador, Grenada, Guatemala, Honduras, Jamaica, Mexico, Panama, Paraguay, Peru, Plurinational State of Bolivia, Saint Vincent and the Grenadines, Trinidad and Tobago, and Uruguay.

3. Also in attendance were representatives of the following member countries of the Commission that are not members of the Conference: Italy, Kingdom of the Netherlands, Portugal, Spain, United Kingdom and United States.

4. Representatives of the following Member States of the United Nations that are not members of the Commission participated as observers: Czechia, Gambia, Hungary, Latvia and Malta.

5. Representatives of United Nations agencies, funds and programmes, intergovernmental organizations, cooperation agencies and the private sector, whose names appear in the list of participants, also attended.

Election of officers

6. The Conference elected the following Presiding Officers:

<u>Chair:</u>	Chile
<u>Vice-Chairs:</u>	Brazil
	Colombia
	Dominican Republic
	Peru
	Trinidad and Tobago
	Uruguay

¹ See annex 4.

B. AGENDA

7. The Conference adopted the following agenda:
 1. Election of Presiding Officers.
 2. Adoption of the agenda.
 3. Presentation of the position document titled *Overcoming Development Traps in Latin America and the Caribbean in the Digital Age: The Transformative Potential of Digital Technologies and Artificial Intelligence*.
 4. Special session on the theme “Policy lab for the digital transformation”.
 5. Panel discussions.
 6. Other matters.
 7. Consideration and adoption of the proposed digital agenda for Latin America and the Caribbean (eLAC2026) and the draft Santiago Declaration.

C. SUMMARY OF PROCEEDINGS

Opening session

8. At the opening session, statements were made by Javier Medina Vásquez, Deputy Executive Secretary a.i. of ECLAC; Claudio Araya San Martín, Undersecretary for Telecommunications of the Ministry of Transport and Telecommunications of Chile; and Virginia Pardo, Head of the Information Society Department of the Uruguay Agency for the Development of Electronic Government and the Information and Knowledge Society (AGESIC).

9. The Deputy Executive Secretary a.i. of ECLAC opened the Ninth Ministerial Conference on the Information Society in Latin America and the Caribbean, referring to the region’s structural challenges, known as development traps: low capacity for growth; high inequality with low social mobility and cohesion; and weak institutional capacities with ineffective governance. Despite persistently low economic growth and limited social inclusion, the digital transformation and technologies such as artificial intelligence, if implemented in an inclusive and effective way, could offer strategic solutions. He underscored the criticality of closing digital gaps, strengthening institutional capacities and fostering regional cooperation for addressing subjects like cybersecurity and data protection. The Conference would usher in a new phase of collaboration, focused on tangible action to achieve meaningful digitalization for prosperity and social cohesion in the region.

10. The Undersecretary for Telecommunications of the Ministry of Transport and Telecommunications of Chile said that regional collaboration was essential for overcoming shared challenges and that learning from mistakes was critical for progress. The digital transformation presented a unique opportunity to spur productivity and social inclusion in Latin America and the Caribbean. Given the pivotal importance of sharing experiences and knowledge for improving policies and practices, it was an honour for Chile to host the Conference. The digital transformation could help the region to overcome development barriers, and foster a more productive and equitable economy. He also called for reflection on how to move towards concrete action on critical issues.

11. The Head of the Information Society Department of AGESIC of Uruguay presented a detailed report on the progress made in the framework of the eLAC 2024 agenda over the period 2022–2024. She drew attention to the role of the working groups in key areas —such as meaningful connectivity, prevention of cybercrime, the digital economy and artificial intelligence— which had furthered regional cooperation and helped countries to share their experiences. She also reported that a committee had been established to assess progress in the implementation of the Digital Agenda for Latin America and the Caribbean, noted that the Commission’s Digital Development Observatory had been launched, and said that cooperation and strategic partnerships were paramount for the digital transformation.

Presentation of the position document titled *Overcoming Development Traps in Latin America and the Caribbean in the Digital Age: The Transformative Potential of Digital Technologies and Artificial Intelligence*² (agenda item 3)

12. The document was presented by Marco Llinás, Chief of the Division of Production, Productivity and Management of ECLAC.

13. The Chief of the Division of Production, Productivity and Management of ECLAC analysed how digitalization, and in particular artificial intelligence, could catalyse improvements in productivity, narrow equality gaps and strengthen institutional capacities in the region. He also presented figures on the impact of artificial intelligence on economic growth and the labour market. After providing an overview of progress in the adoption of digital technologies across various areas in the countries of the region, he presented recommendations for optimizing the efficiency of such technologies and encouraging real, sustainable uptake, which were focused on guiding policymaking and initiatives in the framework of a regional digital agenda in the lead-up to 2026.

Special statements

14. Next, statements were made by Amandeep Singh Gill, Envoy of the Secretary-General on Technology (virtual); and Alberto van Klaveren, Minister for Foreign Affairs of Chile.

15. The Envoy of the Secretary-General on Technology said that the meeting was taking place at a pivotal moment following the adoption of the Global Digital Compact by Member States of the United Nations at the Summit of the Future in September 2024, as part of the Pact for the Future. The Compact incorporated various aspects of development, the digital economy, data and artificial intelligence. As the first universal agreement on artificial intelligence, it was an innovative instrument that included a commitment to develop public digital infrastructure. Further, one of the most significant changes stemming from its adoption related to inclusion in the digital economy. Those aspects must be analysed to accelerate economic growth and ensure appropriate governance. Noting that technology governance must be inclusive and that all countries must participate in decisions on how to manage artificial intelligence, he pointed to the criticality of ensuring that least developed countries were not relegated to the role of mere followers and consumers.

16. The Minister for Foreign Affairs of Chile said that digital technologies were transforming every interaction and aspect of life. However, those technologies also entailed risks, including with regard to exclusion, cybersecurity and data protection. Although digital technologies could boost productivity and improve service delivery, they also posed significant challenges related to the digital gap and dependence on foreign technologies. He emphasized the need to strengthen innovation capacity in Latin America and

² LC/CMSI.9/3.

the Caribbean and noted that in Chile, multilateralism was recognized as a key instrument for the fair and secure regulation of the use of those technologies. The region must play a substantive role in global digital governance to ensure that its interests and needs were represented in the emerging digital era.

Special session on the theme “Policy lab for the digital transformation” (agenda item 4)

17. At the special session, statements were made by Sebastián Rovira, Officer in Charge of the Innovation and New Technologies Unit of the Division of Production, Productivity and Management of ECLAC; and Barbara Scholz, Head of Strategic Alliance between ECLAC and the Federal Ministry for Economic Cooperation and Development (BMZ) of Germany.

18. The Officer in Charge of the Innovation and New Technologies Unit of the Division of Production, Productivity and Management at ECLAC and the Head of Strategic Alliance between ECLAC and BMZ of Germany introduced the Policy lab for the digital transformation, an experimentation and innovation space in which public policymakers, technology experts, academics and other stakeholders collaborated to address the challenges of digitalization. Its main purpose was to serve research and design needs, support the implementation of digital transformation policies and provide methodological tools and technology solutions to foster inclusive and sustainable development in the region.

Panel discussions (agenda item 5)

Panel 1. Reimagining governance and institutional frameworks: opportunities in the digital era and in artificial intelligence

19. Panel 1 was moderated by Arturo Catalán, Editor of the Chile Tecnológico section of El Mercurio, and the panellists were Juan Carlos Muñoz, Minister of Transport and Telecommunications of Chile; Óscar Mauricio Lizcano Arango, Minister of Information and Communications Technologies of Colombia; Aisén Etcheverry Escudero, Minister of Science, Technology, Knowledge and Innovation of Chile; Eugênio Vargas Garcia, Head of the Department of Science, Technology and Intellectual Property of the Ministry of Foreign Affairs of Brazil; Guido Gómez Mazara, Chair of the Board of Directors of the Dominican Telecommunications Institute (INDOTEL) of the Dominican Republic; Cordel Green, Executive Director of the Broadcasting Commission of Jamaica; and Rodrigo Goñi, Member of Parliament of Uruguay.

20. The discussion centred around exploring the new opportunities of the digital era and artificial intelligence for the transformation of governance models and institutional frameworks in Latin America and the Caribbean, with a focus on transparency, administrative efficiency and public participation. The panellists analysed the essential regulatory aspects of building an inclusive and flexible governance environment and confronting the challenges facing the region’s countries with regard to the digital transformation and the effective adoption of artificial intelligence. The topics discussed included progress on national digital agendas, barriers and strategies relating to the integration of artificial intelligence into public institutions, and the need to develop ethical and regulatory frameworks that upheld human rights and fostered sustainable development. The panellists also discussed different ways for countries to improve coordination among governments for a comprehensive, efficient response to the challenges linked with emerging technologies.

Panel 2. The role of digitalization and artificial intelligence in building a more productive future in the region

21. The panel was moderated by Marco Llinás, Chief of the Division of Production, Productivity and Management of ECLAC, and the panellists were Orlando Vega, Vice-Minister of Science, Technology and Innovation of Costa Rica; Julissa Cruz Abreu, Executive Director of the Dominican Telecommunications

Institute (INDOTEL) of the Dominican Republic; Enrique Pazos, Undersecretary of the National Secretariat of Science and Technology (SENACYT) of Guatemala; Junior McIntyre, Deputy National Chief Digital Officer at the Ministry of Digital Transformation of Trinidad and Tobago; Maryleana Méndez Jiménez, Secretary General of the Inter-American Association of Telecommunications Operators (ASIT); Raúl Echeberría, Executive Director of the Latin American Internet Association (ALAI); Sergio Bandinelli, Business Development Director at TecNALIA; Javier Arregui, First Counsellor for Digital and Outer Space Cooperation of the Delegation of the European Union to Panama; and Nicolás Schubert, Government Affairs and Public Policy Manager at Google Hispanoamérica.

22. The panel focused on the challenges and opportunities presented by the adoption of digital technologies in Latin America and the Caribbean, both for boosting business productivity and strengthening the region's technology supply. Strategies and case studies supporting the closure of the gap in the adoption of digital technologies for companies, especially micro-, small and medium-sized enterprises (MSMEs), were presented and the panellists analysed ways to broaden the scope of those initiatives in the region. They explored the potential benefits of digital technologies and artificial intelligence for different economic sectors and the measures required to position the region not only as a consumer, but also as a global supplier of technology. Strategies for strengthening entrepreneurial ecosystems and fostering the creation of unicorn companies in the digital space were also examined. Lastly, the panellists underscored the pivotal role of the Conference in establishing a regional agenda for productive digital transformation.

Panel 3. Reducing inequality and improving inclusivity: digital technologies as tools for inclusion and empowerment

23. The panel was moderated by Sebastián Rovira, Officer in Charge of the Innovation and New Technologies Unit of the Division of Production, Productivity and Management of ECLAC, and the panellists were Vicenta Alexandra Macías Meza, Deputy Minister of Information and Communication Technologies of Ecuador; Claudio Araya San Martín, Undersecretary for Telecommunications of the Ministry of Transport and Telecommunications of Chile; Luis Eliécer Cadenas, Executive Director of RedCLARA; Gerson Martínez, Regional Expert in Labour Economics with the Regional Office for Latin America and the Caribbean of the International Labour Organization (ILO); Fernando Saiz, Director of Public and Regulatory Affairs at Telefónica Chile; and Graziela Castello, Coordinator of Sectoral Studies and Qualitative Methods of the Regional Centre for Studies on the Development of the Information Society of Brazil.

24. During the discussion, the panellists explored different ways of using digital technologies to reduce inequality and empower the most vulnerable sectors in Latin America and the Caribbean. Various regional strategies and experiences were shared, and panellists analysed the role of digital tools in fostering social, economic and cultural inclusion to narrow the existing gaps. They discussed how technology could help to address economic, educational and basic service access disparities as well as measures that could be implemented by governments and the private sector to ensure equal access to technology for rural communities and persons with disabilities. Emphasis was also placed on the educational policies required to arm people with the digital skills to participate in the digital economy and boost their employability. The panellists also underscored the role of technology platforms and artificial intelligence in fostering financial inclusion, as that could empower small businesses and entrepreneurs from marginalized areas. Various ways of incorporating meaningful connectivity into countries' policies with a view to ensuring an inclusive digital transformation in which all stakeholders could participate were also analysed.

Panel 4. E-government, data and security: keys for institutional transformation

25. The panel was moderated by Valeria Torres, Chief of the Public Management and Open Government Area of the Latin American and Caribbean Institute for Economic and Social Planning (ILPES) of ECLAC, and the panellists were José Inostroza Lara, Director of the Digital Government Secretariat at the Ministry of Finance of Chile; Virginia Pardo, Head of the Information Society Department of AGESIC of Uruguay; Carlos Gutiérrez Cahuas, Undersecretary for Digital Services and Innovation of the Office of the President of the Council of Ministers of Peru; Sebastián Cabello, Chief Executive Officer of SmC+; Liina Areng, Director of the EU CyberNet project and President of the Latin America and Caribbean Cyber Competence Centre (LAC4); and Alejandro Fuentes de la Hoz, Head of Security and Compliance for Southern Latin America at Amazon Web Services.

26. The panel focused on the role of digital governance and data management in modernizing the public institutions of Latin America and the Caribbean, and the discussion topics included digital security as well as transparency and efficiency in public administration. The panellists said that responsible data handling was of the utmost importance for increasing public trust and improving public services. They also examined strategies for accelerating the adoption of digital governance, which would enable greater inclusivity and efficiency in institutions' operations, and they analysed data management and cybersecurity governance frameworks. Another topic of note was the transition to smart government, defined as the intensive, ethical use of information and communications technologies, interoperability and open innovation. The panellists also explored the role of open data in reducing inequality and fostering government transparency and how to strike a balance between digital innovation and public security and privacy.

Panel 5. Cooperation and strategic partnerships for digitalization

27. The moderator of the panel was Luis F. Yáñez, Secretary of the Commission, and the panellists were Muhammadou M. O. Kah, Chair of the Commission on Science and Technology for Development and Ambassador and Permanent Representative of the Gambia to the United Nations; Félix Fernández-Shaw, Director for Latin America and the Caribbean and Relations with all Overseas Countries and Territories of the Directorate-General for International Partnerships of the European Commission; Leila Elmergawi, Director and Senior Adviser at the Office of the Special Envoy for Critical and Emerging Technology in the State Department of the United States; Alejandro Kawabata, Director of Legal and Institutional Affairs at the Ibero-American General Secretariat; Sergio Scarabino, Representative for South America at the International Telecommunication Union; Barbara Scholz, Head of Strategic Alliance between ECLAC and BMZ of Germany; Francisco Tierraseca, Director of the International and Ibero-American Foundation for Administration and Public Policies; Mauricio Agudelo, Coordinator of the Digital Agenda of the Development Bank of Latin America and the Caribbean; and Valeria Betancourt, Relationship Manager of the Association for Progressive Communications, representing the Multi-Stakeholder Committee of the Latin American and Caribbean Internet Governance Forum.

28. In the discussion, the panellists drew attention to the importance of partnerships and international cooperation for accelerating the digital transformation in Latin America and the Caribbean and explored how collaboration between governments, the private sector and international organizations could drive sustainable digital development. They reaffirmed the value of the World Summit on the Information Society (WSIS)+20 Forum High-Level Event 2024 for strengthening strategic partnerships and pointed to lessons that could be applied to current challenges. Other topics discussed included the outcomes of the high-level dialogues of the European Union-Latin America and Caribbean Digital Alliance, where opportunities had been identified to enhance cooperation. Cooperation priorities in the framework of the Multi-Stakeholder Committee of the Latin American and Caribbean Internet Governance Forum were also analysed, as well

as German cooperation initiatives led by Deutsche Gesellschaft für Internationale Zusammenarbeit (GIZ) and the advances achieved in data protection under the leadership of the International and Ibero-American Foundation for Administration and Public Policies, working together with the European Union. The discussion ended with panellists reflecting on the role of the Digital Agenda for Latin America and the Caribbean in fostering regional cooperation and promoting tangible steps to close digital gaps.

Consideration and adoption of the proposed digital agenda for Latin America and the Caribbean (eLAC2026) and the draft Santiago Declaration (agenda item 7)

29. The countries participating in the Ninth Ministerial Conference on the Information Society in Latin America and the Caribbean adopted the Digital Agenda for Latin America and the Caribbean (eLAC2026), the Santiago Declaration and agreement 1(IX), which are set out in annexes 1, 2 and 3, respectively, of the present report.

Closing session

30. At the closing session, statements were made by Marco Llinás, Chief of the Division of Production, Productivity and Management of ECLAC; and Claudio Araya San Martín, Undersecretary for Telecommunications of the Ministry of Transport and Telecommunications of Chile.

31. The Chief of the Division of Production, Productivity and Management of ECLAC said that the region's countries must make common cause in the digital transformation, given the paramount importance of a shared vision in confronting the current challenges and making the most of the opportunities offered by emerging technologies. ECLAC was entirely amenable to continuing to facilitate regional implementation of eLAC2026, as part of a collective effort to strengthen cooperation, inclusion and sustainability in the digitalization of Latin America and the Caribbean. ECLAC also reaffirmed its commitment to lending technical support, encouraging the sharing of best practices and facilitating dialogue between the region's many stakeholders. In that regard, he acknowledged that only ongoing collaboration could achieve a digital transformation that met the needs and aspirations of all the countries of the region.

32. The Undersecretary for Telecommunications of the Ministry of Transport and Telecommunications of Chile said that his country, which was chairing the Conference, was prepared to closely collaborate with the countries of the region to meet the objectives of the agenda. Multilateralism was essential for confronting the many challenges posed by the digital transformation and for advancing towards an inclusive agenda that would benefit the whole of Latin America and the Caribbean. In closing, he thanked the Government of Brazil for its willingness to chair the Conference in 2026.

Annex 1

DIGITAL AGENDA FOR LATIN AMERICA AND THE CARIBBEAN (eLAC2026)**A. BACKGROUND**

The accelerated pace of the digital transformation is reshaping economies and societies worldwide. Recognizing the growing importance of digital cooperation, the Member States of the United Nations adopted the declaration on the commemoration of the seventy-fifth anniversary of the United Nations,¹ which contains the commitment "We will improve digital cooperation". On that basis, the Summit of the Future adopted the Global Digital Compact on 22 September 2024, as part of The Pact for the Future.² The Compact reinforces the global commitment to an open, free and secure digital future and addresses the technological changes that are profoundly influencing all aspects of society. These efforts are aligned with the outcomes of the World Summit on the Information Society reflected in the Geneva Declaration of Principles and Plan of Action and the Tunis Agenda for the Information Society.

The Sustainable Development Goals (SDGs) emphasize the importance of technological advances for addressing economic, social and environmental challenges, with targets including increasing access to information and communications technology (ICT) and providing universal and affordable access to the Internet in least developed countries.

In line with these global initiatives, it is important to recognize the essential role of digital technologies in addressing economic, social and institutional challenges in Latin America and the Caribbean. In particular, the Economic Commission for Latin America and the Caribbean (ECLAC) recognizes that Latin America and the Caribbean is facing three development traps: low capacity for growth; high inequality and low social mobility; and weak institutional capacities and ineffective governance. As reflected in the aforementioned initiatives, digital technologies have a key role to play in addressing these traps.

From an economic perspective, digitalization has the potential to boost productivity and competitiveness by facilitating access to international markets and fostering innovation and efficiency in key sectors, especially if digital transformation efforts are combined with productive development policies. From a social perspective, digital technologies must promote inclusion by expanding access to social services, in addition to improving education and health. From an institutional and governance perspective, digitalization can also make public administrations more transparent and efficient by strengthening governance, citizen participation and social dialogue. Taken together, these technologies, when actually and effectively used, can act as catalysts for more productive, inclusive and sustainable development.

In the 19 years since the 2005 adoption of the first Plan of Action for the Information Society in Latin America and the Caribbean in Rio de Janeiro, Brazil, the region has strengthened cooperation and coordination on digital issues among countries. However, there are major challenges that will have to be addressed to navigate technological change and the digital revolution. The ninth Ministerial Conference on the Information Society in Latin America and the Caribbean is a fundamental forum for renewing policy priorities, facilitating the exchange of experiences among all stakeholders in the digital ecosystem and, more importantly, redoubling efforts to enable the region to deepen the real and effective use of digital technologies to address its development challenges, through concrete projects and actions.

¹ General Assembly resolution 75/1 of 21 September 2020.

² General Assembly resolution 79/1 of 22 September 2024.

In that connection, the Digital Agenda for Latin America and the Caribbean (eLAC2026), consisting of three axes, three thematic pillars and a set of strategic objectives, is presented below. This comprehensive agenda seeks to promote more productive, inclusive and sustainable development in the region through digital transformation. The first axis focuses on strengthening and supporting meaningful connectivity and digital infrastructure; the second relates to governance and digital security; and the third focuses on fostering innovation, emerging technologies and artificial intelligence for sustainable development. With regard to the thematic pillars, the first relates to digital transformation for productive development; the second relates to digital transformation for well-being; and the third relates to the digital transformation of the State.

B. PROPOSED DIGITAL AGENDA FOR LATIN AMERICA AND THE CARIBBEAN (eLAC2026)

Axis 1: Meaningful connectivity and digital infrastructure

Strategic objectives

1. *Support universal access*: Deploy telecommunications infrastructure in rural and underserved areas, including the expansion of broadband networks, by leveraging universal access funds, strategies and regulatory frameworks that foster competition and investment and that facilitate the construction, operation and sharing of passive and active infrastructure.
2. *Foster meaningful connectivity*: Ensure universal and affordable access to high-quality digital infrastructure, facilitating the use of appropriate devices and the development of digital skills for the entire population and the business sector, to increase social inclusion and competitiveness.
3. *Expand and improve digital infrastructure*: Invest in, finance and deploy resilient digital infrastructure, including high-speed fixed broadband networks, mobile networks, satellites, data centres, Internet exchange points and increased processing power for artificial intelligence, in addition to the adoption of Internet Protocol version 6 (IPv6), efficient use of radio spectrum and orbital resources.

Axis 2: Governance and digital security

Strategic objectives

4. *Strengthen digital security*: Implement digital security measures by advocating for policies, standards and strategies that protect and improve the resilience of systems, equipment and critical infrastructure against digital threats, in addition to ensuring the integrity of information and increasing the digital security literacy of citizens and governments.
5. *Support child safety online*: Prioritize the development and implementation of policies and standards for the safety of children online in accordance with international law, human rights and the rights of children.
6. *Strengthen the protection of personal data*: Develop solid frameworks and governance mechanisms for data protection to safeguard privacy, transparency and the security of personal information, and clearly delineate steps for compliance, in the framework of international cooperation.

7. *Strengthen governance for the digital transformation:* Strengthen institutions and inter-institutional mechanisms for coordination with the private sector, academia, the technical community and civil society to design, implement and monitor digital policies, securing commensurate resources and ensuring constant dialogue and continuous improvement.
8. *Improve and encourage the measurement of digital transformation:* Develop processes for measurement, data collection and the harmonization of indicators, and the sharing of experiences to track and measure progress in the digital transformation, in addition to assessing the impact of policies, programmes and projects.
9. *Create an enabling regulatory framework that fosters competition, investment and innovation:* Cultivate a legal and regulatory environment for digital matters, based on internationally agreed principles, international law and human rights, that strengthens innovation and competition in the digital ecosystem, ensuring the participation of all stakeholders in accordance with their roles and responsibilities.

Axis 3: Innovation, emerging technologies and artificial intelligence for sustainable development

Strategic objectives

10. *Develop ethical and responsible frameworks for artificial intelligence:* Establish guidelines and regulations for the development and use of artificial intelligence that prioritize development and well-being, democracy, human rights, equity, the rule of law, fundamental freedoms, privacy and transparency, ensuring model security, mitigating bias and avoiding the reproduction of inequalities in the digital environment while encouraging innovation and ensuring regulatory flexibility to adapt to rapid technological progress.
11. *Leverage artificial intelligence for social well-being and productive development:* Explore and implement applications of artificial intelligence in areas such as health, education, environmental protection and climate change, and support its adoption in key productive areas and sectors to address productivity and growth challenges, with an emphasis on local solutions and entrepreneurship.
12. *Build artificial intelligence skills and knowledge:* Invest in artificial intelligence research, education and training programmes to cultivate a skilled workforce, encourage innovation and tailor solutions to specific needs and local contexts.
13. *Foster international collaboration on artificial intelligence:* Participate in global, regional and national initiatives to shape the development and use of artificial intelligence for the benefit of humanity, in particular the development of talent, data and infrastructure, and national strategies and plans on artificial intelligence.
14. *Support the adoption of emerging technologies:* Encourage the real and effective use of emerging technologies, such as Internet of things, artificial intelligence and quantum computing to improve productivity, social inclusion and well-being, and institutional and governance capacities.
15. *Support digital public goods and open innovation:* Share software, artificial intelligence models and data based on open standards, recognizing the ability of open innovation to drive the digital transformation and innovation.

Thematic pillar 1: Digital transformation for productive development

Strategic objectives

16. *Encourage linkages and coordination between digital transformation policies and productive development policies*: Foster the real and effective use of digital technologies, in particular in strategic economic sectors that countries and their territories have prioritized in their productive development policies, and ensure their alignment with broader sustainable development objectives.
17. *Foster a prosperous digital economy*: Support e-commerce, digital financial services and the real and effective adoption of digital technologies by companies, in particular micro-, small and medium-sized enterprises, in addition to the digitization of strategic economic sectors to maximize the benefits of the digital transformation, in an environment that favours competition and ensures adequate protections for consumers' and workers' rights.
18. *Strengthen innovation, entrepreneurship and the regional ICT sector*: Support the development and creation of digital, technology-based and ICT companies, through financing access mechanisms, incentives, specialized training programmes, technical assistance, strategic investment attraction and productive development agendas for the ICT sector.
19. *Encourage the formation and consolidation of digital ecosystems*: Create and consolidate networks that bring together companies, technology parks, academic institutions, research centres and other stakeholders to encourage collaborative innovation and the development of digital solutions, and develop countries' computing capacity with a view to strengthening digital sovereignty.
20. *Build digital skills in the workforce*: Develop and implement digital skills-building, education and training programmes to equip the workforce with the skills they need to participate in the digital economy.
21. *Support digital and data markets at the regional level*: Reduce administrative barriers and improve regulatory convergence and the regional integration of digital trade by fostering coordination and cooperation among organizations, institutions and regional integration mechanisms.
22. *Foster a just and competitive digital ecosystem*: Design regulations that prevent monopolistic practices, thereby protecting the rights of consumers and improving the equity of digital and data markets.

Thematic pillar 2: Digital transformation for well-being

Strategic objectives

23. *Transform health by means of digital tools*: Use telemedicine, electronic health records and other digital solutions to improve access to and quality of health care and health.
24. *Leverage digital technologies for the development of education*: Promote the people-centred integration of education systems with digital technologies, through teacher training in digital skills, the development of inclusive platforms and equal access to digital educational resources.
25. *Establish and support national strategies on digital skills and competencies*: Adapt school and training curricula aimed at children, adolescents and young people, and establish teacher training programmes for the digital era, complementing them with training programmes for the general public that promote the protection of rights and the fulfilment of responsibilities in the digital environment.

26. *Support programmes to strengthen workforce capacities and skills:* Encourage the development of capacities and skills to cope with rapid technological changes and challenges and to mitigate the possible negative consequences of technological change.
27. *Incorporate a gender perspective in digital transformation strategies:* Address structural, systemic and social barriers to the digital empowerment of women and girls and boys and their participation in the digital economy, taking into account local realities.
28. *Take measures to mitigate and prevent the harmful effects of digital technologies on individuals, with a special focus on children, adolescents, young people and older persons:* Adopt multidisciplinary measures that include regulation, education, research and cooperation to create a safer and healthier online environment for individuals, especially children, adolescents, young people and older persons.
29. *Combat disinformation, radicalization and violent extremism:* Promote policies and strategies that strengthen resilience to disinformation, promoting education, including on the media and human rights, and establishing mechanisms to prevent the dissemination of false, harmful and illegal content.
30. *Ensure digital inclusion and accessibility:* Adopt international policies and standards so that persons with disabilities and vulnerable population groups have full access to and benefit from digital technologies, enhancing equal access to technology.

Thematic pillar 3: Digital transformation of the State

Strategic objectives

31. *Modernize government processes and services:* Streamline and digitalize government processes and services to improve efficiency, transparency, citizen participation, feedback, accountability and social dialogue, with a proactive and omnichannel service model.
32. *Improve digital identity and signature systems:* Implement secure and reliable digital identity and signature solutions to facilitate access to public services and promote cross-border digital services in a framework of regional integration.
33. *Adopt digital systems to modernize the public procurement of goods, services and public works:* Encourage government e-procurement to ensure transparency, monitoring, citizen oversight and effective accountability.
34. *Promote digital agendas and strategies in cities and local governments:* Advance in digital transformation to address challenges in public services, transport, mobility, resource management, security and productive development at local level.
35. *Promote open government and open data:* Promote the publication and use of open data to improve accountability and transparency and drive innovation, collaboration, decision-making and the empowerment of individuals.
36. *Promote innovation applied to government solutions:* Promote the development of innovative solutions for addressing government challenges, including open innovation models, supported by local digital ecosystems.

37. *Establish robust digital and data governance frameworks:* Develop and implement comprehensive policies that foster information-sharing and innovation, ensuring privacy, security and interoperability in government digital systems, and that aim to use and harness data for decision-making, policy design and governance.
38. *Harness digital technologies to strengthen institutional capacities and address governance challenges:* Promote the use of digital technologies to strengthen institutional capacities, improving the efficiency and transparency of institutions and their adaptability to governance challenges.

C. FOLLOW-UP MECHANISM AND GOVERNANCE OF THE DIGITAL AGENDA FOR LATIN AMERICA AND THE CARIBBEAN

The follow-up mechanism of the Digital Agenda for Latin America and the Caribbean has its origins in the agreements adopted by the countries of the region at the Ministerial Conference on the Information Society in Latin America and the Caribbean.

It comprises four levels of coordination and cooperation: the Ministerial Conference, the Presiding Officers, focal points and working groups. ECLAC serves as the technical secretariat for the mechanism and the Digital Agenda, providing support through the Digital Development Observatory and the Policy Lab for the Digital Transformation, with key tools for the design and monitoring of digital transformation policies.

Ministerial Conference: This is the highest governing and decision-making body of the Digital Agenda for Latin America and the Caribbean, responsible for evaluating the achievement of agreed objectives and making the necessary adjustments and changes to the follow-up mechanism.

Presiding Officers: This is the executive body of the Digital Agenda for Latin America and the Caribbean and is composed of two representatives from each of the following subregions: Andean countries; Central America and Mexico; the Southern Cone; and the Caribbean. They serve until the following meeting of the Ministerial Conference. Their main functions are: (i) to supervise the activities undertaken in the framework of the Agenda; (ii) to represent the Agenda in other forums or international organizations or designate representatives, following consultation of all members; (iii) to approve and review the formation of working groups; (iv) to prepare a programme of work in accordance with the plans of the working groups; (v) to propose the establishment of committees and subsidiary bodies to assist in the performance of their duties; and (vi) to convene and hold regular coordination meetings.

The Presiding Officers may allow organizations and institutions from the private sector, the technical community, international organizations and civil society to participate as observers.

Focal points: These are the national points of contact for the follow-up mechanism of the Digital Agenda for Latin America and the Caribbean. Each country must appoint or endorse the institution or individual that will serve as focal point. If there is a change in national representatives, it is the responsibility of the member countries of the Ministerial Conference on the Information Society in Latin America and the Caribbean to inform the technical secretariat. Their main functions are: (i) to organize, coordinate and promote the participation of the country in the process; (ii) to provide the means to ensure the country's representation at preparatory meetings and the Ministerial Conference; and (iii) to identify the institutions and individuals to serve as coordinators of the working groups.

Working groups: Working groups are forums for cooperation in the framework of the Digital Agenda for Latin America and the Caribbean, established perform a specific task under the direction of a coordinator. Their work is geared towards achieving the objectives of the Agenda, through collaborative projects and activities. The participants in the working groups will be designated by the countries. Their main functions are: (i) to promote the formation of networks and cooperation mechanisms; (ii) to encourage dialogue and the sharing of experiences and good practices; (iii) to stimulate the building and strengthening of capacities; (iv) to promote knowledge generation and substantive analysis, (v) to help build institutional links with other forums and organizations; and (vi) to foster the development of regional projects and actions.

Technical secretariat: ECLAC, in its capacity as technical secretariat of the follow-up mechanism of the Digital Agenda for Latin America and the Caribbean, will perform the following functions: (i) provide technical support, specifically to the Presiding Officers and its Chair, and facilitate the organization and coordination of the working groups; (ii) produce studies and substantive information, develop indicators and metrics, prepare newsletters and maintain the online collaborative platform; and (iii) provide support for the organization of the preparatory meeting and the Ministerial Conference on the Information Society in Latin America and the Caribbean. The technical secretariat will also ensure that the Digital Development Observatory and the Digital Transformation Policy Lab are made available to the Digital Agenda.

Digital Development Observatory: This is a platform for monitoring and evaluating progress in digital transformation in Latin America and the Caribbean. Its main function is to collect, analyse and disseminate relevant data and information on the status of digitalization in the region and digital markets. This includes producing key indicators, standardizing statistics to facilitate cross-country comparisons and conducting in-depth studies on specific issues related to the digital economy, digital inclusion and the impact of technologies on various sectors. Through the Observatory the necessary efforts will be made to measure progress towards the objectives of the Digital Agenda.

Policy Lab for the Digital Transformation: This is an innovative space that aims to advance the definition of new digital transformation policies and instruments in Latin America and the Caribbean. Its main objective is to develop robust methodological frameworks for the design of digital transformation policies and to facilitate access to and use of data science and technology tools and instruments. The Lab also seeks to foster regional collaborative projects, creating an enabling environment for sharing knowledge and experience between public agencies, the private sector, academia and the technical community.

D. TARGETS

Below is a list of targets to be achieved within the framework of the Digital Agenda for Latin America and the Caribbean (eLAC2026).

Regional targets for 2026 ^a	Baseline	Indicator
Double the population covered by 5G networks ^b	36% (2023)	Percentage of the total population covered by 5G networks
70% fixed broadband penetration in households	66% (2023)	Percentage of fixed broadband penetration in households

Regional targets for 2026^a	Baseline	Indicator
100 Mbps as average fixed broadband connection speed (downstream) for the region	85 Mbps (2024)	Fixed broadband connection speed (downstream)
33 Mbps as average mobile broadband connection speed (downstream) for the region	28 Mbps (2024)	Mobile broadband connection speed (downstream)
20 countries improve their ranking in the e-Government Development Index (EGDI) of the United Nations	13 countries (2022–2024)	Number of countries improving their ranking in the e-Government Development Index (EGDI) of the United Nations
52% of companies with e-commerce operations	50% (2023)	Percentage of companies that receive orders online
50% of the population has basic digital skills	45% (2022)	Percentage of the population with basic digital skills
20% of the population has advanced digital skills ^c	14% (2022)	Percentage of the population with advanced digital skills
30 countries of the region have a national cybersecurity strategy	17 of 33 countries (2023)	Number of countries in the region with a national cybersecurity strategy
6 countries ranked as pioneers in the Latin American artificial intelligence index (ILIA)	3 countries listed as pioneers (2023)	Number of countries ranked as pioneers in the Latin American artificial intelligence index (ILIA)

^a Targets are based on regional averages and available information. The benchmarks for targets are regional rather than national, taking into account the baseline scenario.

^b Baseline average for 8 countries: Argentina, Brazil, Chile, Dominican Republic, Guatemala, Mexico, Peru and Uruguay.

^c Average for 9 countries: Brazil, Chile, Colombia, Dominican Republic, Ecuador, Jamaica, Mexico, Peru and Uruguay.

Annex 2

SANTIAGO DECLARATION

The representatives of the countries of Latin America and the Caribbean, meeting in Santiago on 7 and 8 November 2024, on the occasion of the ninth Ministerial Conference on the Information Society in Latin America and the Caribbean,

Recalling General Assembly resolution 70/1 of 25 September 2015, entitled “Transforming our world: the 2030 Agenda for Sustainable Development”, and mindful of the potential for information and communications technologies to facilitate and advance efforts to achieve the Sustainable Development Goals and their targets,

Reaffirming the principles and objectives agreed at the World Summit on the Information Society and the commitment to build a people-centred, inclusive and development-oriented information society, and recognizing the support function performed by the United Nations regional commissions in the implementation of the Plan of Action adopted by the World Summit on the Information Society,

Aware of the importance of the Ministerial Conference on the Information Society in Latin America and the Caribbean in pursuing regional cooperation processes and partnerships in digital matters, to inspire the fundamental principles and values of solidarity and inclusion, freedom, participation, security and sustainability in the area of digital transformation,

Recognizing that, in the 19 years since the Rio de Janeiro Commitment established the importance of consolidating an international agenda on the information society, the Digital Agenda for Latin America and the Caribbean has made significant contributions in building a common vision for building an inclusive information society in the region,

Bearing in mind the joint efforts of the countries of Latin America and the Caribbean to foster sound governance of artificial intelligence ecosystems and to promote them as well as their ethical and responsible use, and recognizing the steps taken towards a framework for cooperation to promote the inclusive, equitable and sustainable development of artificial intelligence, strengthening intergovernmental and multi-sectoral cooperation in the region,

Taking note of the Global Digital Compact adopted at the Summit of the Future, held in New York on 22 and 23 September 2024,

Stressing the urgent need to foster meaningful and universal connectivity, reduce digital inequalities, boost innovation, ensure digital security, promote environmental sustainability, safeguard information integrity and strengthen digital governance,

Aware of the specific challenges facing the region, in particular the three development traps identified by the Economic Commission for Latin America and the Caribbean —namely, low capacity for growth, high inequality and low social mobility and cohesion, and weak institutional capacities and ineffective governance—, and of the key role that digital technologies can play in overcoming them,

Reaffirming the commitment to fostering an inclusive, safe, sustainable and just digital transformation that enables Latin America and the Caribbean to fully harness the opportunities presented by the digital revolution and new technologies while addressing structural development gaps,

Underscoring that measures need to be implemented to guarantee Internet access in rural and underserved areas and that States need to prioritize expanding telecommunications infrastructure, through regulatory frameworks that encourage competition and incentivize the private and public investment, facilitating the creation and sharing of networks,

Recognizing that the achievement of meaningful connectivity requires more than access to the Internet, and emphasizing the importance of supporting comprehensive strategies that include the construction of quality infrastructure, affordable access to devices and the development of digital skills and media and information literacy for the entire population, with a view to contributing to a more inclusive and equitable digital transformation and fostering the production of data for monitoring progress in meaningful connectivity in the countries of the region,

Reiterating the need to strengthen digital security policies by developing regulatory frameworks and protection strategies that address digital threats, improve system resilience and foster digital literacy in security matters among individuals and businesses,

Underscoring the need to support the development of ethical and responsible frameworks for artificial intelligence that are equitable and respectful of human rights and privacy while fostering innovation, and that are flexible and adaptable in the face of rapid technological progress, balancing the protection of individuals against incentives for technological progress,

Recognizing the importance of leveraging artificial intelligence and other emerging technologies to increase social well-being, applying them in areas such as health, education and the environment, and encouraging their adoption in key productive sectors to improve competition and sustainability in the region,

Also recognizing the importance of achieving greater integration between digital transformation policies and productive development strategies, and of States coordinating their efforts to maximize the use of digital technologies in key economic sectors, ensuring the alignment of such policies with the Sustainable Development Goals,

Underscoring the need to foster a robust digital economy by supporting digital trade, digital financial services and the adoption of advanced technologies by businesses, in particular micro-, small and medium-sized enterprises, in order to make key sectors in the region more competitive and productive,

Recognizing the barriers that vulnerable groups, including women and girls, face in accessing and using digital technologies, and the importance of mainstreaming the gender perspective in digital transformation strategies,

Underscoring the importance of accelerating the digitalization of public services through improved administrative efficiency, transparency and citizen participation, and emphasizing that the adoption of digital systems must include the use of such tools as digital identities and signatures to facilitate access to public services and improve online government administration,

Resolve to

1. *Adopt* the Digital Agenda for Latin America and the Caribbean (eLAC2026);
2. *Continue* to strengthen regional activities for digital cooperation in the framework of the Digital Agenda for Latin America and the Caribbean;
3. *Recognize* the participation and work of regional and international entities and organizations from the private sector, civil society, the technical community and development banks in the drafting of the Digital Agenda for Latin America and the Caribbean (eLAC2026) and invite them to participate actively in implementation of the Conference's agreements;
4. *Also recognize* the leadership of the Government of Uruguay as Chair of the Presiding Officers and its coordination of the Digital Agenda for Latin America and the Caribbean over the 2022–2024 period;
5. *Further recognize* the work of the Economic Commission for Latin America and the Caribbean as technical secretariat of the Digital Agenda for Latin America and the Caribbean and its vital importance for the continuity of the process;
6. *Thank* the Government of Chile for hosting the ninth Ministerial Conference on the Information Society in Latin America and the Caribbean;
7. *Thank* the Government of Brazil for offering to continue the process of the Digital Agenda for Latin America and the Caribbean and to host the tenth Ministerial Conference on the Information Society in Latin America and the Caribbean in 2026.

Annex 3

AGREEMENT**Agreement 1(IX) of the Ministerial Conference on the Information Society
in Latin America and the Caribbean**

The representatives of the countries of Latin America and the Caribbean, meeting in Santiago on 7 and 8 November 2024, on the occasion of the Ninth Ministerial Conference on the Information Society in Latin America and the Caribbean,

Recognizing that the benefits of the information technology revolution are today unevenly distributed between developed and developing countries and within societies, and reaffirming our full commitment to turning these digital divides into digital opportunities for all, particularly for those who risk being left behind and being further marginalized,

Taking into account the potential of information and communication technologies for furthering the fulfilment of the 2030 Agenda for Sustainable Development and the Sustainable Development Goals and their targets in their three dimensions: economic, social and environmental,

Recalling General Assembly resolution 75/1 of 28 September 2020, entitled “Declaration on the commemoration of the seventy-fifth anniversary of the United Nations”, which underscores the importance of shaping digital cooperation and a shared vision for a digital future that show the full potential for beneficial technology usage,

Taking note of the Global Digital Compact adopted at the Summit of the Future, held in New York on 22 and 23 September 2024,

Recognizing that the digital transformation is essential to sustainable development, that it entails a fundamental change in the way people, companies and governments interact and that it complements the concept of the information society,

Have agreed as follows:

1. The Ministerial Conference on the Information Society in Latin America and the Caribbean shall be renamed the Ministerial Conference on the Information Society and the Digital Transformation in Latin America and the Caribbean;
2. The secretariat shall submit this agreement to the Committee of the Whole of the Economic Commission for Latin America and the Caribbean at its thirty-eighth session, to be held in New York in 2025.

Annex 4

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Representante/Representative:

- Apollo Knights, Director, National Telecommunications Regulatory Commission (NTRC), email: aknights@ntrc.vc;

TRINIDAD Y TABAGO/TRINIDAD AND TOBAGO

Representante/Representative:

- Junior McIntyre, Deputy National Chief Digital Officer, Ministry of Digital Transformation, email: junior.mcintyre@gov.tt;

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Miembros de la delegación/Delegation members:

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- Mercedes Aramendia, Presidenta del Directorio, Unidad Reguladora de Servicios de Comunicaciones (URSEC), email: maramendia@ursec.gub.uy;
- Gabriel Hernández, Director de Tecnología y Operaciones, Agencia de Gobierno Electrónico y Sociedad de la Información y del Conocimiento (AGESIC), email: gabriel.hernandez@agesic.gub.uy;

B. Estados miembros de la Comisión que no son miembros de la Conferencia Ministerial sobre la Sociedad de la Información de América Latina y el Caribe y que participan en calidad de observadores/States members of the Commission not members of the Ministerial Conference on the Information Society in Latin America and the Caribbean participating as observers

ESPAÑA/SPAIN

Representante/Representative:

- Rafael Garranzo García, Embajador de España en Chile, email: rafael.garranzo@maec.es;

Miembros de la delegación/Delegation members:

- José Luis Pimentel, Coordinador de Cooperación para el Cono Sur, Agencia Española de Cooperación Internacional para el Desarrollo (AECID), email: jose.pimentel@aecid.es;
- José Luis Lozano García, Vocal Asesor, Ministerio de Asuntos Exteriores, Unión Europea y Cooperación, email: joseluis.lozano@maec.es;
- Mar Pérez Morillo, Vocal Asesora, Ministerio para la Transformación Digital y de la Función Pública, email: mar.perez@digital.gob.es;
- Julia Fuentes, Consejera Política, Embajada de España en Chile, email: julia.fuentes@maec.es;
- Álvaro Denia, Jefe, Oficina Económica y Comercial, Embajada de España en Chile, email: alvaro.denia@comercio.mineco.es;

ESTADOS UNIDOS DE AMÉRICA/UNITED STATES OF AMERICARepresentante/Representative:

- Leila Elmergawi, Director and Senior Advisor, Office of the Special Envoy for Critical and Emerging Technology, Department of State, email: elmergawil@state.gov;

Miembros de la delegación/Delegation members:

- Xavier Billingsley, Permanent Representative to ECLAC, Department of State, email: billingsleyxj@state.gov;
- Ana Guerrero, Third Secretary, Department of State, email: guerreroac@state.gov;

ITALIA/ITALYRepresentante/Representative:

Valeria Biagiotti, Embajadora, Embajada de Italia en Chile, email: segreteria.santiago@esteri.it;

PAÍSES BAJOS (REINO DE LOS)/NETHERLANDS (KINGDOM OF THE)Representante/Representative:

- Elke Merks-Schaapveld, Embajadora, Embajada del Reino de los Países Bajos en Chile, email: stg@minbuza.nl;

PORTUGALRepresentante/Representative:

- Manuel Magalhães, Encargados de Negocios a. i., Embajada de Portugal en Chile, email: embportugal.chile@mne.pt;

Miembro de la delegación/Delegation member:

- Tomás Moniz Ecsodi, Pasante, Embajada de Portugal en Chile, email: tomas.ecsodi@mne.pt;

REINO UNIDO DE GRAN BRETAÑA E IRLANDA DEL NORTE/UNITED KINGDOM OF GREAT BRITAIN AND NORTHERN IRELANDRepresentante/Representative:

- Rodrigo Tapia Seaman, Head of Science and Innovation, Embajada Británica en Santiago, email: rodrigo.tapiaseaman@fcdo.gov.uk;

Miembro de la delegación/Delegation member:

- Bruna Toso de Alcântara, Asesora de Seguridad de la Información, Consulado Británico en São Paulo, email: bruna.alcantara@fcdo.gov.uk;

**C. Estados miembros de las Naciones Unidas que no son miembros de la Comisión
y que participan en calidad de observadores/States Members of the United Nations
not members of the Commission participating as observers**

GAMBIARepresentante/Representative:

- Muhammadou Kah, Chairman, Commission on Science and Technology for Development (CSTD), Ambassador Extraordinary and Plenipotentiary to Switzerland and Permanent Representative to the United Nations Office in Geneva, the World Trade Organization (WTO) and other international organizations in Switzerland, Gambia Embassy, email: muhammadou.kah@thegambiamissiongeneva.ch;

HUNGRÍA/HUNGARYRepresentante/Representative:

- Edit Bucsi-Szabó, Embajadora, Embajada de Hungría en Chile, email: ebucsiszabo@mfa.gov.hu;

Miembro de la delegación/Delegation member:

- Szilvia Bognár, Cónsul, Embajada de Hungría en Chile, email: szilvia.bognar@mfa.gov.hu;

LETONIA/LATVIARepresentante/Representative:

- Janis Karklins, Ambassador at Large on UN Global Agenda, Ministry of Foreign Affairs, email: janis.karklins@mfa.gov.lv;

REPÚBLICA CHECA/CZECH REPUBLICRepresentante/Representative:

- Petra Nostas Arias, Jefa Adjunta de la Misión, Embajada de la República Checa, email: petra.nostas-arias@mzv.gov.cz;

REPÚBLICA DE MALTA/REPUBLIC OF MALTARepresentante/Representative:

- John Aquilina, Ambassador, Embassy of the Republic of Malta in Brazil, email: john.j.aquilina@gov.mt;

D. Secretaría de las Naciones Unidas/United Nations Secretariat**Oficina del Secretario General/Office of the Secretary-General**

- Amandeep Singh Gill, Under-Secretary-General and Secretary-General's Envoy on Technology (virtual);

Coordinadores Residentes/Resident Coordinators

- María José Torres Macho, Coordinadora Residente de las Naciones Unidas en Chile, email: torres8@un.org;

E. Sistema de las Naciones Unidas/United Nations system**Entidad de las Naciones Unidas para la Igualdad de Género y el Empoderamiento de las Mujeres (ONU-Mujeres)/United Nations Entity for Gender Equality and the Empowerment of Women (UN-Women)**

- Gabriela Rosero, Jefa de Oficina en Chile, email: g.roseromoncayo@unwomen.org;

Fondo Internacional de Desarrollo Agrícola (FIDA)/International Fund for Agricultural Development (IFAD)

- Ricardo Fort, Lead Regional Economist a.i., Latin America and the Caribbean Division, email: r.fortmeyer@ifad.org;

Organización de las Naciones Unidas para la Alimentación y la Agricultura (FAO)/Food and Agriculture Organization of the United Nations (FAO)

- Juan Ochoa, Coordinador Regional de Agricultura Digital, email: juan.ochoa@fao.org;

Organización de las Naciones Unidas para la Educación, la Ciencia y la Cultura (UNESCO)/United Nations Educational, Scientific and Cultural Organization (UNESCO)

- Valtencir Mendes, Oficial a Cargo, Oficina Regional para América Latina y el Caribe;
- Amparo Naranjo, Especialista, Programa de Educación, Oficina Regional para América Latina y el Caribe, email: a.naranjo@unesco.org;
- Jenyree Álvarez, Coordinadora de Proyectos de Aprendizaje y Transformación Digital en la Educación, Oficina Regional para América Latina y el Caribe, email: j.alvarez-figueroa@unesco.org;

Unión Internacional de Telecomunicaciones (UIT)/International Telecommunication Union (ITU)

- Sergio Scarabino, Representante para Sudamérica, email: sergio.scarabino@itu.int;

F. Organizaciones intergubernamentales/Intergovernmental organizations**Comisión Europea/European Commission**

- Javier Arregui Álvarez, Primer Consejero, Cooperación en Áreas Digital y del Espacio, Delegación en Panamá, email: javier.arregui-alvarez@eeas.europa.eu;
- Alberto Menghini, Jefe de Cooperación, Delegación en Colombia, email: alberto.menghini@eeas.europa.eu;
- Erik Kristensen, Agregado en Temas de Cooperación, Delegación en México, email: erik.kristensen@eeas.europa.eu;
- Natalia Otamendi Vallet, Agregada de Cooperación, Delegación de El Salvador, email: natalia.otamendi-vallet@eeas.europa.eu;

Comunidad Andina (CAN)/Andean Community

- Gino Figueroa Moscoso, Jefe de Gabinete, Despacho del Secretario General, email: gfigueroa@comunidadandina.org;

**Fundación Internacional y para Iberoamérica de Administración y Políticas Públicas (FIIAP)/
International and Ibero-American Foundation for Administration and Public Policies (FIIAP)**

- Francisco Tierraseca Galdón, Director General, email: director@fiiapp.es;
- Cecilia Castillo, Directora de Medio Ambiente, email: cecilia.castillo@fiiapp.es;
- Beatriz Juanes Rodenas, Project Manager, European Union-Latin America and the Caribbean Digital Alliance, email: beatriz.juanes@fiiapp.es;

Secretaría General Iberoamericana (SEGIB)/Ibero-American General Secretariat (SEGIB)

- Alejandro Kawabata, Director de Asuntos Jurídicos e Institucionales;

Sistema de la Integración Centroamericana (SICA)/Central American Integration System (SICA)

- Ricardo Alberto Cáceres Salmán, Director de Tecnologías de la Información, Secretaría General, El Salvador, email: rcaceres@sica.int;

Unión de Telecomunicaciones del Caribe/Caribbean Telecommunications Union

- Rodney Taylor, Secretary General, email: rodney.taylor@ctu.int;

G. Bancos de desarrollo y agencias de cooperación/Development banks and cooperation agencies

Banco de Desarrollo de América Latina y el Caribe (CAF)/Development Bank of Latin America and the Caribbean (CAF)

- Mauricio Agudelo, Coordinador de la Agenda Digital;

Deutsche Gesellschaft für Internationale Zusammenarbeit (GIZ)

- Franziska Seiffarth, Asesora de Transformación Digital, email: franziska.seiffarth@giz.de;

Expertise France

- Jean-Marie Chenou, Experto en Ciberseguridad, email: jean-marie.chenou@expertisefrance.fr;

G. Panelistas/Panellists

- Juan Carlos Muñoz, Ministro de Transportes y Telecomunicaciones de Chile;
- Virginia Pardo, Directora del Área Sociedad de la Información de la Agencia de Gobierno Electrónico y Sociedad de la Información y del Conocimiento (AGESIC) del Uruguay;
- Amandeep Singh Gill, Enviado del Secretario General para la Tecnología (virtual);
- Alberto van Klaveren, Ministro de Relaciones Exteriores de Chile;
- Arturo Catalán, Editor del segmento Chile Tecnológico de El Mercurio;
- Óscar Mauricio Lizcano Arango, Ministro de Tecnologías de la Información y las Comunicaciones de Colombia;
- Aisén Etcheverry Escudero, Ministra de Ciencia, Tecnología, Conocimiento e Innovación de Chile;
- Eugênio Vargas Garcia, Director del Departamento de Ciencia, Tecnología y Propiedad Intelectual del Ministerio de Relaciones Exteriores del Brasil;
- Guido Gómez Mazara, Presidente del Consejo Directivo del Instituto Dominicano de las Telecomunicaciones (INDOTEL) de la República Dominicana;
- Cordel Green, Director Ejecutivo de la Comisión de Radiodifusión de Jamaica;
- Rodrigo Goñi, Representante Nacional, Parlamento del Uruguay;

- Orlando Vega, Viceministro de Ciencia, Tecnología e Innovación de Costa Rica;
- Julissa Cruz Abreu, Directora Ejecutiva del Instituto Dominicano de las Telecomunicaciones (INDOTEL), República Dominicana;
- Enrique Pazos, Subsecretario de la Secretaría Nacional de Ciencia y Tecnología (SENACYT) de Guatemala;
- Junior McIntyre, Director Nacional Adjunto en Asuntos Digitales, Ministerio de Transformación Digital de Trinidad y Tabago;
- Maryleana Méndez, Secretaria General de la Asociación Interamericana de Empresas de Telecomunicaciones (ASJET);
- Raúl Echeberría, Director Ejecutivo Asociación Latinoamericana de Internet (ALAI);
- Sergio Bandinelli, Director de Desarrollo de Negocios de Tecnalia;
- Javier Arregui, Primer Consejero, Cooperación en las Áreas Digitales y del Espacio, Delegación de la Unión Europea en Panamá;
- Nicolás Schubert, Gerente de Políticas Públicas y Relaciones Gubernamentales, Google Hispanoamérica;
- Vicenta Alexandra Macías Meza, Viceministra de Tecnologías de la Información y Comunicación del Ecuador;
- Claudio Araya San Martín, Subsecretario de Telecomunicaciones del Ministerio de Transportes y Telecomunicaciones de Chile;
- Luis Eliécer Cadenas, Director Ejecutivo de RedCLARA;
- Gerson Martínez, Especialista Regional en Economía Laboral de la Oficina Regional para América Latina y el Caribe de la Organización Internacional del Trabajo (OIT);
- Fernando Saiz, Director de Asuntos Públicos y Regulatorios de Telefónica Chile
- Maximiliano Echeverría, Jefe de Sostenibilidad de Telefónica Chile;
- Graziela Castello, Coordinadora de Estudios Sectoriales y Métodos Cualitativos del Centro Regional de Estudios para el Desarrollo de la Sociedad de la Información (Cetic.br) del Brasil;
- José Inostroza Lara, Director de la Secretaría de Gobierno Digital del Ministerio de Hacienda de Chile;
- Carlos Gutiérrez Cahuas, Subsecretario de Servicios e Innovación Digital de la Presidencia del Consejo de Ministros del Perú;
- Sebastián Cabello, Director General de SmC+;
- Liina Areng, Directora del Proyecto EU CyberNet y Presidenta del Centro de Cibercapacidades de Latinoamérica y el Caribe (LAC4);
- Alejandro Fuentes de la Hoz, Líder de Seguridad y Cumplimiento para el Sur de Latinoamérica de Amazon Web Services (AWS);
- Muhammadou M. O. Kah, Presidente de la Comisión de Ciencia y Tecnología para el Desarrollo, Embajador, Representante Permanente de Gambia ante las Naciones Unidas;
- Félix Fernández-Shaw, Director para América Latina y el Caribe y Relaciones con los Territorios y Países de Ultramar de la Dirección General de Asociaciones Internacionales de la Comisión Europea;
- Leila Elmergawi, Directora y Asesora Principal del Enviado Especial para Tecnología Crítica y Emergente del Departamento de Estado de los Estados Unidos;
- Alejandro Kawabata, Director de Asuntos Jurídicos e Institucionales de la Secretaría General Iberoamericana (SEGIB);
- Sergio Scarabino, Representante para Sudamérica de la Unión Internacional de Telecomunicaciones (UIT);
- Barbara Scholz, Jefa de Alianza Estratégica entre la Comisión Económica para América Latina y el Caribe (CEPAL) y el Ministerio Federal de Cooperación Económica y Desarrollo (BMZ) de Alemania;
- Francisco Tierraseca, Director de la Fundación Internacional y para Iberoamérica de Administración y Políticas Públicas (FIIAPP);

- Mauricio Agudelo, Coordinador de la Agenda Digital del Banco de Desarrollo de América Latina y el Caribe (CAF);
- Valeria Betancourt, Asociación para el Progreso de las Comunicaciones (APC), en representación del Comité de Múltiples Partes Interesadas del Foro de Gobernanza de Internet de América Latina y el Caribe (LACIGF);

H. Secretaría/Secretariat

Comisión Económica para América Latina y el Caribe (CEPAL)/Economic Commission for Latin America and the Caribbean (ECLAC)

- Javier Medina Vásquez, Secretario Ejecutivo Adjunto a. i./Deputy Executive Secretary a.i., email: javier.medinavasquez@cepal.org;
- Luis F. Yáñez, Secretario de la Comisión/Secretary of the Commission, email: luis.yanez@cepal.org;
- Marco Llinás, Director, División de Desarrollo Productivo y Empresarial/Chief, Division of Production, Productivity and Management, email: marco.llinas@cepal.org;
- Ana Güezmes, Directora, División de Asuntos de Género/Chief, Division for Gender Affairs, email: ana.guezmes@cepal.org;
- Sebastián Rovira, Oficial a Cargo, Unidad de Innovación y Nuevas Tecnologías, División de Desarrollo Productivo y Empresarial/Officer in Charge, Innovation and New Technologies Unit, Division of Production, Productivity and Management, email: sebastian.rovira@cepal.org;
- Valeria Torres, Jefa, Área de Gestión Pública y Gobierno Abierto, Instituto Latinoamericano y del Caribe de Planificación Económica y Social (ILPES)/Chief, Public Management and Open Government Area, Latin American and Caribbean Institute for Economic and Social Planning (ILPES), email: valeria.torres@cepal.org;
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- Demetris Herakleous, Oficial Asociado de Asuntos Económicos, División de Desarrollo Productivo y Empresarial/Associate Economic Affairs Officer, Division of Production, Productivity and Management, email: demetris.herakleous@un.org;
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- Karen Haase, Asistente Superior de Gestión de Documentos, Oficina de la Secretaría de la Comisión/Senior Documents Management Assistant, Office of the Secretary of the Commission, email: karen.haase@cepal.org;
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