



## Example: Frequently asked questions - 2021 Census Indigenous and Northern area team

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# Frequently asked questions—2021 Census Indigenous and Northern area team

## Position responsibilities and requirements

### How has COVID-19 impacted the work required during the 2021 Census?

- In the current context of COVID-19, Statistics Canada is committed to ensuring at all times the safety of its employees, including those working for the 2021 Census.
- If a Statistics Canada census employee is sent in person to a dwelling, they will be required to wear personal safety equipment (provided by Statistics Canada) as well as maintain proper physical distancing, in accordance with guidelines from public health authorities.

### Do I need to be fully vaccinated to be considered for this job?

- Preference will be given to those who have already received their second of the COVID-19 vaccination.
- However, if you are interested but have not yet received your second dose or have not completed the 14-day waiting period after the second dose, please let us know of your interest and when you received your second dose.

### What work will I be doing?

- As an enumerator, you will
  - collect questionnaires from households
  - capture addresses and drop off letters inviting residents to complete their census questionnaire online
  - Follow up with respondents by calling or visiting people in their area to complete a census questionnaire
  - Ship completed questionnaires.

### Do I have to go door to door?

- Yes. Enumerator jobs involve going to people's homes in person. You will receive training and will have the support of your team and supervisors to complete this part of the job.

### How will the enumeration/interview actually be conducted at the door?

- In cases where a census employee is sent to a dwelling for non-response follow-up, a new no-contact protocol will be followed. Under this protocol, no interviews will be conducted inside the respondent's dwelling.
- The masked census employee/enumerator will knock at the door and then take several steps back—in anticipation of the respondent opening the door—to ensure a minimum of two metres (six feet) in physical space.
- The enumerator will verify with the respondent if they are comfortable before beginning. If the respondent requests additional physical space, this will be accommodated.
- Another option is for the enumerator to take down the respondent's phone number, return to their vehicle or another secure location, and call the respondent to get answers to the census

questions. This method is also suitable in the event of inclement weather or privacy concerns (e.g., neighbours in close proximity in a high-density residential area).

#### **How many weeks will I be expected to work?**

- You must be willing to work up to four weeks in July and August, without restrictions.

#### **Can I continue to work at my regular StatCan job remotely and still be an enumerator?**

- No. Enumerators must be flexible, available full time and collection tasks have to be accomplished within a condensed period of time.
- Time will be limited and you will not have the bandwidth to continue working on your full-time regular tasks.
- Internet connectivity can also be an issue in certain remote communities.

#### **Will my existing contract at StatCan be impacted if I participate in this opportunity?**

- No, there will be no impact on your existing contract.

#### **As this is a volunteer activity, will I continue to be paid my regular pay under my existing contract?**

- Yes, you will continue to be paid, as per the conditions of your existing contract.

#### **Do I need to speak an Indigenous language to be considered for this job?**

- While speaking an Indigenous language would be an asset for this job, it is not a requirement.

#### **How many hours of work per week should I anticipate working?**

- Statistics Canada cannot provide a specific number of hours per week for census employment, since the workload varies based on the location of the work.
- Applicants must be flexible and available full time, and be aware that you could be required to work in the evening and on weekends.

### **Life on the census Indigenous and Northern area team**

#### **Will I be provided overnight accommodations?**

- You will be provided overnight stays at hotels or other accommodations.
- Accommodations are extremely limited in many of these remote communities, and you may not be the only guests that these establishments need to lodge.
- You may be required to share a room, bathroom, or shower facility with other travellers.

#### **Will I be provided food and drink?**

- Yes, daily meal allowances shall be paid in accordance with the [Module 3 of the Travel Directive](#)
- Access to restaurants (e.g., fast food, sit-down, etc.) or variety of food or beverages could be limited.
- Individuals with restrictive diet or specific dietary needs may experience further limitations.
- Higher prices for meals and beverages should be anticipated
  - It may be possible to request a Travel Advance to assist you with these higher costs. If you require a Travel Advance please ensure to request one when confirming your interest.

#### **Will travel conditions have an impact on my job?**

- Weather conditions play a major role in determining when travel can occur. Therefore, you must be prepared to
  - travel outside of normal hours of work.
  - fly and drive to and within very remote areas under variable weather and road conditions and different times of the day.

