



Distr.
LIMITED
LC/L.4106
2 December 2015
ENGLISH
ORIGINAL: SPANISH

**REPORT OF THE FIFTH MINISTERIAL CONFERENCE ON THE INFORMATION
SOCIETY IN LATIN AMERICA AND THE CARIBBEAN**

Mexico City, 5-7 August 2015

CONTENTS

		<i>Paragraph</i>	<i>Page</i>
A.	ATTENDANCE AND ORGANIZATION OF WORK	1-6	3
	Place and date of the meeting	1	3
	Attendance.....	2-4	3
	Organization of the meeting	5-6	3
B.	AGENDA.....	7	3
C.	SUMMARY OF PROCEEDINGS.....	8-38	4
Annex 1	Mexico City Declaration.....	-	13
Annex 2	Digital Agenda for Latin America and the Caribbean (eLAC2018)	-	17
Annex 3	List of participants	-	30

A. ATTENDANCE AND ORGANIZATION OF WORK

Place and date of the meeting

1. The fifth Ministerial Conference on the Information Society in Latin America and the Caribbean was held in Mexico City from 5 to 7 August 2015 and was convened by the Executive Secretary of the Economic Commission for Latin America and the Caribbean (ECLAC), by virtue of resolution 691(XXXV) and in follow-up to the Montevideo Declaration, adopted at the fourth Ministerial Conference on the Information Society in Latin America and the Caribbean, held from 3 to 5 April 2013.

Attendance¹

2. The Conference was attended by representatives of the following 18 member States of the Economic Commission for Latin America and the Caribbean (ECLAC): Argentina, Brazil, Chile, Colombia, Dominican Republic, Costa Rica, Cuba, Ecuador, El Salvador, Guatemala, Honduras, Mexico, Nicaragua, Panama, Paraguay, Peru, Uruguay and Venezuela (Bolivarian Republic of).

3. The United States attended as an observer.

4. Representatives of United Nations agencies, funds and programmes, specialized bodies, intergovernmental organizations, non-governmental organizations and the private sector, whose names appear in the list of participants, also attended.

Organization of the meeting

5. The Conference was structured into plenary sessions, opening presentations and six panel discussions.

Election of officers (agenda item 1)

6. The officers of the fifth Ministerial Conference on the Information Society in Latin America and the Caribbean, which was chaired by Mexico, comprised Brazil, Colombia, Chile, Dominican Republic, Ecuador and Guatemala.

B. AGENDA

7. The Conference adopted the following agenda:

1. Election of officers.
2. Adoption of the agenda and organization of work.
3. Digital technologies, economy and society: opening statements and panel discussions.
4. Other matters.

¹ See annex 3.

5. Consideration of the proposed digital agenda for Latin America and the Caribbean (eLAC2018).
6. Consideration and adoption of the Mexico City Declaration.

C. SUMMARY OF PROCEEDINGS

Opening session

8. At the opening session, statements were made by Alicia Bárcena, Executive Secretary of the Economic Commission for Latin America and the Caribbean (ECLAC), José Clastornik, Executive Director of the Agency of Electronic Government and Information Society Agency of Uruguay (AGESIC), Alejandra Lagunes, Coordinator of the National Digital Strategy of Mexico and José Antonio Meade Kuribreña, Secretary of Foreign Affairs of Mexico.

9. The Executive Secretary of ECLAC said that she was delighted to be opening the Conference in Mexico, where a digital strategy was being implemented to ensure access to information and communications technologies and achieve the country's development goals. She suggested that the region had to adapt to the new global economic model, and in this transition it was necessary to develop the digital ecosystem, improve intraregional connectivity, build appropriate human capital and provide a business environment friendly to investment, innovation and entrepreneurship, since the countries' capacities for developing the digital economy directly affected their growth. Ten years after the adoption of eLAC, the Executive Secretary reiterated the commitment of ECLAC, as technical secretariat, to continue supporting this process. Lastly, she indicated that the digital revolution was one of the greatest global paradigm shifts, but it should contribute to a new vision of regional development that was transformative and would forge a new State- market-society equation, helping to create more cohesive societies in which the privilege-based culture would give way to a culture focused on equality and rights.

10. The Executive Director of the Agency of Electronic Government and Information Society Agency of Uruguay (AGESIC) stressed the importance of the regional digital agenda over the past 10 years and the three plans of action that had been adopted since 2005, aimed at incorporating information and communications technologies as development tools in the countries of Latin America and the Caribbean. He said that this was a historic moment for the region and that 2015 marked a turning point in these efforts. He highlighted the evolution and continuity of eLAC over this period, thanks to the support of ECLAC as technical secretariat of the mechanism, and the backing of the countries, whose commitment was reflected in the number of ministries present at the Conference. He wished Mexico success in steering the process and added that the challenges ahead consisted of reflecting on and consolidating the progress already made in order to achieve even better outcomes in the future. To this end, he reaffirmed his country's commitment and his appreciation for the cooperation received in his time as Chair.

11. Upon assuming as Chair, the Coordinator of the National Digital Strategy of Mexico acknowledged the leadership of Uruguay in steering eLAC activities and the support provided by ECLAC in this process. She emphasized that the main goals the United Nations had set for 2030 were summed up in five concepts: people, planet, prosperity, peace and partnership. In order to achieve these goals, the Internet and digital technologies were a powerful tool that governments should employ to break old paradigms and rise to development challenges. She added that technological evolution had brought enormous benefits and that no country could afford to lag behind. Accordingly, the region should set

strategic goals, for which technologies were an enabler. She reiterated Mexico's commitment to drive a digital agenda that would help the region to compete in the economy of the future and contribute to its development, for which she urged universal participation.

12. Lastly, the Secretary of Foreign Affairs of Mexico emphasized that Internet access was fundamental in building a fair information society, and that this demanded active public policies in the region. He referred to the innovative uses of information technologies, not only in communications but in areas such as health, education and poverty measurement. He said that wider access to technology could help close the digital gap and thus improve integration in the region. Finally, he expressed his best wishes for a successful Conference and expressed the conviction that the reflections offered on this occasion would surely contribute to the closing of the digital gaps in Latin America and the Caribbean.

Digital technologies, economy and society: opening statements and panel discussions (agenda item 3)

13. This panel discussion was moderated by Alejandra Lagunes, Coordinator of the National Digital Strategy of Mexico. Statements were made by Alicia Bárcena, Executive Secretary of ECLAC; Fadi Chehadé, President and Chief Executive Officer (CEO) of the Internet Corporation for Assigned Names and Numbers (ICANN); Kathy Brown, President and CEO of the Internet Society (ISOC); Daniel A. Sepúlveda, Ambassador, Deputy Assistant Secretary of State and Coordinator for International Communications and Information Policy of the Department of State of the United States; Benedicto Fonseca Filho, Ambassador and Director of the Department of Scientific and Technological Affairs of the Ministry of External Relations of Brazil; and Zoran Stančič, Deputy Director-General of the Directorate-General for Communications Networks, Content and Technology (DG Connect) of the European Commission.

14. The Executive Secretary of ECLAC presented the document entitled "The new digital revolution: from the consumer Internet to the industrial Internet".² She stated that digital technologies were promoting complex production systems, new business models and global value chains. Increasing machine-to-machine communication over smart grids and the interoperability of cyberphysical systems were affecting production factors. Digital technologies had enormous potential to address a number of problems such as population concentration in cities, the environmental crisis, the care economy and the provision of public services, but the region still had gaps internally and vis-à-vis industrialized countries in both the production and uptake of ICTs. Faster technological development was needed to drive productivity and employment, in a less economically favourable context for the region. Lastly, policies should be encouraged to promote connectivity and good-quality Internet, modern regulations, participatory Internet governance, online consumer protection, cybersecurity and structural change.

15. The President and Chief Executive Officer (CEO) of the Internet Corporation for Assigned Names and Numbers (ICANN) began by noting that cyberspace no longer existed as a concept; rather, all space was now digital. The Internet was the major tool for change in the world, not only with regard to economic growth, but also as a tool for peace and security. He referred to the frictions that hindered the development of the digital economy and proposed that policy goals focus on removing these barriers to the adoption of new technologies and technological development. It was very important that the model of governance chosen should reflect the structure of the Internet and its transnational and distributed nature. An innovative approach should be adopted in governance, with wider cooperation and participation of all stakeholders, and the Internet should not be overregulated, centralized or fragmented.

² LC/L.4029(CMSI.5/4).

16. The President and CEO of the Internet Society (ISOC) focused on the point of no return which the Latin American and Caribbean region had reached in terms of Internet adoption and its impact on the region's development. She stressed the importance of linking sustainability goals with the digital agenda in the region and noted that the Internet was a tool for innovation with the potential to make a positive impact on poverty reduction, and on the development of education and health. The Internet was considered an organizational tool, but needed to be organized around the things that had to be done online, for which it was necessary to think local. It was crucial to promote collaborative online governance values within the framework of the World Summit on the Information Society process, with a view to the main aim of providing an Internet for all.

17. The Ambassador and Deputy Assistant Secretary of State and Coordinator for International Communications and Information Policy of the Department of State of the United States began his presentation by remarking that in order to take advantage of the opportunities and face the challenges presented by the digital economy, a collaborative, cooperative, multi-stakeholder and twenty-first century focus was required. The Internet was a tool for economic progress and human development and should therefore be considered a means rather than an end. The speaker said that 21% of GDP growth in developed countries was due to Internet use and connectivity, and not to ICT industries. Latin America and the Caribbean had the potential to lead and protect free trade, communication and association. Lastly, he stated that the United States was committed to working with its partners in the region to create an open, collaborative and inclusive space for problem-solving and dialogue and recognized the region's resolve to contribute to development built on open societies, open government and an interconnected and global Internet.

18. In this statement, the Ambassador and Director of the Department of Scientific and Technological Affairs of the Ministry of External Relations of Brazil stressed the importance of the coordination between the Regional Preparatory Meeting for the Internet Governance Forum (LACIGF) and the Ministerial Conference. He said that this reflected the level of commitment to progress towards a multi-stakeholder model of governance by governments, the private sector, civil society, the technical community and academia. He emphasized the importance of technology in development matters and the value of identifying risks. Brazil believed that discussions on ICT use should be guided by development goals, as recommended by the World Summit on the Information Society (WSIS). The multi-stakeholder model was useful, and it was important to recognize the roles and responsibilities of the stakeholders, and not allow the multilateral spaces to become exclusionary. He concluded by highlighting the importance of the eLAC process, as well as the Global Multi-stakeholder Meeting on the Future of Internet Governance (Netmundial), the Internet Governance Forum (IGF) and the WSIS review process.

19. The Deputy Director-General of the Directorate-General for Communications Networks, Content and Technology (DG Connect) of the European Commission recalled the strong historical and economic ties between Latin America and the Caribbean and the European Union, as shown by the fact that in the previous year 6% of European Union goods and services exports had gone to Latin America and the Caribbean and European Union foreign direct investment in the region mounted to 600 billion euros. He referred to the cooperation agreement and plan of action containing a chapter on science, research and ICT approved within the framework of the forum between Latin America and the European Union, which called for a joint strategy on research and cooperation. He drew attention to other areas on which the European Commission was working in the region, including: cloud computing, data protection, infrastructure roll-out, improvement of academic research networks and cooperation on regulation. Lastly, he stressed the importance of continued cooperation as a joint learning process.

Opening presentation: policy challenges for digital technologies

20. Robert Pepper, Vice-President of Global Technology Policy of CISCO, spoke of the close link between competitiveness and the adoption of digital technologies. He emphasized the enormous potential of developing countries with regard to the adoption of ICTs, owing to their growing populations, as 44% of the population in Latin America and the Caribbean was under 25 years of age. He highlighted the importance of these technologies in tackling issues related to environmental, social and economic sustainability. A study carried out by CISCO had found that 3.9 billion people would have Internet access in 2019, meaning that half the world population would be online that year. In the same year, 10 billion devices would be connected to the Internet, giving rise to the Internet of everything. It was estimated that the economic impact of this trend over the next three years would be around US\$ 93 trillion globally, and about US\$ 1 trillion in Latin America and the Caribbean in the same period. Lastly, the speaker made five recommendations: expand access in neglected areas and sectors, build Internet-based industrial skills, abolish taxes on these technologies, improve Internet connections and education in schools and close the gender gap.

Panel 1: Digital ecosystem and development vision

21. Panel 1 was moderated by José Clastornik, Executive Director of the Agency of Electronic Government and Information Society Agency of Uruguay (AGESIC), with statements made by Andrés Gómez-Lobo, Minister of Transport and Telecommunications of Chile; David Luna, Minister of Information and Communications Technologies of Colombia; Marcelo Jenkins Coronas, Minister of Science, Technology and Telecommunications of Costa Rica; Alexandra Álava, Vice-Minister of Information and Communications Technologies of the Ministry of Telecommunications and Information Society of Ecuador; Mónica Aspe, Undersecretary of Communications of the Secretariat of Communications and Transportations of Mexico; and David Ocampos, Minister at the National Secretariat of Information and Communications Technologies of Paraguay.

22. During the discussion, the participants reviewed the main goals of Latin American digital policies and the greatest challenges faced by the region. Digital agendas had positioned these topics as national priorities, but political decisions, actions and the long-term plan must remain consistent. The session highlighted the importance of improving digital literacy, expanding mobile broadband penetration, especially fourth generation (4G) technology, making spectrum allocation more efficient and building capacities to allow the region to transition from a consumer society to a society that produced digital goods and services. Lastly, attention was drawn to the need to develop contents and applications that would benefit citizens in areas such as education, health and agriculture.

Panel 2: Public policy and regulation for the roll-out of digital technologies

23. Panel 2 was moderated by Mauricio Agudelo, Senior Specialist in Telecommunications and ICTs, Department of Sectoral Analysis and Programming of the Development Bank of Latin America-CAF. Statements were made by Gabriel Contreras Saldivar, President Commissioner of the Federal Institute of Telecommunications (IFT) of Mexico; Karim Antonio Lesina, Vice-President of International External Affairs for the European Union, the Caribbean and Central and Latin America of AT&T; Kojo Boakye, Policy Director of Alliance for Affordable Internet (A4AI); Reinald Krueger, Head of the Regulatory Coordination and Markets Unit of DG Connect of the European Commission; Juan Manuel Wilches, Executive Director of the Regulatory Commission of Communications (CRC) of Colombia; Bruno Ramos, Regional Director for the Americas of the International Telecommunication Union (ITU) and Pablo Bello, Executive Director of the Inter-American Association of Telecommunication Enterprises (ASIET).

24. The panel addressed the main challenges faced by telecommunications regulators and their role in ICT adoption. It highlighted the importance of having clear regulations to promote private investment in order to incentivize the roll-out of infrastructure and achieve digital inclusion for the remaining 50% of the Latin American and Caribbean population. There were challenges relating to driving new Internet services, with more dynamic innovation cycles, more applications and a greater economic and social impact. This required a new regulation model based on principles that boost legal certainty, trust and creativity, allowing the development of new technology and driving investment, the closing of the digital gap and, at the same time, innovation. The panel referred to the importance of leadership—in both the private and public sectors—and social organizations, and the need to form public-private partnerships to forge stronger links between agents of the digital ecosystem.

Opening presentation: growth and innovation in the digital age

25. In his presentation, Robert D. Atkinson, President of the Information Technology and Innovation Foundation (ITIF), highlighted the impact of ICT adoption on productivity and economic growth, owing mainly to the fact that companies with access to digital technologies had better tools. He drew attention to technological trends such as cloud computing, the roll-out of sensors and big data analysis, noting that this allowed things to be done not only better but also differently. As a result, industries would be more successful if they built their business model around digitalization. The greatest impact of ICTs was not from production, but from its use and adoption. For example, over 80% of the benefits from ICTs in the United States were related to its use, rather than ICT production or industry. Lastly, he stressed that policies concerning digital growth should recognize that the Internet was primarily a tool for business and recommended prioritizing digital uptake and entrepreneurial innovation, with policies aimed at supporting companies' use of ICT regardless of size, and permitting capital investment by the telecommunications sector.

Panel 3: Digital economy and innovation for structural change

26. Panel 3 was moderated by Mario Cimoli, Chief of the Division of Production, Productivity and Management of ECLAC. Statements were made by Raúl Katz, Director of Business Strategy at the Columbia Institute of Columbia University, United States; Claudio Muñoz, President of Telefónica Chile; Silvia Bidart, Director General of the Federation of Latin American, Caribbean and Spanish Information Technology Entities (ALETI); Adriana Tortajada Narváez, Director General of Entrepreneurship and Financing Programmes, National Entrepreneurship Institute of Mexico; and Jacobo Cohen Imach, Member of the Board of the Latin American and Caribbean Internet and e-Commerce Federation (eCOM-L@C).

27. In the discussion, the participants noted that the global economy was closely tied to digitalization. Economies with a mature, innovative digital ecosystem integrated with industry achieved better outcomes in terms of productivity and competitiveness. The panellists commented that the challenges faced by the region in this area were linked to the need for clear rules and policies that would build companies' capacities and encourage entrepreneurship and innovation, thereby developing a regional digital goods and services market with economies of scale that would support competition in a world of global platforms. They reviewed the importance of prioritizing sectors in which to target industrial policy efforts, with at least certain levels of regional coordination. They confirmed the potential of complex production systems, including technologies such as ultrafast broadband, cloud computing and big data analysis, giving rise to disruptive innovations that were transforming markets, industries and value chains.

Panel 4: Digital governance and citizenship

28. Panel 4 was moderated by Catalina Achermann, ICT specialist with the Division of Production, Productivity and Management of ECLAC. Statements were made by José Clastornik, President of the Network of e-Government Leaders of Latin America and the Caribbean (Red GEALC); Jorge Alzamora, Chief of the Modernization and e-Government Unit of the Office of the Minister-Secretary General of the Office of the President of Chile; Irvin Halman, General Manager of the National Authority for Innovation of Panama; Fabrizio Scrollini, Coordinator of the Latin American Open Data Initiative (ILDA); Yolanda Martínez, Head of the Digital Government Unit of the Secretariat of Public Administration of Mexico; and Miguel Luengo-Oroz, Chief Data Scientist of United Nations Global Pulse initiative.

29. In the discussion it was recognized that several countries in the region had achieved substantial improvements with regard to digital governance. It was noted that working with a holistic long-term approach in this area was fundamental in four key dimensions of e-government: the operation and re-engineering of public agencies, citizenship, use of technologies and a regulatory framework. Panellists stressed the need for structural change as a catalysing mechanism inside governments, so that ICTs could be leveraged to change public administration and State provision of services. In order to promote the reuse of public information and improve decision-making by governments, companies and civil society, national open database portals must be promoted with interoperable platforms and a regulatory framework to ensure its operation through laws on transparency and data access. The value that could be created from this information, as well as the resulting solutions and applications—for example, through big data and cloud computing— would depend on the uptake of this technology by civil society and citizens and the capacities for using it. This, in turn, would require inclusive government leadership in order to create a virtuous and innovative ecosystem in collaboration with citizens.

Panel 5: Social inclusion and digital technologies

30. Panel 5 was moderated by Yolanda Ursa, Coordinator of the Latin America-Europe Advanced Dialogues to Enhance ICT Research and Innovation Partnership (LEADERSHIP). Statements were made by Miguel Brechner, President of the Board of Directors of the Basic Computer Connectivity for Online Learning (CEIBAL) Plan of Uruguay; Julián Casasbuenas, Director of the Colombian Association of Non-Governmental Organizations for Communication by E-mail (Colnodo) of Colombia; Alfredo Rodríguez Díaz, Director of Informatics of the Ministry of Health of Cuba; Scarlett Fondeur Gil, Economic Affairs Officer at the ICT Analysis Section of the United Nations Conference on Trade and Development (UNCTAD); Raúl Echeberría, Vice-President for Global Engagement of the Internet Society (ISOC); Amparo Arango, Responsible for International Relations at the Dominican Telecommunications Institute of the Dominican Republic; and Ana Eugenia Garduño, General Coordinator of the Technical Board for the General Coordination of Digital Inclusion and Literacy (@aprende.mx) of Mexico.

31. The panellists emphasized that in order to take advantage of the potential of ICTs as tools for social inclusion, it was necessary to fully understand what they were expected to do, since they could impact many areas, such as education, health and innovation. They also recognized that a number of challenges in the region must be addressed in order for ICTs to reach their potential. Firstly, work was needed with as-yet unincluded groups, through vertical ICT projects targeting neglected areas and vulnerable groups, such as indigenous peoples, persons with disabilities and women. Although Latin America had increased its investment in digital technologies, efforts should be redoubled to approach the levels achieved by developed countries. Another challenge was to expand demonstration projects, based on three key pillars—infrastructure, communities and capacity-building—, and to scale up such projects

through regional cooperation between countries. Lastly, greater efforts must be made to design and implement policies on the basis of multi-stakeholder participation models.

Panel 6: Implications of Internet governance for the regional context

32. Panel 6 was moderated by Sebastián Bellagamba, Regional Director for Latin America and the Caribbean of the Internet Society (ISOC). Statements were made by Megan Richards, Senior Adviser of DG Connect of the European Commission; Olga Cavalli, Vice-President of the Government Advisory Committee (GAC) and representative of the Government of Argentina at the Internet Corporation for Assigned Names and Numbers (ICANN); Benedicto Fonseca Filho, Ambassador and Director of the Science and Technology Department of the Ministry of Foreign Affairs of Brazil; Rodrigo de la Parra, Vice-President for Latin America and the Caribbean of ICANN; Óscar Robles, Executive Director of the Latin American and Caribbean Internet Addresses Registry (LACNIC); and Valeria Betancourt, Coordinator of the Programme on Information Policies for Latin America of the Association for Progressive Communications (APC).

33. The panellists highlighted the importance of the Internet as an instrument for achieving the Sustainable Development Goals and progressing towards more developed and inclusive societies. In this regard, one of the main challenges faced by the region was reviewing the way in which digital technologies could be applied to development goals. Other elements highlighted by the panel were the need for a multi-stakeholder participation system in the governance of the Internet, in order to promote knowledge generation, free expression and respect for human rights online; strengthen content and application development capacity at a local level; and promote the creation of new business models. It was also considered necessary to explore new forms of governance and cooperation, with a view to finding new approaches to making the Internet a global, neutral and shared resource for the general well-being and development of all users. The panel also referred to the progress of the IANA Functions' Stewardship Transition and the importance of strengthening cooperation in the digital agenda (eLAC2018) and discussion forums in this area, such as the Internet Governance Forum (IGF) and the Regional Preparatory Meeting for the Internet Governance Forum (LACIGF).

Consideration of the proposed digital agenda for Latin America and the Caribbean (eLAC2018) (agenda item 5)

34. The countries participating in the fifth Ministerial Conference on the Information Society in Latin America and the Caribbean, in plenary session, adopted the Digital Agenda for Latin America and the Caribbean (eLAC2018), the text of which is reproduced in annex 2 of this report.

Consideration and adoption of the Mexico City Declaration (agenda item 6)

35. The countries participating in the fifth Ministerial Conference on the Information Society in Latin America and the Caribbean, in plenary session, adopted the Mexico City Declaration, the text of which is reproduced in annex 1 of this report.

Closing session

36. At the closing session, statements were made by Alicia Bárcena, Executive Secretary of the Economic Commission for Latin America and the Caribbean (ECLAC) and Alejandra Lagunes, Coordinator of the National Digital Strategy of Mexico.

37. The Executive Secretary of ECLAC expressed thanks to the Government of Mexico for organizing the meeting, and to the participants. She highlighted the strategic dimension of the digital economy and the transformative and innovative nature of eLAC, as a forum for multi-stakeholder discussion. She said that the digital agenda must become the backbone for the implementation of the Sustainable Development Goals and reaffirmed the commitment of ECLAC to support the preparatory process in 2017 and the Ministerial Conference in 2018, as well as offering continued support to the countries to facilitate their participation in these events. She referred to several aspects of the digital agenda, such as the need to examine the feasibility of a single digital market that would enable the region to compete in the global digital economy, and reiterated that the time was right for the region to take a step beyond mere productivity towards equality.

38. The Coordinator of the National Digital Strategy of Mexico reiterated her conviction that technology could change the life of the region's inhabitants and that the leaders should not rest until everyone was connected. She said that the five pillars of the digital agenda represented a call to consider the major challenges of humanity; a foundation had been set but the next step was to work towards realizing these goals. She thanked the panellists and moderators for their active participation and for the mandate given to Mexico to present the document adopted to the General Assembly, as representative of the regional stance. She wished everyone a safe return home and urged them to work tirelessly to create a positive impact and improve the lives of all in Latin America and the Caribbean.

Annex 1

MEXICO CITY DECLARATION

We, the representatives of the Latin American and Caribbean countries meeting in Mexico City from 5 to 7 August 2015 at the fifth Ministerial Conference on the Information Society in Latin America and the Caribbean,

Reiterating the principles and objectives agreed upon during the World Summit on the Information Society, with a view to channelling the potential of information and communications technologies to enable individuals and peoples to use them to improve their quality of life and to promote sustainable development,

Recalling the Bávaro Declaration adopted in the Dominican Republic in January 2003; the Rio de Janeiro Commitment and Plan of Action for the Information Society in Latin America and the Caribbean (eLAC2007), adopted in Brazil in June 2005; the San Salvador Commitment and Plan of Action for the Information Society in Latin America and the Caribbean (eLAC2010), adopted in San Salvador in February 2008; the Lima Declaration and the Plan of Action for the Information and Knowledge Society in Latin America and the Caribbean (eLAC2015), adopted in Peru in November 2010; and the Montevideo Declaration and the Plan of work 2013-2015 for the implementation of the Plan of Action for the information and knowledge society in Latin America and the Caribbean (eLAC2015), adopted in Uruguay in April 2013,

Aware of the important role played by the Plan of Action for the Information and Knowledge Society in Latin America and the Caribbean (eLAC2015) in promoting regional cooperation on matters relating to information and communications technologies,

Considering that, by virtue of resolution 68/302, the United Nations General Assembly decided that the overall review of the implementation of the outcomes of the World Summit on the Information Society would conclude with a high-level meeting of the General Assembly in December 2015, to be preceded by an intergovernmental preparatory process that would also take into account inputs from all relevant stakeholders,

Considering also United Nations General Assembly resolution 68/167 on the right to privacy in the digital age,

Taking into consideration the Internet Governance Principles and the Roadmap for the future evolution of the Internet Governance Ecosystem, adopted at the Global Multistakeholder Meeting on the Future of Internet Governance (NETmundial), the Internet Governance Forum (IGF), the Regional Preparatory Meeting for the Internet Governance Forum (LACIGF), and the national Internet governance forums,

Reaffirming that science, innovation and information and communications technologies are essential for promoting the economic, social and environmental aspects of sustainable development,

Reiterating the importance of ensuring active participation by all stakeholders, including governments, the private sector, civil society, the technical community, academia and users, in the public policy processes relating to the development of the information society,

We declare

Our commitment to promote the treatment of cyberspace as a sphere of peace and development through cooperation between States and multi-stakeholder participation;

Our commitment to the objectives set forth in the Digital Agenda for Latin America and the Caribbean (eLAC2018), as a guide to strengthening cooperation, coordination and regional integration on digital matters;

Our commitment to the promotion of and respect for human rights in Internet governance, including privacy; freedom of expression, of access to information, and of creation and information-sharing; cultural and linguistic diversity; and accessibility;

Our firm resolve to participate in an active and coordinated manner in the discussions at the high-level meeting for the overall review by the General Assembly of the implementation of the outcomes of the World Summit on the Information Society;

Our commitment to Internet governance based on democratic multi-stakeholder processes, ensuring significant and responsible participation by all parties, including governments, the private sector, civil society, the technical community, academia and users, all fulfilling their respective roles and responsibilities;

Our commitment to improve regional capabilities to tap the digital revolution to increase and promote access and infrastructure, the digital economy, e-government, Internet governance, social inclusion and sustainable development;

We resolve to

1. *Adopt* the Digital Agenda for Latin America and the Caribbean (eLAC2018);
2. *Adopt also* the composition of the eLAC2018 Regional Follow-up Mechanism;
3. *Continue* strengthening regional cooperation on digital matters with regional scope agreements and activities directed towards innovation, training, and dissemination and transfer of new technologies and good practices in the region;
4. *Reaffirm* our commitment to the promotion of and respect for all rights in the digital environment, as well as the use of ICTs to build peaceful and inclusive societies for sustainable development;
5. *Promote* the use of ICTs to create solutions in all areas of life, particularly access to justice, health, education and agriculture, as well as to build effective, responsible and inclusive institutions at all levels;
6. *Recognize* the work of regional and international bodies and agencies working in the area of policies on information and communications technologies and urge them to play an active part in the implementation of the Digital Agenda for Latin America and the Caribbean (eLAC2018), fostering coordination and integration of efforts;

7. *Acknowledge* the Network of e-Government Leaders of Latin America and the Caribbean (Red GEALC) as a space for collaboration and promotion of e-government in the region and request the Economic Commission for Latin America and the Caribbean to coordinate with this mechanism in order to foster and promote fulfilment of the respective objectives of the digital agenda;

8. *Emphasize* that the Regional Preparatory Meeting for the Internet Governance Forum (LACIGF) held in Mexico City on 3 and 4 August 2015 represented an important step in strengthening links with the eLAC mechanism and in further building cooperation between the two;

9. *Recognize* the progress made in universal access to and use of Internet in the region, as well as the urgent need to close the significant and persisting digital divide, in order to attain the objectives of inclusion necessary for a connected, participatory and welfare-enhancing society;

10. *Recognize also* the need for Internet governance to promote the preservation of a universal, open and distributed Internet architecture, maintaining its end-to-end nature;

11. *Recognize further* the importance of strengthening the development of the digital economy and ecosystem in Latin America and the Caribbean, fostering, inter alia, the generation of contents and applications, the creation of digital enterprise and the provision of digital goods and services at the national and regional levels; and examine the advantages and feasibility of making progress towards the establishment of a single digital market in the region;

12. *Foster* the development of digital talent in the region;

13. *Request* the Government of Mexico, in its capacity as Chair of the eLAC Follow-Up Mechanism, to convey the outcomes of the present meeting, as a regional contribution, to the overall review of the implementation of the outcomes of the World Summit on the Information Society, to take place at the high-level meeting of the General Assembly in December 2015;

14. *Express* the support of the Latin American and Caribbean region for the extension of the mandate of the Internet Governance Forum (IGF);

15. *Commend* Uruguay on its leadership in steering the Regional Follow-up Mechanism of eLAC2015 and its role in advancing and promoting this platform for dialogue and cooperation;

16. *Recognize* the work carried out by the Economic Commission for Latin America and the Caribbean in its role as technical secretariat of eLAC and the vital importance of those efforts for the continuity of the process;

17. *Thank* the people and the Government of the United Mexican States for the outstanding organization of the fifth Ministerial Conference on the Information Society in Latin America and the Caribbean;

18. *Thank also* the Government of Chile for its kind offer to host the Preparatory Meeting for the sixth Ministerial Conference on the Information Society in Latin America and the Caribbean in 2017;

19. *Thank further* the Government of Colombia for its kind offer to provide continuity to the eLAC process by hosting the sixth Ministerial Conference on the Information Society in Latin America and the Caribbean in 2018.

Annex 2

DIGITAL AGENDA FOR LATIN AMERICA AND THE CARIBBEAN (eLAC2018)**A. BACKGROUND**

1. A regional dialogue was launched in 2000 on the information and knowledge society in Latin America and the Caribbean, in which the countries affirmed their willingness to design and implement programmes for access to and use of information and communications technologies (ICTs), which led to the Florianópolis Declaration. Subsequently, in 2003, this process continued with regional preparation for the World Summit on the Information Society (WSIS) and the Bávoro Declaration.
2. In 2005, the Regional Preparatory Ministerial Conference of Latin America and the Caribbean for the second phase of the World Summit on the Information Society was held in Rio de Janeiro, Brazil. On that occasion, the first version of the Plan of Action for the Information Society in Latin America and the Caribbean (eLAC 2007) was approved as a regional vision and a political commitment to reduce the digital divide and promote access to and use of ICTs as development tools.
3. This process continued with the eLAC 2010 and eLAC 2015 plans, adopted at San Salvador in 2008 and at Lima in 2010, respectively, at the second and third ministerial conferences. In 2013, the fourth Ministerial Conference on the Information Society in Latin America and the Caribbean convened in Montevideo, where eLAC 2015 was reaffirmed and a work plan was agreed upon with specific actions for 2013-2015.
4. The preparatory meeting for the fifth Ministerial Conference on the Information Society in Latin America and the Caribbean was held in San José, from 5 to 7 November 2014, convened by the Ministry of Science, Technology and Telecommunications of Costa Rica and ECLAC, with the purpose of discussing the proposed digital agenda eLAC2018.
5. In 2015, the fifth Ministerial Conference on the Information Society in Latin America and the Caribbean was held in Mexico, in order to take stock of the agreements in place and resume the policy dialogue with a view to the post-2015 world, incorporating the emerging challenges of the digital revolution and their impact on public policy.
6. This regional agenda will, in turn, serve as an input for the global process of reviewing outcomes and preparing a new agreement in the framework of the World Summit on the Information Society, scheduled by the United Nations General Assembly for late 2015.

B. INTRODUCTION

7. Given that ICTs, especially the Internet, are coming to permeate all social and economic spheres, they are taking on a whole new level of importance in terms of innovation, growth and development. After more than a decade of ICT policy, the Latin American and Caribbean region is making progress in terms of setting up legal frameworks, expanding coverage of telecommunications services (mainly mobile telephony and Internet), implementing programmes in the social sectors (especially education and health)

and developing e-government. However, the region's countries continue to proceed at different paces, with gaps within and between them, as well as with respect to the more developed economies (ECLAC, 2013a and 2013b).

8. Renewing agreements in the framework of eLAC means strengthening the regional integration process in digital matters, addressing technology growth, social changes and the transition towards a knowledge society. The task is to update the regional commitments, identifying new challenges and priorities, and affording particular attention to trends emerging as a result of the ubiquity of the Internet, technological convergence, high-speed networks, the digital economy, e-government, and big data analytics, without ignoring ongoing needs in terms of ICT access and use.

9. The mission of the proposed digital agenda for Latin America and the Caribbean (eLAC2018) is to develop a digital ecosystem in Latin America and the Caribbean that builds on a regional integration and cooperation process to strengthen the policies underpinning a society based on knowledge, inclusion and equity, innovation and environmental sustainability.

10. Reflecting the priorities presented below, the agenda will consolidate a set of regionally-focused actions designed to act on critical factors that condition digital development, such as institutional and regulatory strengthening, broadband deployment, capacity-building and skills development, content and application development and monitoring and evaluation of the proposed objectives. This agenda sets out 23 interdependent and complementary objectives that will produce mutually reinforcing results, mapped into five areas of action: (i) access and infrastructure; (ii) digital economy, innovation and competitiveness; (iii) e-government and citizenship; (iv) sustainable development and inclusion; and (v) governance.

C. AREAS OF ACTION

1. Access and infrastructure

In this area of action, the objectives of the proposed digital agenda for Latin America and the Caribbean (eLAC2018) are as follows:

Objective 1: Scale up and achieve universal access to digital services and content production, ensuring the inclusion of vulnerable groups and mainstreaming the gender perspective in policy implementation.

Objective 2: Promote regional coordination in the allocation and efficient use of the radio spectrum in order to facilitate the development of telecommunications services, taking advantage of economies of scale.

Objective 3: Strengthen the regional and subregional telecommunications infrastructure by deploying fibre optics, wireless networks, including user-centred community networks, and deep sea cables; encourage the establishment of new Internet exchange points (IXPs); and promote the installation of content distribution networks (CDNs).

- Objective 4:** Promote investment in next-generation broadband networks in order to achieve substantial improvements in service capacity and quality, with a special emphasis on rural, vulnerable and isolated areas.
- Objective 5:** Support and cooperate in processes to adopt digital terrestrial television (DTT) in the region.

2. Digital economy, innovation and competitiveness

In this area of action, the objectives of the proposed digital agenda for Latin America and the Caribbean (eLAC2018) are as follows:

- Objective 6:** Develop and promote both the traditional ICT industry and emerging sectors for the production of digital content, goods and services; and promote digital economy ecosystems and public-private coordination, with an emphasis on generating greater value-added, increasing skilled work and training human resources to enhance competitiveness and productivity in the region.
- Objective 7:** Increase productivity, growth and innovation in the production sectors through the use of ICTs and boost the digital transformation of microenterprises and small and medium-sized enterprises (SMEs), taking into account technological and production trajectories, and capacity-building.
- Objective 8:** Strengthen the digital economy and e-commerce at the national and regional levels, adapting consumer protection regulations to the digital environment and coordinating aspects related to taxes, logistics and transportation, electronic payment mechanisms and personal data protection, and providing legal certainty to promote investment in the ecosystem.
- Objective 9:** Promote policies aimed at strengthening the region's digital enterprise ecosystem, spurring the adoption, development and transfer of new technologies and generating capacities and opportunities for access to them.

3. E-government and citizenship

In this area of action, the objectives of the proposed digital agenda for Latin America and the Caribbean (eLAC2018) are as follows:

- Objective 10:** Promote citizen-centred e-government by making procedures and services, as well as government information, widely available through multiple channels and at all levels of government.
- Objective 11:** Create opportunities for experience-sharing and collaboration between institutions in the region, with a view to capacity-building and sharing practices, experiences and developments in cutting-edge information and communications technologies.
- Objective 12:** Promote open government data initiatives and the use of digital platforms to facilitate collaboration, citizen participation and public transparency.

4. Sustainable development and inclusion

In this area of action, the objectives of the proposed digital agenda for Latin America and the Caribbean (eLAC2018) are as follows:

- Objective 13:** Promote the use of ICTs in policies on emergency and natural disaster prevention and response, for environmental observation, analysis and planning, as well as in national plans for e-waste management.
- Objective 14:** Include or strengthen the use of ICTs in education and promote the development of programmes that include teacher training, new pedagogical models, the generation, adaptation and exchange of open educational resources, the management of educational institutions and educational evaluation.
- Objective 15:** Contribute to improving quality and coverage of health services through programmes and the exchange of good practices on telehealth, telemedicine and electronic medical records, among other areas.
- Objective 16:** Promote the development of regulatory frameworks for telework and incentivize the exchange of experiences and actions for monitoring and evaluation.
- Objective 17:** Promote an integrated gender equality perspective in public policies on digital development, ensuring full ICT access and use for women and girls, and advancing women's participation and leadership in public and private spaces where decisions are made on digital matters.
- Objective 18:** Ensure ICT access for vulnerable groups, in order to improve their social, educational, cultural and economic integration.

5. Governance for the information society

In this area of action, the objectives of the proposed digital agenda for Latin America and the Caribbean (eLAC2018) are as follows:

- Objective 19:** Promote the security of and confidence in Internet use, guaranteeing the right to privacy and the protection of personal data.
- Objective 20:** Prevent and combat cybercrime through cybersecurity strategies and policies, the updating of legislation and capacity-building, and promote local and regional coordination between computer security incident response teams.
- Objective 21:** Promote access to public information and freedom of expression through digital media as an instrument of transparency and citizen participation, taking into account the International Covenant on Civil and Political Rights.

Objective 22: Coordinate, among the countries of Latin America and the Caribbean, participation in Internet governance, reinforcing regional mechanisms and promoting synergies between them; foster the development of multi-stakeholder dialogue forums or national mechanisms, to include governments, the private sector, civil society, the technical community and academia, and their coordination at the regional and global levels.

Objective 23: Promote the measurement of access to and use of ICT at the national and regional levels, by strengthening the institutional frameworks needed to coordinate, monitor, measure and promote digital policies, ensuring the regular production of data and statistics on ICTs, in conformity with international standards and fostering close collaboration between institutions responsible for national digital agendas and national statistical agencies.

Appendix A

1. Below is a brief introduction to the areas of action of the digital agenda (eLAC2018).

Access and infrastructure

2. Given its effects on all aspects of the economy and society, broadband infrastructure should be regarded not only as a connectivity tool but also as an indispensable means for achieving social inclusion and economic competitiveness (Jordán, Galperin and Peres, 2014). The region has made important strides in terms of broadband access, quality and affordability. For example, between 2008 and 2013, fixed broadband penetration doubled (from 4.7% to 8.9% of the population) and mobile broadband penetration increased thirty times over (from 0.7% to 24% of the population) (ITU, 2014). Between 2010 and 2014, download speeds increased by more than 355% (to 8.2 Mbps for downloads and 2.9 Mbps for uploads), while fixed broadband service rates fell by 70% (from the equivalent of 18% to 4.7% of the region's monthly per capita GDP) (ORBA, 2014). However, gaps both within the region and with developed countries pose a challenge requiring proactive public policies to address the factors that shape broadband deployment at the national and regional levels alike.

3. The recent proliferation of broadband services is the result of changes taking the form of new access technology, with next generation networks (supply) that have increased transmission speeds many times over and propelled demand for services among users whose ranks have seen an exponential increase, the development of increasingly advanced applications and a reduction in the cost of access devices (Jordán, Galperin and Peres, 2014). Technological convergence and mobility are important aspects of these changes, with the potential to reduce the digital divide and make the Internet widely accessible in time and space, as well as expand automated data exchange processes and the supply of bundled services.

4. The dramatic increase in mobile data traffic is driving up demand for broadband services. Considering that the supply of spectrum resources is limited, policies are needed to allocate spectrum more efficiently. Coordination and innovation in spectrum use can bring about positive effects to better accommodate data traffic and generate economies of scale at the regional level. Spectrum is a key aspect of any universal broadband policy and merits attention at both the national and international levels (ITU/UNESCO, 2013).

5. In recent years, numerous connectivity initiatives have been carried out at the national level, primarily to improve institutional access, e.g. in government offices, schools, health facilities, libraries and community centres. These efforts should continue to be pursued and promoted to ensure widespread access to broadband services, but regional infrastructure projects are also needed to address aspects such as the cost of international connections to the Internet, the imperfect state of regional connectivity and the remote storage of content (Rojas, 2012).

6. An analysis of international connectivity in the region confirms that physical networks between countries are scarce and data is often routed through exchange points in the Northern hemisphere. In some countries, even connections between local access providers are routed internationally, which suggests an inefficient use of resources. Accordingly, consideration must be given to the advantages provided by Internet exchange points (IXPs), such as the reduced costs, better service quality, traffic aggregation and lower prices associated with international Internet Protocol (IP) traffic. In addition, IXPs create incentives that attract content storage business by reducing costs to local and international providers and improving the quality of service delivered to the end user (Jordán, Galperin and Peres, 2014).

7. The region is in the process of adopting digital terrestrial television (DTT), which promises benefits in terms of the quality and supply of services, efficiency in spectrum use, mobility and interactivity, among other aspects. However, it also entails a number of challenges, especially in regulatory and technical areas. The region's countries must coordinate and harmonize implementation of the technical standards of DTT and develop the capacity needed to transfer, adapt and take advantage of the use of DTT-based technologies, which will require regional cooperation and policy and technical dialogue.

Digital economy, innovation and competitiveness

8. Consolidating the digital economy is a challenge for the countries of Latin America and the Caribbean. ICTs have a positive impact on long-term productivity and economic growth in the region, though to a lesser extent than in more developed countries. In 2008, the digital economy contributed at least 3.2% to GDP on average in four countries in the region (Argentina, Brazil, Chile and Mexico), with estimated contributions of 6.8% in Japan, 6.4% in the United States and 5% on average in the 27 countries of the European Union (ECLAC, 2013a). To rise to this challenge, action must be taken in areas that encourage economic agents, particularly firms, to embrace the digital economy. Consideration must also be given to technology trends that can facilitate this process (mobility, cloud computing, social networks and big data analytics) and other factors such as the development of digital skills and the creation of content and applications.

9. Firms in the region are making moderate strides in incorporating ICTs, particularly when it comes to adopting the most advanced technologies. Although the rate of Internet access among small and medium-sized enterprises (SMEs) has risen to nearly 90%, it has not had the effect of reducing the productivity gap among firms. Accordingly, policies are needed that address not only gaps in access by company size but also worker skills, management systems, sectoral characteristics and production processes. ICTs can contribute to competitiveness, but this effect is conditioned by the complementarities that should exist between investment in ICTs and the production structure (ECLAC, 2013b).

10. E-commerce is part of the digital economy. Electronic transactions are doubling every two years in the region (*América Economía*, 2012). Among the factors driving this expansion are an increase in the banked population, online payment facilities, consumer protection regulations, simplified tax regimes and improved logistics and transportation systems. To tap the full potential of e-commerce, the characteristics of cross-border transactions must be examined and corresponding policy actions must be coordinated at the regional level.

11. Big data analytics open the door to a number of opportunities for the economy and other critical areas for development, such as health, employment, security and natural resource management, but they also pose challenges in terms of privacy, security, access and human capital (UN Global Pulse, 2012; WEF, 2012). Therefore, it is necessary to incentivize this type of analysis and discuss its potential and the capacities needed to take advantage of it.

12. The importance of the ICT industry lies in its contribution to structural change in developing countries, through the transfer and dissemination of new technologies, the creation of skilled jobs and the exportation of value-added services. Experience shows that the ICT industry has spillover effects on other sectors of the economy, induces productivity gains and helps diversify exports, making it an engine of economic growth for lower-income countries. At the same time, this industry is characterized by low capital requirements per worker, high value-added and opportunities for technological learning (ECLAC, 2013b).

E-government and citizenship

13. E-government has become a core component of any government initiative intending to bring about real progress in modernizing the public administration. After more than a decade of regional commitments in this area, meaningful improvements have been made but striking disparities persist: only 4 countries in Latin America and the Caribbean (Chile, Uruguay, Barbados, and Antigua and Barbuda) placed among the top 50 in the United Nations e-government index, and 14 did not make the top 100 (United Nations, 2014). Cooperating and sharing in this area is essential, and to this end the Network of e-Government Leaders of Latin America and the Caribbean (Red GEALC) has been established.

14. Today's demands, in terms of resource management, confidence, security, conflict resolution and political representation, exceed the capacity and scope of traditional institutions. ICTs can play a crucial role in this scenario, improving the channels of participation, increasing transparency and strengthening cooperation between the different levels of government. Good government means not only meeting the needs of the people but also anticipating them, for which a set of tools, systems and methods should be developed that enable the secure and unrestricted flow of information between various government agencies and the provision of public services on user-friendly platforms.

15. One of the recent technology trends in e-government is cloud computing, which offers solutions to help to reduce the cost of access to information technology (IT) services, to incorporate new models for their acquisition and to develop new applications. Several governments have adopted cloud computing strategies or have developed their own clouds. To further develop these services, it is important to share experiences with regulatory frameworks and service-level agreements, as well as establish coordination at the international level to set technical and security standards.

16. Although e-government has been understood as a platform for relations between the government and the people, greater emphasis has been placed recently on the joint creation of public value and innovation. The open government policy has driven this trend in accordance with the principles of collaboration, participation and transparency, on two basic pillars: the disclosure of public data and the use of citizen participation platforms. The challenges in designing this type of policy have to do with cultural barriers, access to information, data processing costs, protection of personal data, technical capacities and promotion of the use of data by citizens and firms.

Sustainable development and inclusion

17. Incentivizing the incorporation of ICTs in the social sectors is essential for creating an inclusive society. The most vulnerable social groups should be given priority when it comes to using and taking advantage of these technologies. Otherwise, the gaps will widen. Although these aspects are built into the design and execution of ICT policies, they should be strengthened through regional cooperation and learning processes.

18. Regional ICT policy goals in education are geared towards aspects such as changing teaching practices, improving school management, developing student competencies and providing professional development for teachers, all key components in the effective use of ICTs in education. Nevertheless, priority must be given to the formal and sustained establishment of policies in these areas (ECLAC, 2013b).

19. The challenges in terms of access to and quality of health services in the region are evident. ICTs have the potential to overcome these challenges by enhancing efficiency in the provision of services, the availability of resources and the quality of medical care. The main ICT applications in health include electronic medical records, remote medical appointments, telemedicine and telehealth. The policy objectives should address problems related to the institutional framework, infrastructure, interoperability and information management and skills development for health professionals.

20. The promotion of ICTs for environmental protection and the sustainable use of natural resources is another aspect that merits attention. Applications in this area include environmental observation, analysis and planning, as well as environmental management and protection and mitigation of the effects of technology use (ITU, 2008; ECLAC, 2014). The policy priorities should focus on reducing emissions of noxious gases, handling waste from electronic and electrical equipment and improving capacity (ECLAC, 2013c).

21. Telework or distance work can yield a number of benefits for firms and workers, especially in terms of lower costs, labour flexibility and greater productivity. At the same time, it can offer employment solutions to people living in remote areas or with disabilities, while also reducing the environmental impact of vehicular traffic. Cooperation in this area is important primarily in terms of promoting the development of regulatory frameworks, sharing experiences and monitoring their evolution and impact (ITU, 2013).

22. Gender equality and the empowerment of women through ICTs is a priority for the region, as affirmed at the twelfth session of the Regional Conference on Women in Latin America and the Caribbean, held in the Dominican Republic in 2013. With this in mind, a call should be made for digital agendas to mainstream the gender perspective into policy development, considering actions to reduce barriers to access, raise awareness about the potential of ICTs and promote professional training and development.

23. Nearly 12% of the region's population lives with some type of disability (ECLAC, 2012b). ICTs are essential tools that allow these people to integrate into society. Policies in this regard should provide for research and development of solutions to meet the needs of people with disabilities, the incorporation of accessibility requirements in public procurements and legislative updates to include ICTs in the definition of accessibility (ITU, 2014).

Governance for the information society

24. Governance of the Internet is an essential item of business on the information society agenda. The second phase of the Ministerial Conference on the Information Society pointed up the need for international management of the Internet to be multilateral, transparent and democratic, with the full involvement of governments, the private sector, civil society and international organizations, and to guarantee an equitable distribution of critical resources, facilitating access to information and ensuring a stable and secure functioning of the Internet (United Nations, 2005).
25. The principles of Internet governance seek to safeguard the universal rights of individuals with respect to their online activities, with an emphasis on freedom of expression and association, development, privacy, accessibility and access to information. Privacy means not being subject to surveillance as a result of arbitrary or illegal decisions, as well as preventing the collection, handling and use of personal data. The right to protection under the law from these intrusions should be guaranteed, with a review of the procedures, practices and rules that protect the right to privacy and guarantee the full and effective enforcement of all obligations contracted by the States under international law (NETmundial, 2014).
26. Building trust in digital media is closely related to fighting security breaches of information networks and systems. In 2013, the personal identifying information of more than 552 million people was exposed due to data breaches, putting credit card and financial and medical information at risk. This type of crime involves attacks on individuals or organizations, social network scams and damage caused by banking trojans and bots (OAS/Symantec, 2014). National cybersecurity efforts should be strengthened by the competent authorities, such as computer security incident response teams (CSIRT) and police units.
27. Coordinating and promoting regional participation in the global governance of the Internet and incentivizing opportunities for multisectoral participation in these issues are priorities for Latin America and the Caribbean. The region has already launched this process and has established forums like the Preparatory Meeting for the Internet Governance Forum (LACIGF), a regional meeting for multisectoral policy dialogue at which governments, the private sector, the technical community, academia and civil society organizations can present and discuss their perspectives. These opportunities help to improve transparency and participation, as well as to ensure that the Internet serves as an innovative ecosystem, based on an open architecture that is collaborative and collectively managed.
28. The implementation of policies that are comprehensive, consistent and continuous over time has proven to be an important condition for forward progress with the dissemination, adoption and use of ICTs. The majority of the countries in the region have prepared national digital agendas and ICT policies at the sectoral level. The challenge is to strengthen the institutional framework for these digital agendas and ensure their coordination with economic, social and environmental initiatives, taking into account technology trends and social changes (ECLAC, 2013d).
29. In order to design and implement digital policies, reliable and comparable statistical data is needed to monitor and evaluate results. Although the region has made progress in collecting ICT indicators, large gaps in statistics remain, especially at the sectoral level. Over the years, efforts to promote the harmonized production of statistics on ICTs have focused on three areas: conceptual and methodological standardization, expanded coverage of measurements of ICT access and use in key sectors such as education, health and government, and updates to indicators to effectively assess the dynamics of technology adoption and the impact on social and economic sectors.

Bibliography

- América Economía* (2012), “Estudio de comercio electrónico en América Latina”, Santiago, Chile [online] http://www.iabperu.com/descargas/Desc_201271011546.pdf.
- ECLAC (Economic Commission for Latin America and the Caribbean) (2012), *Social Panorama of Latin America, 2012* (LC/G.2557-P), Santiago, Chile.
- ____ (2013a), *Monitoreo del Plan de Acción eLAC2015* (LC/L.3605), Santiago, Chile, March.
- ____ (2013b), *The Digital Economy for Structural Change and Equality* (LC/L.3602), Santiago, Chile, March.
- ____ (2013c), “Las tecnologías de la información y de las comunicaciones (TIC) y el desarrollo sostenible en América Latina y el Caribe: experiencias e iniciativas de política. Memoria del seminario realizado en la CEPAL Santiago de Chile, octubre de 2012”, *Seminarios y Conferencias series*, No. 74 (LC/L.3679), Santiago, Chile, Economic Commission for Latin America and the Caribbean (ECLAC).
- ____ (2013d), “Estrategias de TIC ante el desafío del cambio estructural en América Latina y el Caribe: Balance y retos de renovación”, *Project Document* (LC/W.534), Santiago, Chile, Economic Commission for Latin America and the Caribbean (ECLAC).
- ____ (2014), “Big data and open data as sustainability tools: A working paper prepared by the Economic Commission for Latin America and the Caribbean”, *Project Document* (LC/W.628), Santiago, Chile, Economic Commission for Latin America and the Caribbean (ECLAC).
- ITU (International Telecommunication Union) (2008), *ICTs for e-Environment: Guidelines for Developing Countries, with a Focus on Climate Change*, Geneva.
- ____ (2013), “Opportunity for a Disability-Inclusive Development Framework”, Geneva.
- ____ (2014), “World Telecommunications Database 2014” [database] [date of reference: October 2014].
- ITU/UNESCO (International Telecommunication Union/United Nations Educational, Scientific and Cultural Organization) (2013), *The State of Broadband 2013: Universalizing Broadband. A report by the Broadband Commission*, Geneva, September.
- Jordán, Valeria, Hernán Galperin and Wilson Peres (eds.) (2014), *Broadband in Latin America: Beyond Connectivity*, Libros de la CEPAL, No. 120 (LC/G.2583-P), Santiago, Chile, Economic Commission for Latin America and the Caribbean (ECLAC).
- Lathrop, D. and L. Ruma (eds.) (2010), *Open Government: Transparency, Collaboration and Participation in Practice*, O’Reilly Media, February.
- NETmundial (2014), “NETmundial Multistakeholder Statement”, November [online] <http://netmundial.br/wp-content/uploads/2014/04/NETmundial-Multistakeholder-Document.pdf>.
- OAS/Symantec (Organization of American States/Symantec Corporation) (2014), “Tendencias de seguridad cibernética en América Latina y el Caribe”, Washington, D.C., Symantec, June.
- ORBA (Regional Broadband Observatory) (2104), “Base de datos sobre banda ancha”, Santiago, Chile, Economic Commission for Latin America and the Caribbean [database] [date of reference: October 2014].
- Rojas, Edwin (ed.) (2012), “Conectados a la banda ancha: Tecnología, políticas e impacto en América Latina y España”, *Project Document* (LC/W.495), Santiago, Chile, Economic Commission for Latin America and the Caribbean (ECLAC)/Centro de Estudios y Documentación Internacionales de Barcelona (CIDOB).
- UN Global Pulse (2012), “Big Data for Development: Challenges & Opportunities”, New York, United Nations, May.

- United Nations (2014), *United Nations E-Government Survey 2014: E-Government for the Future We Want*, New York, Department of Economic and Social Affairs.
- _____ (2005), “Tunis Agenda for the Information Society” (WSIS-05/TUNIS/DOC/6(Rev.1)-E), World Summit on the Information Society [online] <http://www.itu.int/wsis/docs2/tunis/off/6rev1.html>.
- WEF (World Economic Forum) (2012), *Big Data, Big Impact: New Possibilities for International Development*, Geneva.

Appendix B

FOLLOW-UP MECHANISM

The follow-up mechanism for the digital agenda for Latin America and the Caribbean (eLAC2018) consists of three levels of coordination and cooperation: the Ministerial Follow-up Conference, the Presiding Officers and the focal points. Civil society, the private sector and the technical Internet community support the follow-up mechanism as observers.

(a) Ministerial Conference

The Ministerial Conference is the most senior body responsible for steering eLAC2018 and directing its work, evaluating achievement of the objectives agreed upon, and making any changes or adjustments necessary to the follow-up mechanism. The Conference is supported on organizational matters by the technical secretariat, but its meetings must be financed by the host country. The costs of participation in the Conference are borne by the member countries.

The next Ministerial Conference will be held in Colombia.

(b) Presiding Officers

The Presiding Officers are the executive body of eLAC2018 and they comprise two representatives from each of the following subregions: Andean countries, Southern Cone, the Caribbean, and Central America and Mexico. Once elected, the Presiding Officers serve until the following meeting of the Ministerial Conference.

The main functions of the Presiding Officers are to: (i) oversee activities conducted in the framework of eLAC2018; (ii) ensure fulfilment of the agreements adopted by the Ministerial Conference; (iii) represent or designate others to represent the eLAC2018 platform vis-à-vis other forums or international bodies; and (iv) convene regular coordination meetings.

Composition of the Presiding Officers

Region	Country	
Andean countries	Colombia	Ecuador
Central America and Mexico	Mexico (Chair)	Guatemala
Southern Cone	Chile	Brazil
The Caribbean	Dominican Republic	[to be appointed]

The following will participate in the meetings of the presiding officers as observers:

- Association for Progressive Communications (APC) as the representative designated by civil society organizations.
- Inter-American Association of Telecommunication Enterprises (ASMET) and the Federation of Information Technology Entities of Latin America, the Caribbean, Spain and Portugal (ALETI) as the representatives designated by private-sector associations.
- The Latin American and Caribbean Internet Addresses Registry (LACNIC) as the representative designated by the region's community of technical experts.

Every member of the Presiding Officers will have same rights in decision-making and agreements shall be adopted by consensus whenever possible. Member countries and institutions must finance their own attendance at face-to-face meetings. The Presiding Officers may update the list of observer agencies during the process.

(c) Focal points

The focal points are the national level liaison of the eLAC2018 follow-up mechanism. Each country will designate or ratify the existing designation of an institution to serve as focal point.

The main functions of the focal points are to: (i) organize, coordinate and promote the country's participation in the process; (ii) ensure the means are available to support the country's representation at preparatory meetings and the Ministerial Conference; and (iii) identify institutions and parties to serve as chairs and vice-chairs of the working groups.

(d) Working groups

Working groups are forums for cooperation and problem-solving in the framework of eLAC2018. They are created to serve a particular purpose under the direction of a coordinator (chair). Their work is geared towards achieving the objectives of eLAC2018, through collaboratively produced outputs and results. The members of the working groups are selected in accordance with their skills, knowledge and areas of competence.

The main functions of the working groups are to: (i) promote the formation of networks and collaboration mechanisms; (ii) support the sharing of experiences and good practices; (iii) stimulate capacity-building; (iv) promote dialogue and scientific discussion; and (v) contribute to forming institutional links with other forums and organizations.

Each working group will have a chair and vice-chair designated by the focal points of the countries which serve in the group.

The functions of the chair are to:

- Coordinate and moderate the group.
- Prepare a plan of work to be presented to the Presiding Officers.
- Oversee fulfilment of the plan of work.
- Ensure participation in the Ministerial Conferences and in meetings convened by the Presiding Officers.
- Ensure, as far as possible, that financing is available for activities conducted under the plan of work and seek alternative sources of support.
- Prepare regular reports on the activities of the respective working group.
- Keep the working group's mailing list updated.
- Promote the inclusion of members in the working group.

The functions of the vice-chair are to:

- Assist the chair in discharging his or her duties and obligations.
- Cover for the chair during temporary absences.
- Undertake the functions of the chair, if that position is vacant.

The working groups will be reviewed by the Presiding Officers.

(e) Technical secretariat

ECLAC will serve as technical secretariat, performing the following functions:

- Provide technical support for the eLAC2018 follow-up mechanism, specifically to the Presiding Officers and their chair, and facilitate organization and coordination of the working groups.
- Produce substantive studies and information, as well as creating newsletters and maintaining the online collaboration platform.
- Provide support for the organization of the Sixth Ministerial Conference on the Information Society in Latin America and the Caribbean and its preparatory meeting.

Annex 3

LIST OF PARTICIPANTS**A. Estados miembros de la Comisión
Member States of the Commission****ARGENTINA**Representante:

- Anabel Cisneros, Directora Nacional de Asuntos Internacionales, Autoridad Federal de las Tecnologías de la Información y las Comunicaciones, email: acisneros@aftic.gov.ar

Miembros de la delegación:

- Olga Cavalli, Vicepresidenta, Comité Asesor de Gobiernos (GAC) y Representante del Gobierno de la Argentina en la Corporación para la Asignación de Nombres y Números en Internet (ICANN), email: olgacavalli@gmail.com

BRASIL/BRAZILRepresentante:

- Benedicto Fonseca Filho, Embajador y Director, Departamento de Temas Científicos y Tecnológicos, Ministerio de Relaciones Exteriores, email: benedicto.fonseca@itamaraty.gov.br

Miembros de la delegación:

- Pedro Ivo Ferraz da Silva, Diplomático, Ministerio de Relaciones Exteriores, email: pedro.ivo@itamaraty.gov.br
- Rafael Francisco França, Policía Federal Brasileña

CHILERepresentante:

- Andrés Gómez-Lobo, Ministro de Transportes y Telecomunicaciones, email: andres.gomezlobo@mtt.gob.cl

Miembros de la delegación:

- Ronaldo Bruna, Jefe de Asesores, Ministerio de Transporte y Telecomunicaciones, email: rbruna@mtt.gob.cl
- Raúl Lazcano, Jefe de División Política Regulatoria, Subsecretaría de Telecomunicaciones, email: raul.lazcano@subtel.gob.cl
- Jorge Alzamora Contreras, Jefe de la Unidad de Modernización y Gobierno Electrónico de la Secretaría General de la Presidencia, email: jalzamora@minsegpres.gob.cl
- Aisén Etcheverry, Asesora, Subsecretaría de Economía, email: aetcheverry@economia.cl
- Ana María Troncoso, Coordinadora para América Latina y el Caribe y Asuntos TICs, Dirección de Energía, Ciencia y Tecnología e Innovación, Ministerio de Relaciones Exteriores, email: amtroncoso@minrel.gob.cl

COLOMBIA

Representante:

- David Andrés Luna Sánchez, Ministro de Tecnologías de la Información y las Comunicaciones, email: david.luna@mintic.gov.co

Miembros de la delegación:

- José Gabriel Ortiz, Embajador de Colombia en México, email: josegabrielortiz@gmail.com
- Juan Manuel Wilches, Director Ejecutivo, Comisión de Regulación de Comunicaciones (CRC), Ministerio de Tecnologías de la Información y las Comunicaciones, email: juan.wilches@crcom.gov.co
- Alejandro Delgado Moreno, Jefe, Oficina Internacional, Ministerio de Tecnologías de la Información y las Comunicaciones, email: adelgado@mintic.gov.cl
- Juan Sebastián Rozo, Secretario privado del Despacho del Ministro, Ministerio de Tecnologías de la Información y Comunicación, email: juan.rozo@mintic.gov.co
- Ricardo Pedraza, Asesor, Comisión de Regulación de Colombia, email: Ricardo.pedraza.barrios@gmail.com
- Ana Lucía Rosales Callejas, Asesora del Despacho, Ministerio de Tecnologías de la Información de Colombia, email: ana.rosales@mintic.gov.co

COSTA RICA

Representante:

- Marcelo Jenkins Coronas, Ministro de Ciencia, Tecnología y Telecomunicaciones, email: despacho.ministro@micit.go.cr

Miembros de la delegación:

- María Eugenia Venegas Renaud, Embajadora de Costa Rica en México, email: mvenegas@rree.go.cr

CUBA

Representante:

- Ernesto Rodríguez, Director General de Informática, Ministerio de Comunicaciones, email: Ernesto.rodriguez@mincom.gob.cu

Miembros de la delegación:

- Alfredo Rodríguez Díaz, Director, Ministerio de Salud Pública, email: ardguez@infomed.sld.cu
- Dennis Casares Benítez, Dirección General de Asuntos Multilaterales y de Derecho Internacional, Ministerio de Relaciones Exteriores, email: dennis@minrex.gob.cu
- Viviana García Fonseca, Consejera Económico-Comercial, Embajada de la República de Cuba en México, email: consejero comercial@embacuba.com.mx

ECUADOR

Representante:

- Alexandra Álava, Viceministra de Telecomunicaciones y Tecnologías de la Información y Comunicación, Ministerio de Telecomunicaciones, email: Alexandra.Alava@mintel.gob.ec

Miembros de la delegación:

- Daniela González, Directora de Asuntos Internacionales, Ministerio de Telecomunicaciones y de la Sociedad de la Información, email: daniela.gonzalez@mintel.gob.ec
- Patricio Jarrín, Asesor de Comunicación, Ministerio de Telecomunicaciones y de la Sociedad de la Información, email: patricio.jarrin@mintel.gob.ec

EL SALVADORRepresentante:

- Francisco Roberto Lorenzana Durán, Secretario Técnico y de Planificación de la Presidencia, Secretaría Técnica y de Planificación de la Presidencia, email: Roberto_lorenzana@yahoo.com.mx

Miembros de la delegación:

- Alberto Enríquez, Director General de Transformación del Estado, Secretaría Técnica y de Planificación de la Presidencia, email: aenriquez@presidencia.gob.sv

GUATEMALARepresentante:

- Armando Gabriel Pokus Yaquián, Secretario Nacional de Ciencia y Tecnología, email: apokus@concyt.gob.gt

HONDURASRepresentante:

- Diana Kafati Barrios, Jefe de Proyectos TIC, Comisión Nacional de Telecomunicaciones, email: dianakafati@hotmail.com

MÉXICO/MEXICORepresentante:

- Alejandra Lagunes, Coordinadora de la Estrategia Digital Nacional, email: jannette.chao@presidencia.gob.mx

Miembros de la delegación:

- José Antonio Meade Kuribreña, Secretario de Relaciones Exteriores, email: canciller@sre.gob.mx
- Vanessa Rubio Márquez, Subsecretaria para América Latina y el Caribe, Secretaría de Relaciones Exteriores
- Mónica Aspe, Subsecretaria de Comunicaciones, Secretaría de Comunicaciones y Transportes (SCT), email: monica.aspe@sct.gob.mx
- Francisco Javier Varela Sandoval, Secretario Técnico, Coordinación de la Estrategia Nacional de la Presidencia, email: francisco.varela@presidencia.gob.mx
- Ricardo Pompa Michel, Coordinador de Asesores, Presidencia, México, email: ricardo.pompa@presidencia.gob.mx
- Sissi Maribel de la Peña, Asesora, Coordinación de la Estrategia Digital Nacional, México, email: sissi.delapena@presidencia.gob.mx
- Guillermo Ruiz de Teresa Mariscal, Director General de Participación Ciudadana, Coordinación de la Estrategia Digital Nacional, Presidencia de la República, email: ruizdeteresa@presidencia.gob.mx

- Yolanda Martínez, Titular de la Unidad de Gobierno Digital de la Secretaría de Función Pública, email: ymartinezm@presidencia.gob.mx
- Jannette Chao Villareal, Secretaria Particular Lic. Alejandra Lagunes, email: jannette.chao@presidencia.gob.mx
- Ania Calderón Mariscal, Directora General de Datos Abiertos, Oficina de la Presidencia, email: ania.calderon@presidencia.gob.mx
- Daniel Rico Prieto, Director de Seguridad Internacional II de la Dirección General para la Organización de las Naciones Unidas, email: drico@sre.gob.mx
- Magali Esquinca Guzmán, Jefa de Departamento de Organismos Internacionales Especializados de la Dirección para la Organización de las Naciones Unidas, Secretaría de Relaciones Exteriores, email: mesquinca@sre.gob.mx

NICARAGUA

Representante:

- Francisco Telémaco Talavera Siles, Asesor del Presidente, Ministerio de Relaciones Exteriores, email: telemaco@ci.una.edu.ni

PANAMÁ/PANAMA

Representante:

- Irvin Halman, Administrador General, Autoridad Nacional para la Innovación Gubernamental, email: ihalman@innovacion.gob.pa

PARAGUAY

Representante:

- David Ocampos, Ministro, Secretaría Nacional de Tecnologías de la Información y Comunicación (SENATICS), email: docampos@senatics.gov.py

Miembros de la delegación:

- Roberto Pauly, Primer Secretario, Embajada del Paraguay en México, email: embaparMéxico@gmail.com
- Leticia D. Romero, Directora General de TICs en Educación e Inclusión Digital, Secretaría Nacional de Tecnologías de la Información y Comunicación (SENATICS), email: lromero@senatics.gov.py
- Javier Quiñonez, Director de Gobierno Electrónico, Secretaría de Tecnologías de la Información (SENATICS)
- Miguel Pastore, Jefe, Departamento de Desarrollo, Comisión Nacional de Telecomunicaciones (CONATEL), email: miguelpastore@conatel.gov.py
- María Digna Roa, Directora Titular, Comisión Nacional de Telecomunicaciones (CONATEL), email: mamiroa@nocatel.gov.py

PERÚ/PERU

Representante:

- Elizabeth González, Ministra Consejera, Embajada del Perú en México, email: egonzalezporturas@gmail.com

Miembros de la delegación:

- Erick Iriarte, Director Ejecutivo AlfaRedi, Perú, email: eiriarte@alfa-redi.org
- Rolando Toledo, Gerente, Red Científica Peruana (RCP), Perú, email: rt@rcp.pe
- José Luis Chávez, Consejero, Embajada del Perú en México
- Jaime Irving, Consejero, Embajada del Perú en México

REPÚBLICA DOMINICANA/DOMINICAN REPUBLICRepresentante:

- Pablo Tactuk, Director, Oficina Nacional de Estadística (ONE), email: pablo.tactuk@one.gob.do

Miembros de la delegación:

- Margarita Jiménez, Asesora de Relaciones Internacionales, Oficina Nacional de Estadística (ONE), email: margarita.jimenez@one.gob.do
- Amparo Arango, Encargada de Relaciones Internacionales, Instituto Dominicano de las Telecomunicaciones (INDOTEL), email: aarango@indotel.gob.do
- Magaly Pineda, Directora Ejecutiva, Centro de Investigación para la acción femenina CIPAF, email: magalypt@gmail.com
- Mirna Luz González, Coordinadora Unidad Técnica de Apoyo a la Comisión Nacional, Sociedad de la Información (CNSIC), email: mlgonzalez@indotel.gob.do

URUGUAYRepresentante:

- José Clastornik, Director Ejecutivo, Agencia de Gobierno Electrónico y Sociedad de la Información y del Conocimiento (AGESIC), email: jose.clastornik@agesic.gub.uy

Miembros de la delegación:

- Diana Parra, Jefa Unidad de Sociedad de la Información, email: diana.parra@agesic.gub.uy
- Miguel Brechner, Presidente, Consejo de Dirección, Plan CEIBAL, email: mbrechner@plan.ceibal.edu.uy

VENEZUELA (REPÚBLICA BOLIVARIANA DE)/VENEZUELA (BOLIVARIAN REPUBLIC OF)Representante:

- María Eugenia Carrasquel Bernal, Directora de Integración y Asuntos Internacionales, Ministerio del Poder Popular para Educación Universitaria, Ciencia y Tecnología, email: mariaecarrasquel@gmail.com

Miembros de la delegación:

- Hugo José García Hernández, Embajador de la República Bolivariana de Venezuela en México
- Yazid Milagros Córdova Olivares, Coordinadora Asuntos Económicos, Ministerio de Relaciones Exteriores, email: yazid.cordova@mppre.gob.ve
- Magaly Saavedra S., Primer Secretario, Embajada de la República Bolivariana de Venezuela en México, email: vzlamex.economia@gmail.com
- Luis Andrés Trocel, Primer Secretario, Embajada de la República Bolivariana de Venezuela en México

**B. Estados miembros de la Comisión que participan en calidad de observadores
States members of the Commission participating as observer**

ESTADOS UNIDOS/UNITED STATES

Representante:

- Daniel A. Sepúlveda, Ambassador, Deputy Assistant Secretary of State and Coordinator for International Communications and Information Policy, Department of State, email: sepulvdada@state.gov

Miembros de la delegación:

- Susan Ritchie, Senior Advisor, US Department of State, email: ritchiesm@state.gov
- Nikolis Smith, Senior Advisor, US Department of State, email: smithnr@state.gov

**C. Secretaría de las Naciones Unidas
United Nations Secretariat**

Oficina del Alto Comisionado de los Derechos Humanos/Office of the United Nations High Commissioner for Human Rights

- Sandra Martínez Asistentes de Comunicación, email: smartinezplatas@ohchr.org
- Gabriela Gorjón, Oficial de Prensa e Información, OACNUDH, México, email: ggorjon@ohchr.org

**D. Organismos de las Naciones Unidas
United Nations bodies**

Programa de las Naciones Unidas para el Desarrollo (PNUD)/United Nations Development Programme (UNDP)

- Marcia de Castro, UN Resident Coordinator and UNDP Resident Representative in México, email: marcia.decastro@one.un.org
- Paola García, Directora del Proyecto de Políticas Públicas, México, email: paola.garcia@undp.org

Programa de las Naciones Unidas para el Medio Ambiente (PNUMA)/United Nations Environment Programme (UNEP)

- Dolores Barrientos, Representante del PNUMA en México: juan.bello@unep.org
- Abi Márquez, Consultora, email: abi.marquez.affiliate@pnuma.org

E. Organismos especializados
Specialized agencies

Organización Internacional del Trabajo (OIT)/International Labour Organization (ILO)

- Thomas Wissing Director de la OIT para México

Organización de las Naciones Unidas para el Desarrollo Industrial (ONUDI)/ United Nations Industrial Development Organization (UNIDO)

- Alberto F. Di Liscia, Representante de la ONUDI en México y Director de la Oficina Regional para América Latina y el Caribe, email: a.diliscia@unido.org

F. Organizaciones intergubernamentales
Intergovernmental organizations

Banco de Desarrollo de América Latina-CAF/Development Bank of Latin America-CAF

- Mauricio Agudelo, Especialista Senior en Telecomunicaciones y TIC, Dirección de Análisis y Programación Sectorial, email: eagudelo@caf.com
- Moira Paz-Estensoro, Directora, Representante de la Oficina en México, email: yolguin@caf.com

Comisión Europea/European Commission

- Reinald Krueger, Jefe, Unidad de Coordinación y de Regulación de Mercados, DG CONNECT, email: reinald.krueger@eemail:uropa.eu
- Gérard Galler, International Relations Officer, International Unit, email: gerard.galler@eemail:ruopa.eu.
- Megan Richards, Asesora Principal, DG Connect, email: megan.richards@eemail:uropa.eu
- Zoran Stancic, Director General Adjunto, Dirección General de Redes de Comunicación, Contenido y Tecnologías (DG CONNET), email: zoran.stancic@eemail:uropa.eu
- Annabel Boissonnade, Trade Advisor, México, email: annabel.boissonnade-fotheringham@eeas.europa.eu

Instituto Latinoamericano de la Cinematografía Educativa (ILCE)/Latin American Institute for Educational Communication

- René Asomoza, Director General, México, email: rene.asomoza@ilce.com.mx
- Germán Escorcía Saldarriaga, Director General Adjunto para Cooperación Internacional, México, email: German.escorcia@ilce.edu.mx

Organización de Cooperación y Desarrollo Económicos (OCDE)/Organization for Economic Cooperation and Development (OECD)

- Roberto Martínez Yllescas, Director en México para América Latina, email: Roberto.martinez@oecd.org

Organización Internacional para las Migraciones (OIM)/International Organization for Migration (IOM)

- Christopher Gascon, Jefe de Misión, México
- Federico Benavides, Jefe del Centro de Servicio de ITC, Panamá

Sistema Económico Latinoamericano y del Caribe (SELA)/Latin American and Caribbean Economic System (SELA)

- Gloria Cañas Arias, Directora Red de Información y Conocimiento, email: gcanas@sela.org

G. Centros de investigación, universidades y academias
Investigations center, universities and academies

- Adela Goberna, Investigadora, Universidad de Buenos Aires Facultad de Derecho, Argentina, email: agoberna92@gmail.com
- Aimée Vega Montiel, Investigadora, Universidad Nacional Autónoma de México (UNAM), email: aimeevegamx@yahoo.com.mx
- Bertha Francisco, Coordinadora Curriculum Nuevas Tecnologías, Red Magisterial, México, email: bfrancisco@redmagisterial.com
- Carlos Rodríguez, Estudiante, Facultad de Ciencias Políticas y Administración Pública, Facultad de Estudios Superiores, Campus Acatlán, UNAM, México, email: carlosrsw18@gmail.com
- Carmen L. Agüero C., Coordinadora, Escuela de Diseño Ingeniería y Arquitectura, Tecnológico de Monterrey Campus Cd. De México, email: caguero@itesm.mx
- Claire G. Craig IT Manager University of the West Indies, Trinidad y Tobago, email: claire.craig@sta.uwi.edu
- Claudio Lucena, Profesor Universidade Estadual Da Paraiba, Brasil, email: Claudio.lucena@uepb.edu.br
- Eduardo Vera, Director National Laboratory of High Performance Computing (NLHPC) y Gerente Innovación, Centro de Modelamiento Matemático (CMM), Chile, email: esvera@dim.uchile.cl
- Enrique Dussel, Profesor UNAM, México, email: dussel@unam.mx
- Isaac Vargas, Estudiante, Universidad Nacional Autónoma de México (UNAM), email: ivc13@outlook.com
- John Razen, Director, Instituto Beta para Internet y Democracia, Brasil, email: fealdar@gmail.com
- Jonhnatan Guimaraez, Director Instituto Beta para Internet e Democracia, Brasil, email: John.fcaldar@gmail.com
- José Eudes Rosa, Maestro, UNOPAR, Campina Grande, Paraiba, Brasil, email: eudes@rocketmail.com
- Luis Carlos Archila, Asesor, Secretaría de Comunicaciones y Transportes, Gobierno de México, email: luis.archila@Mexicoconectado.gob.mx
- Ma. Elena Díaz Nava, Instituto Nacional de Derecho de Autor, SEP, México
- María de los Ángeles Medina Huerta, Profesor, Universidad Nacional Autónoma de México (UNAM), email: angeleshuerta@unam.mx
- María Guadalupe Soto Ortiz, Estudiante, Facultad de Estudios Superiores, Campus Aragón, Universidad Nacional Autónoma de México, Nezahualcoyotl, Estado de México, email: soto.ruiz.1206@gmail.com.
- María Julia Morales, Docente-Investigadora, Flor de Ceibo – Universidad de la República Oriental del Uruguay, Montevideo, email: jmorales@flordeceiba.edu.uy
- Miguel González Mendoza, Director de Posgrados en Ciencias Computacionales y Tecnologías de la Información, Escuela de Ingeniería y Ciencias, ITESM Campus Estado de México, email: mgonza@itesm.com
- Patricia Peña, Profesora Asistente, Investigadora, Instituto de la Comunicación e Imagen, Universidad de Chile, email: patipena@uchile.cl
- Rosane Leal Da Silva, Professora, Universidade Federal de Santa María, Brasil, email: rolealdasilva.@gmail.com
- Wilfredo González Gaytán, Coordinador Nacional Libertad Expresión Instituto Demos Guatemala, email: wgonzalezgg@gmail.com

H. Panelistas Panellists

- Alexandra Álava, Viceministra de Telecomunicaciones y Tecnologías de la Información y Comunicación, Ministerio de Telecomunicaciones, Ecuador, email: Alexandra.Alava@mintel.gob.ec
- Alfredo Rodríguez Díaz, Director, Ministerio de Salud Pública, Cuba, email: ardguez@infomed.sld.cu
- Alicia Bárcena, Secretaria Ejecutiva, Comisión Económica para América Latina y el Caribe (CEPAL), email: Alicia.barcena@cepal.org
- Amparo Arango, Encargada de Relaciones Internacionales, Instituto Dominicano de las Telecomunicaciones (INDOTEL), República Dominicana, email: aarango@indotel.gob.do
- Benedicto Fonseca Filho, Embajador y Director, Departamento de Temas Científicos y Tecnológicos, Ministerio de Relaciones Exteriores del Brasil, email: benedicto.fonseca@itamaraty.gov.br
- Bruno Ramos, Director Regional para las Américas, Unión Internacional de Telecomunicaciones (UIT), email: bruno.ramos@itu.int
- Catalina Achermann, Especialista TIC, División de Desarrollo Productivo y Empresarial, Comisión Económica para América Latina y el Caribe (CEPAL), Santiago, email: catalina.achermann@cepal.org
- Claudio Muñoz Zúñiga, Presidente, Telefónica Chile, email: Marisol.valenzuela@telefonica.com
- Daniel A. Sepulveda, Ambassador, Deputy Assistant Secretary of State and Coordinator for International Communications and Information Policy, Department of State, email: sepulvdada@state.gov
- David Luna, Ministro de Tecnologías de la Información y las Comunicaciones, Colombia, email: adelgado@mintic.gov.co
- David Ocampos, Ministro, Secretaría Nacional de Tecnologías de la Información y Comunicación (SENATICS), Paraguay, email: docampos@senatics.gov.py
- Fabrizio Scrollini, Coordinador, Iniciativa Latinoamericana de Datos Abiertos (ILDA), email: fabrizio.scrollini@gmail.com
- Fadi Chehadé's, Presidente y Director Ejecutivo, Corporación para la Asignación de Nombres y Números de Internet (ICANN), email: rodrigo.delaparra@icann.org
- Gabriel Contreras Saldívar, Comisionado Presidente, Instituto Federal de Telecomunicaciones (IFT), México, email: gabriel.contreras@ift.org.mx
- Irvin Halman, Administrador General, Autoridad Nacional para la Innovación Gubernamental, Panamá, email: ihalman@innovacion.gob.pa
- Jacobo Cohen Imach, Miembro del Directorio, Federación Latinoamericana y del Caribe para Internet y el Comercio Electrónico (eCOM-L@C), email: jcimach@mercadolibre.com
- Jorge Alzamora Contreras, Jefe de la Unidad de Modernización y Gobierno Electrónico de la Secretaría General de la Presidencia de Chile, email: jalzamora@minsegpres.gob.cl
- José Antonio Meade Kuribreña, Secretario de Relaciones Exteriores de México
- José Clastornik, Director Ejecutivo, Agencia de Gobierno Electrónico y Sociedad de la Información y del Conocimiento (AGESIC), Uruguay, email: jose.clastornik@agesic.gub.uy
- Juan Manuel Wilches, Director Ejecutivo, Comisión de Regulación de Comunicaciones (CRC), Ministerio de Tecnologías de la Información y las Comunicaciones, Colombia, email: juan.wilches@rccom.gov.co
- Julián Casasbuena, Director, Asociación Colombiana de Organizaciones No Gubernamentales para la Comunicación Vía Correo Electrónico (Colnodo), Colombia, email: julian@colnodo.apc.org
- Karim Antonio Lesina, Vicepresidente Internacional para Asuntos Exteriores, Unión Europea, el Caribe, Centroamérica y América Latina, AT&T, email: karim.lesina@inti.att.com
- Kathy Brown, Presidenta y Directora Ejecutiva, Internet Society (ISOC), Estados Unidos, email: Brown@isoc.org
- Kojo Boakye, Policy Director de Políticas de Alianza para el Internet Asequible (A4AI), Estados Unidos, email: kojo.boakye@webfoundation.org

- Marcelo Jenkins Coronas, Ministro de Ciencia, Tecnología y Telecomunicaciones, Costa Rica, email: despacho.ministro@micit.go.cr
- Mario Cimoli, Director, División de Desarrollo Productivo, Comisión Económica para América Latina y el Caribe (CEPAL), Santiago, email: mario.cimoli@cepal.org
- Mauricio Agudelo, Especialista Senior en Telecomunicaciones y TIC, Dirección de Análisis y Programación Sectorial, Banco de Desarrollo de América Latina-CAF, email: eagudelo@caf.com
- Megan Richards, Asesora Principal, DG Connect, Comisión Europea, Bélgica, email: megan.richards@eemail:uropa.eu
- Miguel Brechner, Presidente, Consejo de Dirección, Plan CEIBAL, Uruguay, email: mbrechner@plan.ceibal.edu.uy
- Miguel Luengo-Oroz, Jefe de Investigación, Iniciativa Pulso Mundial de las Naciones Unidas, email: miguel@unglobalpulse.org
- Mónica Aspe, Subsecretaria de Comunicaciones, Secretaría de Comunicaciones y Transportes (SCT), México, email : monica.aspe@sct.gob.mx
- Olga Cavalli, Vicepresidenta, Comité Asesor de Gobiernos (GAC) y Representante del Gobierno de la Argentina en la Corporación para la Asignación de Nombres y Números en Internet (ICANN), email: olgacavalli@gmail.com
- Oscar Robles, Director Ejecutivo, Registro de Direcciones de Internet para América Latina y el Caribe (LACNIC), México, email: andres@lacnic.net
- Pablo Bello, Secretario Ejecutivo, Asociación Interamericana de Empresas de Telecomunicaciones (ASIET), email: pablo.bello@ahciet.net
- Raúl Echeberría Vicepresidente, Compromiso Global de Internet Society (ISOC), email echeberria@isoc.org
- Raúl Katz, Director de Estrategia de Negocios, Instituto Columbia, Columbia University, Estados Unidos, email: raul.katz@teleadvs.com
- Reinald Krueger, Jefe, Unidad de Coordinación y de Regulación de Mercados, DG CONNECT, Comisión Europea, email: reinald.krueger@eemail:uropa.eu
- Robert D. Atkinson, President – Information Technology and Innovation Foundation Robert Pepper, CISCO, Estados Unidos
- Rodrigo de la Parra, Vicepresidente para América Latina y el Caribe, Corporación para la Asignación de Nombres y Números en Internet (ICANN) email: rodrigo.delaparra@icann.org
- Scarlett Fondeur, Oficial de Asuntos Económicos, Sección de Análisis de las TIC, Conferencia de las Naciones Unidas sobre Comercio y Desarrollo (UNCTAD), Ginebra, email: scarlett.fondeur.gil@unctad.org
- Sebastián Bellagamba, Director Regional para América Latina y el Caribe, Internet Society (ISOC), email: bellagamba@isoc.org
- Silvia Bidart, Directora General, Federación de Asociaciones de Latinoamérica, el Caribe, España y Portugal de Entidades de Tecnologías de la Información (ALETI), email: silviabidart@aleti.org
- Valeria Betancourt, Coordinadora Programa de Políticas de Información para América Latina, Asociación para el Progreso de las Comunicaciones (APC), email: valeriab@apc.org
- Yolanda Martínez, Titular de la Unidad de Gobierno Digital de la Secretaría de Función Pública, México, email: ymartinezm@presidencia.gob.mx
- Yolanda Ursa, Coordinadora de Latin America-Europe Advanced Dialogues to Enhance ICT Research and Innovation Partnership (LEADERSHIP), email: yolanda.ursa@grupoinmark.com
- Zoran Stancic, Director General Adjunto, DG Connet, Comisión Europea, email: zoran.stancic@eemail:uropa.eu

I. Observadores Observers

- Andrés Piazza, Responsable de Relaciones Externas, Registro de Direcciones de Internet para América Latina y el Caribe (LACNIC), Uruguay, email: andres@lacnit.net
- Andrés Sastre, Área de Estudios y Regulación, Asociación Interamericana de Empresa de Telecomunicaciones (ASJET), Uruguay, email: andres@tel.lat
- Armando Espinosa, Representante ALETI México, CANIETI
- Carlos Casasus, Presidente del Consejo, Cooperación Latinoamericana de Redes Avanzadas (CLARA), Uruguay, email: ccasasus@cudi.edu.mx
- Ernesto Majó, Gerente General, Registro de Direcciones de Internet para América Latina y el Caribe (LACNIC), Uruguay, email: Ernesto@lacnic.net
- Fernando López Gutiérrez, Asesor en Asuntos Regulatorios y Estudios, Asociación Interamericana de Empresa de Telecomunicaciones (ASJET), email: fernandlg@tel.lat
- Iris Palma, Representante ALETI El Salvador, CASATIC
- Javier Allard, Representante ALETI México, AMITI
- Lito Ibarra, Representante ALETI El Salvador, CASATIC
- Marco Salas de la Paz, Representante ALETI Panamá, CAPATEC, email: marco.salas@getecsa.co
- Miguel Reyes Dávila, Director de Operaciones de la Junta Reglamentadora de Telecomunicaciones de Puerto Rico (JRTPR) y Secretario Ejecutivo de REGULATEL.
- Oscar Robles-Garay, CEO, Registro de Direcciones de Internet para América Latina y el Caribe (LACNIC), Uruguay, email: oscar@lacnic.net
- Pablo Bello Arellano, Secretario Ejecutivo, Asociación Interamericana de Empresa de Telecomunicaciones (ASJET), Uruguay, email: pablo@tel.lat
- Silvia Bidart, Directora General, Federación de Asociaciones de Latinoamérica, el Caribe, España y Portugal de Entidades de Tecnologías de la Información (ALETI), email: silviabidart@aleti.org
- Valeria Betancourt, Coordinadora del Programa de Políticas de Información para América Latina, Asociación para el Progreso de las Comunicaciones (APC) email: valeriab@apc.org

J. Invitados especiales Special guest

- Alex Dans, Directora de Comunicaciones para América Latina y el Caribe, Internet Corporation for Assigned Names and Numbers (ICANN), email: Alexandra.dans@icann.org
- Alex Riobo, Director de Regulación para Latinoamérica, Telefónica, email: alexander.riobo@telefonica.com
- Alexandre Fernandes Barbosa, Centro de Estudios para el Desarrollo de la Sociedad de la Información, email: alexandre@nic.br
- Claudio Anabalón, Asesor, Senador Andrés Allamand, Chile
- Demi Getschko, CEO, Núcleo de Informação e Coordenação do Ponto BR (NIC.BR), Brasil, email: demi@nic.br
- Elizabeth Arguello Maya, Directora, Dirección General de Tecnologías de la Información, Presidencia, México
- Felipe Simonsohn, Jefe de Asuntos Públicos, ENTEL, Chile, email: simonsohn@gmail.com
- Gabriel Contreras Saldívar, Comisionado Presidente, Instituto Federal de Telecomunicaciones (IOFT), email: gabriel.contreras@ift.org.mx

- José Luis Ayala Villeda, Director de Relaciones de Industria y Gobierno para América Latina, ERICSSON, México, email: jose.ayala@ericsson.com
- José Manuel Wiechers Urquiza, Director de Desarrollo de Negocios, CISCO, México, email: jwiecher@cisco.com
- Juan Luis Núñez, Gerente General, Fundación País Digital, Chile, email: juanluis@paisdigital.org
- Kathleen Mcinerney, Directora Políticas Públicas, LATAM, YAHOO, Estados Unidos, email: kmci@yahoo.com
- Manuel Alejandro Araya Arroyo, Gerente de Regulación y Asuntos Corporativos, Empresa de Telecomunicaciones, Chile, email: maaraya@entel.cl
- María Cristina Cárdenas Peralta, Directora General Adjunta de Proyectos Técnicos, Coordinación de Estrategia Digital Nacional, México, email: cristina.cardenas@presidencia.gob.mx
- Mario de la Cruz, Head of Government Affairs, Cisco Systems Inc., México, email: mariode@cisco.com
- Mónica Aspe, Subsecretaria de Comunicaciones, Secretaría de Comunicaciones y Transportes (SCT), México, email: monica.aspe@sct.gob.mx
- Nicolás Fernández, Jefe de Gabinete, Senador Guido Girardi, Senado de la República de Chile, email: gabinetegirardi@senado.cl
- Oscar Erik Rodríguez Mora, Director de Asuntos Públicos y Comunicación, Huawei Technologies, México, email: erik.rodriguez@huawei.com
- Priscilla López Sánchez, Asesora, Coordinación de Estrategia Digital Nacional
- Ricardo Wong, Gerente, INDRA, México, email: rwong@indra.es
- Tao Xu, Vice President of Latin America for Public Affairs, HUAWEI Technologies Co. Ltda., México, email: vincent.xutao@huawei.com
- Tomás Streeter, Jefe Regulación VTR, Chile, email: tomas.streeter@vtr.cl
- Víctor Lagunes, Chief Information Officer, Presidencia de México, email: Elizabeth.arguello@presidencia.gob.mx
- Vinicius Wagner Oliveira Santos, Asesor, Comité Gestor de Internet en el Brasil, email: vinicius@nic.br

K. Sector privado

Private sector

- Alan Trejo, Responsable de Publicaciones, Fundación Telefónica México, email: alan.trejo@telefonica.com
- Aleida Calleja, Coordinadora de Advocacy, Observacom, México, email: aleida.calleja@gmail.com
- Alex Ojeda, CEO Network Operators Group Chile – NOG Chile, email: alex@nog.cl
- Bryan Bravo, CEO, Iniciativa Open Future Americas, México, email: bbravo@openfuture.me
- Carlo Ponce Beltrán, Presidente de la Asociación Mexicana de Internet (AMIPCI), México, email: carlosponce@cgmps.com.mx
- Christopher Casarrubias, Analista Política Pública Internacional, Access Partnership, Ltd. Reino Unido, email: Christopher.casarrubias@accesspartnership.com
- Cristina Ruiz de Velasco Alcayaga, External Affairs Executive Director AT&T, México, email: cr406m@int.att.com
- Cyntia Martínez, Directora de Relaciones con Gobierno, Hewlett Packard México, email: cintya.martinez@hp.com
- Joao Fernando Costa Junior, Director, Revista Espirito Livre, Cariacica, Brasil, email: joaofernando@espiritolivres.org

- John Jairo Díaz Martínez, Client Service Technician, Antenna International, London, Northern Island, email: sharms_77@hotmail.com
- Jorge Arreola, Director de Regulación, Telefónica México, México, email: jorge.arreola@telefonica.com
- José Manuel Wiechers Urquiza, Director de Desarrollo de Negocios, CISCO, México, email: jwiecher@cisco.com
- Karina Martínez Flores, Jurista & tecnóloga, México, email: ict.and.law@gmail.com
- Karla Tapia, Subgerente, INFOTEC, email: karla.tapia@icloud.com
- Patricia González Flores, Directora de Educación, ENOVA, México, email: patricia.gonzalez@enova.mx.
- Kathleen McInemey, Director, Public Policy LATAM, Yahoo, Coral Cable, Florida, U.S.A., email: kmci@yahoo.com
- Manuel Araya Arroyo, Gerente de Regulación y Asuntos Corporativos, Santiago, Chile, email: maraya@entel.cl.
- Manuel Haces-Aviña, Gerente de Prospectiva, NIC México, email: mhaces@nic.mx
- Manuel Vexler, Chief Marketing Office Core Networks, Huawei, México, email: mvexler@huawei.com
- Mariana Flores Morales, Abogada, Alanís Serrano y Doblado, México, email: mariana.flores@asd.com.mx
- Maribel Terán Orozco, Coordinadora de Medios de Publicidad, Televisa-Telecable (Cableoperadora), Zapopán, Estado de Jalisco, México, email: teranmaribel@gmail.com
- Martín Wasserman, Head of Public Policy, Facebook Argentina, Tucumán, email: waserman@fb.com
- Mercedes Iriondo Bergt, Gerente de Comunicación Externa, Telefónica, México, email: mercedes.iriondo@telefonica.com
- Andrea Escobedo Lastiri, Government and Regulatory Affairs Senior Professional, IBM, México, email: lastiri@mx1.ibm.com
- Miguel Ignacio Estrada, Fundador, Hola Internet, Buenos Aires, Argentina, email: miestrada@gmail.com
- Mónica Duhem, CEO, Hearcolors, México, email: monica@hearcolors.com.mx
- Nahema Nascimento Falleiros, Asesora Técnica, Comité Gestor de Internet del Brasil, email: nahema@nic.br
- Nidia María Chávez Montiel, Subdirectora, Fundación Telefónica México, email: nidia.chavez@telefonica.com
- Norman García, Coordinador GUL-NIC, Nicaragua, email: norman@debian.org.ni
- Omar Israel Navarrete Silva, Director de Nuevas Tecnologías, Atención México, A.C., email: silva.israel@gmail.com
- Oswaldo Martínez, Business Development, México, email: oswaldo.martinez@openfuture.me.
- Pablo Barrionuevo, Regulatorio, Telefónica, México, email: pablo.barrionuevo@telefonica.com
- Pedro Less, Director Asuntos Públicos de América Latina, GOOGLE
- Porfirio Sanchez, CFO Crowsat, Crowsat, Servicios Satelitales, México, email: psanchez@crossmarc.com
- Ragú Olea, Dirección de Proyectos, Grammato México, email: rotea@yahoo.com.mx
- Raumlez Pérez, Director, Pull & Bear México, México, email: raumlez@gmail.com
- Rodolfo Flores, Asesor Técnico SEP/DGEI, México, email: plutorkina@gmail.com
- Silvia G. Palazuelos, Directora General, MP Abogados y Consultores, S.C. , email: sgpalazuelos@mxabogados.com
- Steve Rodríguez, CEO, Arte en Software, México, email: steverd@hotmai.com
- Víctor Hugo García Colmenares, Gerente de Marketing, UNA MARKETING, México, email: com_vic@yahoo.com
- Zaira Yvette Pérez Salinas, Alanís Serrano y Doblado (AS&D), México, email: zaira.perez@asd.com.mx

L. Otros asistentes
Other participants

- Abraham Arellanes Ramírez, Subdirector, Consejo Nacional de Ciencia y Tecnología (CONACyT), México, email :aarellanesr@conacyt.mx
- Adrián Quesada Rodríguez, Fellow, Secretaría del Foro de Gobernanza de Internet, San José, Costa Rica, email: adrianquesadarodriguez@gmail.com
- Adriana Altamirano, Asistente Administrativo, Presidencia de la República, México, email: Adriana.altamirano@presidencia.gob.mx
- Agustina Callegari, Defensoría del Pueblo, Argentina, email: acallegari@defensoria.org.ar
- Aidé Lovera Ramírez, Observadora Independiente, México, email: lovera1608@hotmail.com
- Alberto Herrasti G., Director de Consultoría de Proyectos de Gobierno Digital, Secretaría de la Función Pública, México, email: aherrasti@funcionpublica.gob.mx
- Alejandra Betanzo, Asesora, SCT México email: abetanzo@yahoo.com
- Alejandra Bologna, Asesora en la Coordinación General de Asesores, Secretaría de Relaciones Exteriores, Gobierno de México, email: abologna@sre.gob.mx
- Alejandra Ramírez, Subdirectora de Administración de Tecnología y Comunicaciones, Secretaría de la Función Pública, México, email: aramirez@funcionpublica.com.mx
- Alejandra Reytez Elizondo, Asistente de la Subsecretaria para América Latina y el Caribe
- Ana Lucía Lenis, Gerente Asuntos Gobierno ,Google Región Andina, email: analenis@google.com
- Ana Paula Martínez, Becaria, Secretaría de Relaciones Exteriores, México, email: amartinez@sre.gob.mx
- Anabella Rivera, Directora Ejecutiva Instituto Demos, Guatemala, email: direccion@guatemalademos.org
- Alejandro Almazán Zimerman, Director General, CEO, UNETE México, email: aalmazan@unete.org
- Andrés de la Cruz Vielma, Director General, Secretaría de Comunicaciones y Transportes, México, email: adelacru@sct.gob.mx
- Andrés De la Cruz, Director General de Política de Telecomunicaciones y de Radiodifusión, Secretaría de Comunicaciones y Transportes (SCT), México, email: adelacru@sct.gob.mx
- Araceli Medina Beto, Subsecretaria para América Latina y el Caribe
- Areli Magdaleno, Asesor, Asociación Mexicana de Internet (AMIPCI), México, email: arelimagdaleno@cgmps.com.mx
- Arturo González, Director de Contenidos, Consultora de Comunicación y Política, México, email: arturoglezsalas@hotmail.com
- José Luis Rocha Rodríguez, Dirección General, Vinculación Tecnológica y Transferencia de Conocimiento, México, email: dataetica@gmail.com
- Benjamín Barriga, Subdirector de Control y Desempeño Institucional, Telecomunicaciones de México, email: benjamín.barriga@telecomm.gob.mx
- Benjamín Vicente Muñoz Mateu, Abogado Consultor de la Dirección Jurídica, Instituto Nacional del Derecho de Autor, email: benjamín.muñoz@sep.gob.mx
- Bessie Patricia Muñoz Zavala, Técnico en Comunicaciones, Consejo Nacional de Energía, El Salvador, email: bessie_dm@hotmail.com
- Blanca Lozano Morales, Especialista educativo, SEP, México, email: antropologas@gmail.com
- Carlos A. Patino, Asesor Gobierno Abierto y Economía Digital, Gobierno Federal, México, email: carlospatino.sct@gmail.com
- Carlos Ayala, Director de Seguridad de la Información, Presidencia de la República, México, email: carlos.ayala@presidencia.gob.mx.
- Carlos Francisco Cecconi, Assesor, CGI, Brasil email: cecconi@nic.br
- Carlos León, Director General, CONOCER, México, email: carlos.leon@conocer.gob.mx

- Carlos Torres, Consultor CONACYT, México, email: carlosarozqueta@gmail.com
- Carmen Jacobs, Director, Desarrollo REEI Tloltain, A.C., email: Carmen_jacobs@gmail.com
- Claudia Leticia Guerrero López, Consultora independiente, México, email: claudialeticaguerrero@hotmail.com
- Cosette Castro, Investigadora, Instituto Brasileiro de Informação, Ciência y Tecnología (IBIC), Brasil, email: cosettecastro2012@gmail.com
- Cristina Planter Riebeling, Becaria del Servicio Exterior
- Daniel Alegre, Estudiante, México, email: jann.alegre@gmail.com.
- Daniel Lacayo Castillo, Especialista en Economía, Fondo de Inversión de Telecomunicaciones, Gobierno de Reconciliación y Unidad Nacional, Nicaragua, email: elacayo@telcor.gob.ni
- Daniela Viteri, Estudiante, Universidad San Francisco de Quito (USFQ), Cumbaya, Ecuador, email: daniviteri92@gmail.com
- Danilo Chávez Rodríguez, Investigador, Instituto de Desarrollo Regional-Tec de Monterrey, Estado Plurinacional de Bolivia, email: rredicinov@gmail.com
- Darío Vargas, DGA Proyectos Estratégicos, Presidencia , México, email: dario.vargas@presidencia.gob.mx
- David Byer, SAP Portal Administrator, Barbados, email: David.byer@gmail.com
- Deirfre Williams, Member of Civic/Caribbean ICT Virtual Community, Saint Lucia
- Diana Gómez Gallardo, Jefa de Departamento, Instituto Federal de Telecomunicaciones, email diana.gomez@ift.org.mx
- Edna Ferrer, Enlace Instituto Federal de Telecomunicaciones, México, email: ednaferrer@ift.ing.mx
- Eduardo Martínez, Jefe de redacción, Presidencia de la República, México, email: Eduardo.martinezf@presidencia.gob.mx
- Ernesto Ibarra, Director Estudios Legislativos, Gobierno Federal México, email: ernestoibarra@gmail.com
- Eunice Mercado Lara, Subdirección de Acceso Abierto, Consejo Nacional de Ciencia y Tecnología (CONACyT), México, email: emercado@conacyt.mx
- Euridice Castro, Consultoría en Tecnologías de Información, México, email: euridice.castro@biteck.com.mx
- Fragancia de Santiago Sánchez, Técnico pedagógico DGEI, México, email: fragancia08@hotmail.com
- Francisco Cué Martínez, CEO, WIKIPOLIS, México, email: francisco.cue@wikipolis.com.mx
- Francisco J. Palmerin Romero, Coordinador de Programas Estratégicos de TIC, Secretaría de Educación Pública, México, email: fpalmerin@sep.gob.mx
- Frank LaRue, Ex Relator de Naciones Unidas para la Libertad de Expresión, Centro de Derechos Humanos Robert Kennedy, Guatemala, email: libert.expresion@gmail.com
- Gabriel Gutiérrez García, Sub Director de Redes Sociales, Presidencia de la República, México, email: gabrielgutierrezgarcia@gmail.com
- Gabriela Ruiz Diéguez, Jefa de Departamento de la Dirección General de Organismos y Mecanismos Regionales Americanos
- Gabriela Soberon, Directora de contenido y manejo de redes sociales, Presidencia de la República, México, email: huitzildf@gmail.com
- Gaeth Ferrez, Abogada, Buendía, S.C., México, email: ganuferrezolivera@gmail.com
- Gustavo González Suarez, Director de Análisis e Información de Servicios Digitales, Secretaria de la Función Pública del Gobierno de México, email: ggonzalez@funcionpublica.gob.mx.
- Hartmut Richard Glaser, Director Ejecutivo GEO, email: glaser@gl.br
- Héctor Carrillo, Jefe de Departamento, Secretaría de Comunicaciones y Transportes, México, email: hector.carrillo@sct.gob.mx.
- Héctor Valdés, Director de Organismos y Negociaciones Internacionales de Telecomunicaciones, Gobierno de México, email: hvaldesm@sct.gob.mx

- Ignacio Uribe Ferrari, Red Magisterial, Cámara Industria Editorial Mexicana Consejero, email: iuribeferrari@redmagisterial.com
- Ilavia Lefevre, Internet Steering Committee, Brasil, email: flavialefevre@yahoo.com.br
- Ileana Gisela San Juan, Directora de Información y Accesibilidad, Instituto Federal de Telecomunicaciones, email: giselsa.sanjuan@ift.org.mx
- Israel Rosas, Subdirector de Información, Coordinación de Estrategia Digital Nacional, México, email: Israel.rosasr@presidencia.gob.mx
- Javier Huerta, Subdirector Primaria Indígena, Secretaría de Educación Pública (SEP), México, email: javierhuerta@yahoo.com
- Jesús Eduardo Luna Ordoñez, Investigador en Gobiernos Locales, Red de Investigadores en Gobiernos Locales Mexicanos, A.C. México, email: eduardo.luna.1325@gmail.com
- Jesús Lizardi, Consultor independiente, México, email: jesus.lizardi@gmail.com
- Jimena Sierra, Subdirectora de Relaciones Multilaterales, Instituto Federal de Telecomunicaciones, email Jimena.sierra@ift.org.mx
- Jorge Sánchez, Estudiante, Instituto Tecnológico Autónomo de México (ITAM), México, email: schzsas@gmail.com
- José Antonio Peña, Director de Divulgación, Consejo Nacional de Ciencia y Tecnología (CONACyT), México, email: japena@conacyt.mx
- Juan Carlos Reyes, Director General de Información en Salud, Secretaría de Salud, México, email: carlos.reyes@salud.gob.mx
- Judith Bueno Gamez, Particular, México, email: jbueno@gmail.com
- Juliano Cappi, Consultor, Nic.br, Brasil, email: juliano@nic.br
- Karmina Covarrubias, DGA, Presidencia de la República México, email: karmina.covarrubias@presidencia.gob.mx
- Kemly Camacho, Cooperativa Sulá Batsú, Costa Rica, email: kemly@subastu.com
- Lazaro Israel Rodríguez Oliva, Co-Director, Consultor Independiente, Cuba, email: lazaroisrael@gmail.com
- Leticia Ortíz, Observadora independiente, México, email: lortiz@live.com.mx
- Lía Patricia Hernández, Directora Ejecutiva, Instituto Panameño de Derecho y Nuevas Tecnologías (IPANDETEC), Panamá, email: ipandetec@gmail.com
- Lidia García Márquez, Staff Presidencia Asociación Mexicana de Internet, México, email: lidiagarciamarquez@cgmps.com.mx
- Lily Sacal Neumann, Directora de Innovación e Integración en Educación digital, SEP, México, email: lily.sacal@televisioeducativa.gob.mx
- Lilia Irene Gamboa González, Directora de Digitalización, Secretaría de la Función Pública, Gobierno de México, email: lgamboa@funcionpublica.gob.mx
- Lina Leticia Rivera Herculano, Especialista Técnico, Secretaría de Educación Pública (SEP) DGEI, México, email: afroditapn@gmail.com
- Lina Ornelas, Jefa de Políticas Públicas y Relaciones de Gobierno, Google México S. de R.L. de C.V., México, email: linaornelas@google.com
- Lizeth Alfaro, Observadora Independiente, México, email: jaqui_1232@hotmail.com
- Ludwing Alain Zaragoza Álvarez, Asistente, Unidad de Gobierno Digital de la Secretaría de la Función Pública, email :lzaragoza@ugd.gob.mx
- Luis Jonathan De la Rosa, Asesor de Proyectos Estratégicos, Presidencia de la República, Gobierno de México, email: luis.debrosa@presidencia.gob.mx
- Malisa Richards, Network Administrator, Kuru Kuru Cooperative College, Georgetown, Guyana, email: malisarichards25.2008@gmail.com.
- Manuel Bueron, Consultor, Coordinación de la estrategia digital nacional, México, email: manolobg83@gmail.com

- Manuel Gerardo Molina Jiménez, Analista Jurídico, Secretaría de Relaciones Exteriores, México, email: mmolina@sre.gob.mx
- Marcingi Viana Silva, Asesor Técnico, Asamblea Legislativa de Rondonia, Brasil, email: marcingirioma@gmail.com
- Margarita Landaverde, Observadora independiente, México, email: margott77@yahoo.com
- Margarita Reyes Ochoa, Directora de Titulación y Atención a Operadores y Usuarios, Gobierno de Reconciliación y Unidad Nacional, Nicaragua, email: creyes@telcor.gob.ni
- María de la Luz Caro Valera, Observadora Independiente, México, email: caro27maria@gmail.com
- Mariana Castro Hernández, Asesora, Ministerio de Comercio Exterior, email: mariana.castro@comex.go.cr
- Mario Ocampo R., Asesor, Secretaría de Comunicaciones y Transportes, Subsecretaría de Comunicaciones, email: mario.ocampo@sct.gob.mx
- Marisa Marina San Martín, Secretaría de Gobernación, en representación del Subsecretario de Normatividad de Medios, México, email: msanmartin@segob.gob.mx
- Mauricio Manuel Ocampo, Gerente Legal y de Relaciones con Gobierno, Mercado Libre, email: Mauricio.ocampo@mercadolibre.com.mx
- Max Castro Antonio, Consultor independiente, México, email: maxcastro@gmail.com
- Miguel Ángel Gallegos Cárdenas, Investigador Estudiante Universidad Autónoma Metropolitana, email: miangaca@hotmail.com
- Miguel Ángel Muñoz Petricholi, Jefe de Departamento, Secretaría de Comunicaciones y Transportes, email: miguel.munoz@sct.gob.mx
- Miguel Rivera, Subdirector de Asuntos Internacionales, Instituto Federal de Telecomunicaciones (IFT), Gobierno de México, email: miguel.rivera@ift.org.mx
- MSC Hazel Díaz Meléndez, Directora de Control de Gestión Administrativa La Defensoría de los Habitantes, email: hdiaz@dhr.gob.go.cr
- Myriam Karina Paredes Vargas, Subdirectora de Admon de Proyectos- Gobierno Digital, SEP, México, email: karinaparedesoo@gmail.com
- Nicolás Lucas, Editor Massmedia, México, email: worldcreative@hotmail.co.uk
- Nieves Dánae Valdés Leija, Directora de Comunicación, WIKIPOLIS, México, email: nieves.danae@wikipolis.com.mx
- Norma Torres, Docente, Secretaría de Educación Pública (SEP), México, email: dern81@yahoo.com.mx
- Odon Madariaga, Coordinador de Activismo, Partido Revolucionario Institucional, México, email: rommelmadariaga@gmail.com
- Omar Lozano López, Consultor independiente, México, email: omarlozano73@gmail.com
- Pamela Araico, Directora General Adjunta de Asuntos Internacionales, Secretaría de Comunicaciones y Transportes, México, email: pamelaaraico@set.gob.mx
- Paola Limón, Project Manager, Presidencia, México, email: proyectos.cto@presidencia.gob.mx
- Perla Escárcega, Subdirectora, Consejo Nacional de Ciencia y Tecnología (CONACyT), México, email: ami18-ga@hotmail.com
- Rafael Francisco Franca, Policía Federal, Brasil
- Rafael Robledo Cano, Subdirector de análisis de información, Estrategia Digital Nacional Presidencia de la República, México, email: rerc11@me.com
- Raitme Citterio, ISOC Member, ISOC Capítulo Venezuela, República Bolivariana de Venezuela, email: rcitterio@gmail.com
- Raúl E. Rendón Montemayor, Director General, Secretaría de Economía, México, email: raul.rendon@economia.gob.mx
- Roberto Jesús Rodríguez Vera, Coordinador General Balam, email: robertojesus.rdz@gmail.com
- Roberto Leal, Secretario Técnico, Subsecretaría de Salud, Gobierno de Nueva León, México, email: Roberto_leal@yahoo.com

- Rodolfo Javier Flores Gómez, Asesor Técnico, Secretaría de Educación Pública (SEP) DGEI, México, email :plutorkina@gmail.com
- Román Azuara, Consultor, México, email: roman@romanazuara.com
- Rosa Cristina Parra Lozano, Directora de Comunicación Digital, Secretaría de Gobernación, México, email rparra@segob.gob.mx
- Rowland Espinosa, Costa Rica, email: rowlandeh@gmail.com
- Sandra Rodríguez, Socia, Especialista en Telecomunicaciones, México, email: Sandra.rodriguez@jentel.mx
- Saúl Juárez, Subdirector ONU, Secretaría de Relaciones Exteriores, México, email: sjuarezm@sre.gob.mx
- Sharon Ovadia, Subdirector Diseño y Desarrollo, Presidencia de la República, México, email: sharonovadia@gmail.com
- Shernon Osepa, Gerente Asuntos Regionales América Latina y el Caribe, Internet Society, Curaçao, email: osepa@isoc.org
- Sonia Rábago, Consultora independiente, México, email: sonira@hotmail.com
- Vanessa Medina Armienta, Secretaria Particular de la Subsecretaria para América Latina y el Caribe
- Víctor Quiroz, Secretario técnico SEP, México, email: viqtor.quiroz00@gmail.com
- Viridiana Castro García, Consultora, Unidad de Gobierno Digital, Secretaría de la Función Pública (SFP), México, email: vcastro@ugd.gob.mx
- Viviana García Fonseca, Consejera Económico-Comercial, Embajada de la República de Cuba en México, email: consejerocomercial@embacuba.com.mx
- Yarishdy Mora Torres, Observadora independiente, México, email: yarishdymora@gmail.com

**M. Organizaciones no gubernamentales (ONG)
Non-governmental organizations (NGO)**

Asociación Centro Sin Violencia en Internet, SIVI

- Melania Ortega, Coordinadora, email: mel.ortega.maqueda@gmail.com

Asociación CONEXIÓN al Desarrollo El Salvador

- Gilberto Lara, Director General, ONG, El Salvador, email: galara@conexion.sv

Asociación para el Progreso de las Comunicaciones/Association for Progressive Communications

- Dafne Sabanes Plou, Coordinadora Regional América Latina y el Caribe, Programa Derechos de las Mujeres, Argentina, email: Daphne@apcwomen.org
- Cristina de Oliveira González, Gestora de Proyectos, Sudáfrica, email: cristinana@apc.org

ACCESS

- Javier Pallero, Policy Analyst, New York, Estados Unidos, email: Javier@accessnow.org

BALAM

- Roberto Jesús Rodríguez Verapineda, Coordinador General, México, email: robertojesus.rdz@gmail.com

Centro de Investigación para la acción femenina (CIPAF)/Research Centre for Feminist Action

- Magaly Pineda, Directora Ejecutiva, República Dominicana, email: magalypi@gmail.com

COLNODO-Asociación Colombiana de Organizaciones No Gubernamentales para la Comunicación Vía Correo Electrónico

- Olga Patricia Paz Martínez, Directora Administrativa y de Proyectos, Colombia, email: olga@colnodo.apc.org

Comité de Gestión de Internet en el Brasil (CGI.br)

- Carlos Alberto Afonso, Miembro del Consejo Director, Brasil, email: ca@afonso.ca
- Thiago Tavary, Board Member, CGI.br, Brasil, email: thiagotavary@cgf.br
- Flavio Wagner, Board Member, CGI.br, Porto Alegre, Brasil, email: Flavio@inf.ufrgs.br
- Diego Canabarro, Asesor, Comité Gestor de Internet de Brasil, CGI.br, email: diegocanabarro@nic.br
- Carlos Francisco Ceconi, Gerente de Asesoría, Brasil, email: ceconi@nic.br

Coordinadora por los derechos de la infancia y la adolescencia

- Gustavo Ferreira, Encargado de comunicación, Paraguay, email: gustavo.fcorrales@gmail.com

Corporación Universitaria para el Desarrollo de Internet, AC

- Salma Jalife, Coordinadora de Asuntos Internacionales, México, email: salmajalife@cudi.edu.mx

COSMOCIUDADANO, A.C.

- Jorge Rendón Riba, Director, Cosmociudadano, A.C., Comité de Observación, Investigación y Desarrollo para Internet, México, email: Jorge@cosmociudadano.mx

Diálogos A.C.

- Rodrigo Ehlers, Coordinador División de TICs, México, email: rocco.ehlers@gmail.com

Fundación de la Frontera Electrónica/Electronic Frontier Foundation

- David Bogado Yegros, Latin American Community Coordinator, Estados Unidos, email: davidbogado@eff.org

Fundación Hacemos

- Itria Ramzdy Tinajero Carbajal, Dirección de Infraestructura, email: ramzdy14@gmail.com

Fundación Instituto de Estudios Avanzados IDEA

- Lesly Gardozo, Bibliotecóloga, República Bolivariana de Venezuela, email: leslyc@gmail.com

Fundación KARISMA

- Amalia Toledo, Coordinadora de Proyectos, Colombia, email: atoledo@karisma.org.co
- María Juliana Soto, Coordinadora de Comunicaciones, Colombia, email: enjulianas@gmail.com
- Pilar Saénz, Coordinadora de Proyectos, Colombia, email: mpsaenz@karisma.org.co

Fundación Redes para el Desarrollo Sostenible (REDES)

- José Eduardo Rojas, Presidente Ejecutivo, Estado Plurinacional de Bolivia, email: Eduardo@fundacionredes.org

Grupo Mexicano de Parlamentarios para el Hábitat

- Mario Ricardo Ponce, Colaborador, Grupo Mexicano de Parlamentarios para el Hábitat, México, email: marioponce@comunidad.com.mx

ICDL

- Jorge Hernán Gutiérrez Martínez, Consultor de Relaciones Institucionales, ICDL Americas, Irlanda, email: jorge.gutierrez@icdlamericas.org
- Gerard O’Farrill, Consultor en Relaciones Institucionales, ICDL Américas, Dublin, Irlanda, email: Gerardo.ofarrill@icdlamericas.org
- Damien O’Sullivan, Chief Executive Officer, ICDL Foundation, email: Damien.osullivan@icdl.org
- Romina González, Ejecutiva de Desarrollo Regional, ICDL Américas, email: romina.gonzalez@icdlamericas.org

IEEE Sección México

- Gerardo Chávez, Past Chairman, México, email: gchavezdiaz@prodigy.net.mx

International Computer Room Experts Association

- Sergio Reynoso, Relaciones Públicas, México, email: reynosops@gmail.com

Internet Society (ISOC)

- Alejandro Pisanty, Presidente del Capítulo México, México, email: apisanty@gmail.com
- Juan Matos, Secretario, República Dominicana, email: juanmatos@gmail.com
- Raquel Gatto, Regional Policy Advisor, Estados Unidos de América, email: gatto@isoc.org
- Adrián Carballo, Board Member, Argentina, email: ainfodata@gmail.com

Mamá Digital

- Melva Sangri, Presidenta Fundadora, México, email: melva@mamadigital.mx.
- Heidi Cortes, Consejera, México, email: heidicortes@mamadigital.mx
- Jaime Trejo, Consejo Consultivo, – “Conectamos tu vida a la era digital”. México, email: jaime.trejo@mamadigital.mx

Organización de ccTLDs Latinoamericanos y del Caribe/Latin American Association for Country Top Level Domain (LACTLD)

- Eduardo Santoyo, Presidente del Consejo Directivo, Colombia, email: eduardo@cointernet.com.co
- Carolina Aguerre, Directora Ejecutiva, Uruguay, email: carolina@lactld.org

The Competitive Intelligence Unit

- Ernesto Piedras, Director General, México, email: epiedras@the-ciu.net

**N. Secretaría
Secretariat****Comisión Económica para América Latina y el Caribe (CEPAL)/Economic Commission for Latin America and the Caribbean (ECLAC)**

- Alicia Bárcena, Secretaria Ejecutiva/Executive Secretary, email: Alicia.barcena@cepal.org
- Mario Cimoli, Director, División de Desarrollo Productivo y Empresarial/Chief, Division of Production, Productivity and Management, email: mario.cimoli@cepal.org

- Luis Fidel Yáñez, Oficial a Cargo, Oficina de la Secretaría de la Comisión/Officer in Charge, Office of the Secretary of the Comisión, email: luis.yanez@cepal.org
- Romain Zivy, Oficial de Programas, Oficina de la Secretaria Ejecutiva/Programme Officer, Office of the Executive Secretary, email: romain.zivy@cepal.org
- Mario Castillo, Jefe, Unidad de Innovación y Nuevas Tecnologías, División de Desarrollo Productivo y Empresarial/Chief, Innovation and New Technologies Unit , Division of Production, Productivity and Management, email: mario.castillo@cepal.org
- Sebastián Rovira, Oficial de Asuntos Económicos, División de Desarrollo Productivo y Empresarial/Economic Affairs Officer, Division of Production, Productivity and Management, email: sebastian.rovira@cepal.org
- Edwin Rojas, División de Desarrollo Productivo y Empresarial/Division of Production, Productivity and Management, email: Edwin.rojas@cepal.org
- Jorge Patiño, Asistente de Investigación, División de Desarrollo Productivo y Empresarial/ Division of Production, Productivity and Management, email: jorge.patino@cepal.org
- Catalina Achermann, Especialista TIC, División de Desarrollo Productivo y Empresarial/Consultant, Division of Production, Productivity and Management, email: catalina.achermann@cepal.org

Sede subregional de la CEPAL para el Caribe/ECLAC subregional headquarters for the Caribbean

- Robert Williams, Associate Information Management Officer, email: Robert.williams@eclac.org

Sede subregional de la CEPAL en México/ECLAC Subregional headquarters in México

- Hugo Eduardo Beteta, Director/Chief, email: hugo.beteta@cepal.org
- Mario Ricardo, Knowledge Management Officer, email: mario.ricardo@cepal.org
- Pablo Yanes, Senior Economic Affairs Officer, Office of the Director, email: pablo.yanes@cepal.org
- Jorge Mario Martínez, Economic Affairs Officer, International Trade and Industrial Unit (ITIU), email: jorgemario.martinez@cepal.org
- Carlos Nahuel Oddone, Programme Assistant, International Trade and Industrial Unit (ITIU), email: Nahuel.oddone@cepal.org
- Ramón Padilla, Economic Affairs Officer, International Trade and Industrial Unit (ITIU), email: ramon.padilla@cepal.org
- Joaquín Salido, Associate Economic Affairs Officer, International Trade and Industrial Unit (ITIU), email: joaquin.salido@cepal.org
- Thomas Bellhouse, Becario, Sede Subregional de la CEPAL en México, email: thomas.bellhouse@cepal.org
- Juan Carlos Rivas, Economic Affairs Officer, Economic Development Unit (EDU), email: juancarlos.rivas@cepal.org
- Hernán Gómez, Social Affairs Officer, Social Development Unit (SDU), email: hernan.gomez@cepal.org
- Víctor Hugo Ventura, Economic Affairs Officer, Energy and Natural Resources Unit (ENRU), email: hugo.ventura@cepal.org
- Eugenio Torrijano, Research Assistant, Energy and Natural Resources Unit (ENRU), email: Eugenio.torrijano@cepal.org