



UNITED NATIONS



Economic Commission for Latin America and the Caribbean
Subregional Headquarters for the Caribbean

Subregional Seminar on Data Warehousing and Dissemination in
the Caribbean
22 – 24 November 2010
Port-of-Spain, Trinidad and Tobago

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**EVALUATION REPORT OF THE
SUBREGIONAL SEMINAR ON DATA WAREHOUSING AND
DISSEMINATION IN THE CARIBBEAN**

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A. INTRODUCTION

The United Nations Economic Commission for Latin America and the Caribbean (ECLAC) Subregional Headquarters for the Caribbean, in collaboration with the Caribbean Development Bank (CDB) conducted a three-day seminar that focused on data warehousing and dissemination. The CDB, in the last three years, has been conducting a number of national and regional training workshops in Research Methods and Sampling Methodology, Data Processing and Management and Data Analysis and Interpretation under the Inter-American Development Bank (IDB)-funded component of the Support for Poverty Assessment and Reduction in the Caribbean (SPARC). SPARC is a multi-donor initiative which is coordinated by the Barbados and the Organisation of Eastern Caribbean States Office of the United Nations Development Programme (UNDP), to build capacity in areas of poverty reduction, Millennium Development Goals monitoring and social policy development systems. In keeping with this objective, CDB has been conducting these workshops to complement its ongoing programme of support to its Borrowing Member Countries (BMCs) in the conduct of Country Poverty Assessments and implementation of poverty reduction strategies.

The IDB-funded component of SPARC also provides for training in promoting use and dissemination of survey data. In furtherance of this, ECLAC and CDB planned and conducted the Regional Seminar on Data Warehousing and Dissemination to expose approximately 30 key persons, (statisticians and relevant professionals) from its BMCs with the methods and facilities available in the subregion for the storage, retrieval and manipulation of poverty and social data. ECLAC and the Sir Arthur Lewis Institute for Social and Economic Studies (SALISES) have been key partners of CDB in delivering the outputs of SPARC and have again joined in collaborative work to implement the seminar.

1. Objectives

The major objective of the seminar was to sensitize Caribbean participants to the need to properly archive their statistical databases for security purposes in order to facilitate adequate data dissemination and use. Hence, methodologies and software that have been internationally accepted were demonstrated and participants were afforded adequate time to familiarize themselves with the use of those software packages.

2. Outputs

The main output of the three-day seminar was capacity enhancement with respect to the methods and facilities available in the subregion for storage, retrieval and manipulation of poverty and other social data. Hence, participants experienced hands-on training in the use of internationally accepted packages, such as REDATAM and the International Household Survey Network (IHSN).

B. ATTENDANCE AT THE TRAINING WORKSHOP

1. Place and date of the workshop

The Subregional Seminar on Data Warehousing and Dissemination in the Caribbean was held from 22 to 24 November, in Port-of-Spain.

2. Attendance

Participants included statisticians and other relevant professionals from most Caribbean countries. A list of all participants is attached in the annex. Resource persons for the seminar were from SALISES, ECLAC, CDB and the Statistics Department, Saint Lucia.

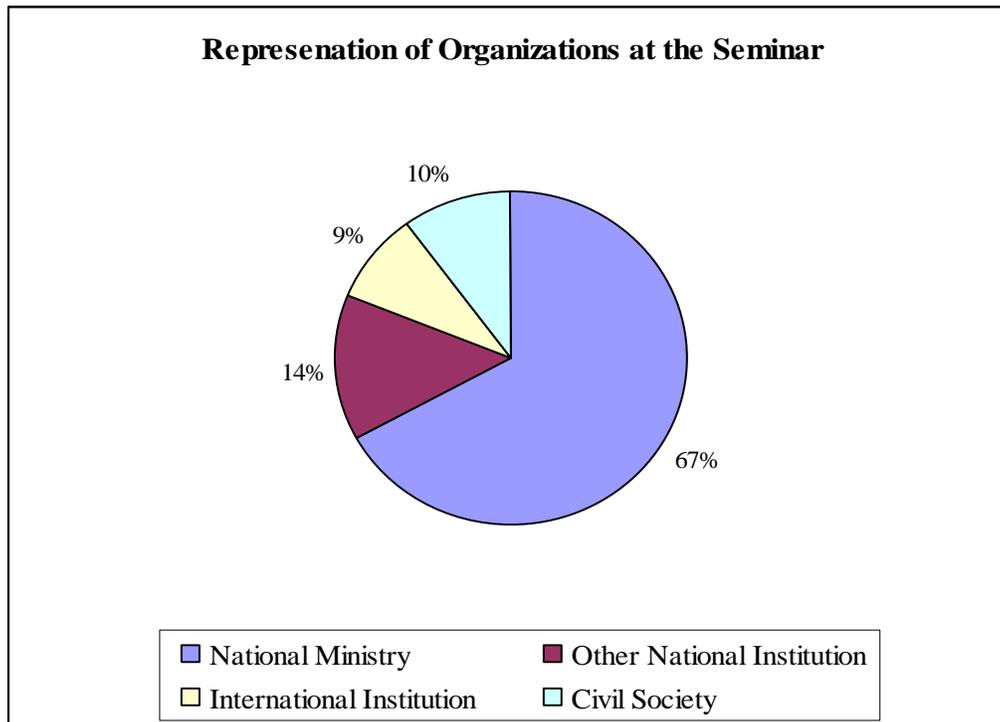
C. SUMMARY OF EVALUATION

The evaluation summary provides an account of participants' views of various aspects of the Subregional Seminar on Data Warehousing and Dissemination in the Caribbean.

1. Participants

Of the 21 participants that responded to the evaluation questionnaire, 8 (38%) were males and 13 (62%) were females. The participants represented a number of organizations ranging from national ministries (67%), other national institutions (14%), international institutions (9%) and civil society (10%).

Figure 1

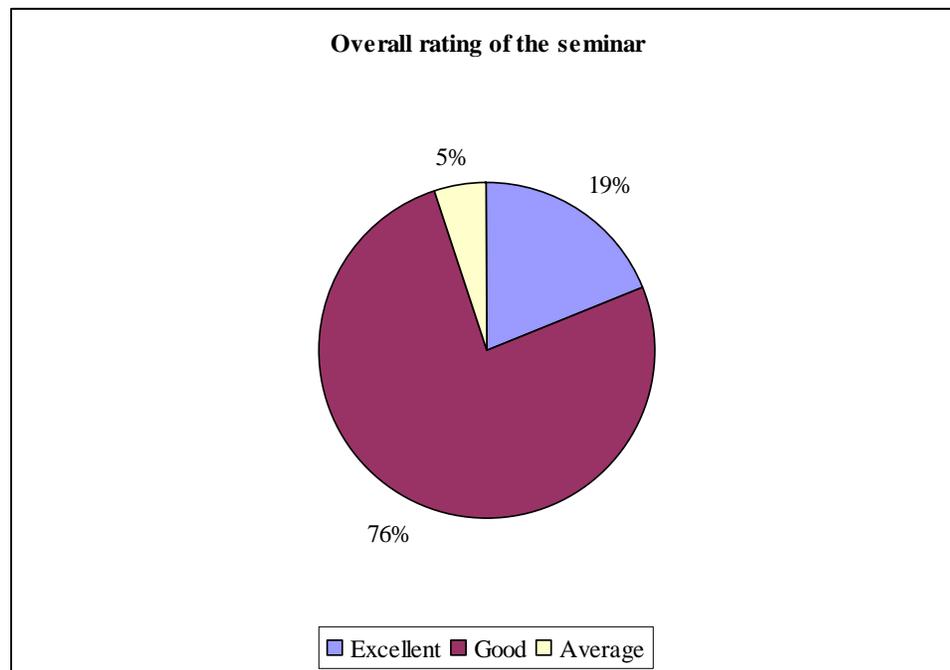


2. Substantive content and usefulness of the seminar

Participants were asked to rate specific elements of the Subregional Seminar on Data Warehousing and Dissemination in the Caribbean in relation to substantive content; initial expectations being met; relevance to their work; experience sharing; increasing awareness and usefulness of recommendations, among others.

Using a scale ranging from excellent, good, average, poor, very poor and not sure/no response, participants were asked to give an overall rating of the seminar as well as on the substantive content of the seminar. Based on the responses, most of the participants (76%) said that the seminar was good, while 19% said that it was excellent. Additionally, 67% of the participants felt that the substantive content of the seminar was good, followed by 29% who felt that it was excellent.

Figure 2



Participants were asked whether the seminar lived up to their initial expectations using the options of agree; neither agree nor disagree and not sure/no response. Seventy one (71%) agreed that the seminar did live up to their expectations while 14% neither agreed nor disagreed.

When rating the usefulness of the topics presented and discussed at the seminar for the work of their institutions, based on a scale of very useful, useful, average, not very useful, not useful at all and not sure/no response, 48% of the participants rated the topics as very useful and 43% as useful. Participants then gave suggestions for what could have been improved in terms of the issues addressed (for example, issues that they would have liked to address or analyze in greater depth, or topics that they felt were not so important). Some of the topics and issues that participants would have like to address or analyze in greater depth were as follows:

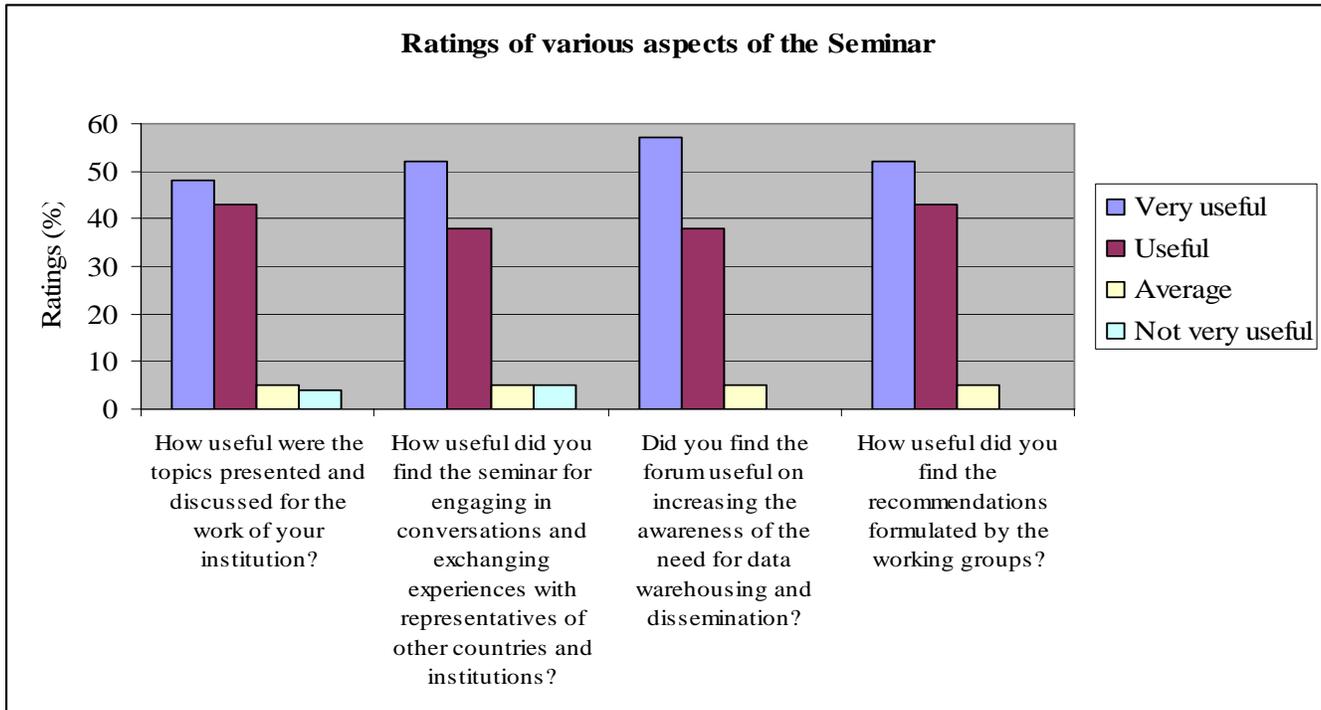
- More practice sessions on REDATAM and DevInfo
- More information on data storage hardware

- Information on SPARC
- More information sharing on best practices
- More group practice sessions with the tools

Based on a scale of very useful; useful; average; not very useful; not useful at all and not sure/no response, 52% of the participants felt that the seminar was very useful for engaging in conversations and exchanging experiences with representatives of other countries and institutions; while a further 38% found the seminar to be useful. When asked if the seminar was useful for increasing the awareness of the need for data warehousing and dissemination, 57% of the participants said that it was very useful and 38% said that it was useful.

With regards to the recommendations formulated by the working groups, 52% of the participants said that they were very useful, while 43% said that they were useful. Participants were then asked to say how the seminar would help their organizations towards reaching the goals of data dissemination, sharing and archiving and some of the responses were as follows:

- The seminar has increased participants' knowledge and understanding of some of the critical issues related to data dissemination, sharing and archiving and as a result has provided insight into addressing some national issues
- The seminar has created awareness on the importance of data dissemination, sharing and archiving and has commenced the process of advocacy among stakeholders
- These data dissemination and storage tools would be used in organizations represented at this seminar
- The seminar would help in the establishment of standards governing data documentation and dissemination
- The seminar has provided clarity on possible courses of action for the Ministry of Social Development
- The seminar has set the stage for greater collaborative work and harmonization efforts.

Figure 3

Participants were also asked what they considered to be the most significant outcomes of the seminar and some of the comments were as follows:

- The awareness of the issues and opportunities surrounding data warehousing and dissemination
- The knowledge of learning about the various programmes and countries that have been using the tools such as DevInfo, REDATAM, SPARC, JAMSTATs and so on
- Information on the roles of CDB, ECLAC, and UNDP-SPARC
- Greater awareness on the need for collaboration among countries in the region with regards to data warehousing and dissemination
- Relationships and networks formed to assist with better communication and dissemination of data amongst Caribbean countries.

3. Delivery of presentations

Using a scale ranging from excellent, good, average, poor, very poor and not sure/no response, participants were asked to evaluate the delivery of various sessions and panels in terms of the presenters, information and learning experience gained.

For Session I: The Derek Gordon Data Bank, 67% of the participants said that the presenter was good, while 19% said that he was excellent. Most of the participants felt that the information in the session was good (62%) and excellent (19%). The learning experience of the session was rated as good with 67%, followed by excellent and average with 14% each.

For Session II: The IHSN toolkit, the presenter was given a rating of mainly good (48%) and excellent (24%). Furthermore, 71% of the participants felt that the information presented was good, while 14% was not sure or did not have a response. The learning experience of the session was rated as mainly good (57%) and average (19%).

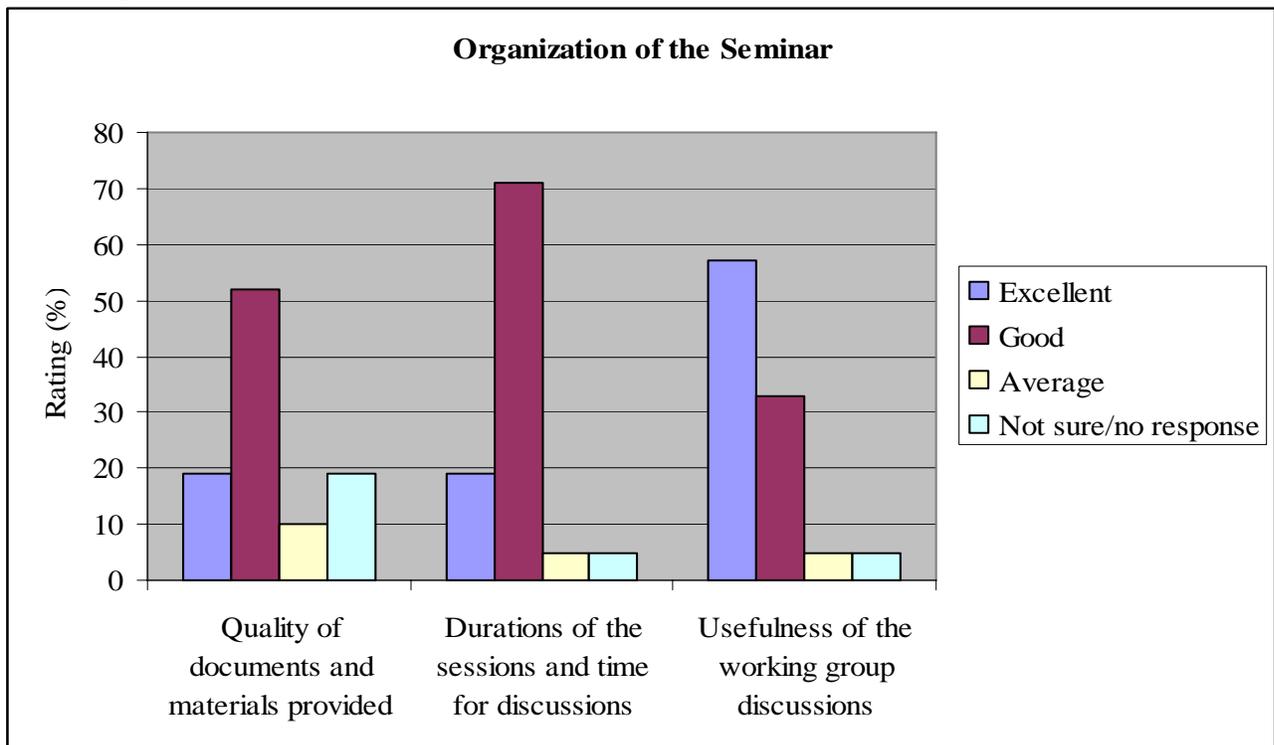
For Session III: DevInfo, most participants (62%) evaluated the presenter as mainly good, and excellent with 24%. The information presented in the panel was rated as mainly good (48%), followed by a rating of excellent with 29%. Similarly, participants felt that the learning experience of the panel was good with 48%, followed by excellent with 29%.

For Session IV: REDATAM, participants rated the presenter as mainly good with 57% followed by excellent with 33%. The information presented in the panel was also rated as good (48%) and excellent (38%). The learning experience of the panel was rated by the participants as mainly good (48%) and excellent (33%).

4. Organization of the Seminar

Feedback on the general organization of the training workshop was positive. When asked about the quality of the documents and materials provided for the workshop, on a scale ranging from excellent, good, average, poor, very poor and not sure/no response, 52% of the participants said that it was good while 19% said that it was excellent, and a further 19% said that they were not sure or did not have a response. In terms of the duration of the sessions and times for the debates, the majority of the participants (71%) felt that it was good and 20% felt that it was excellent. Furthermore, 57% felt that the usefulness of the working group discussions were excellent and 33% felt it was good.

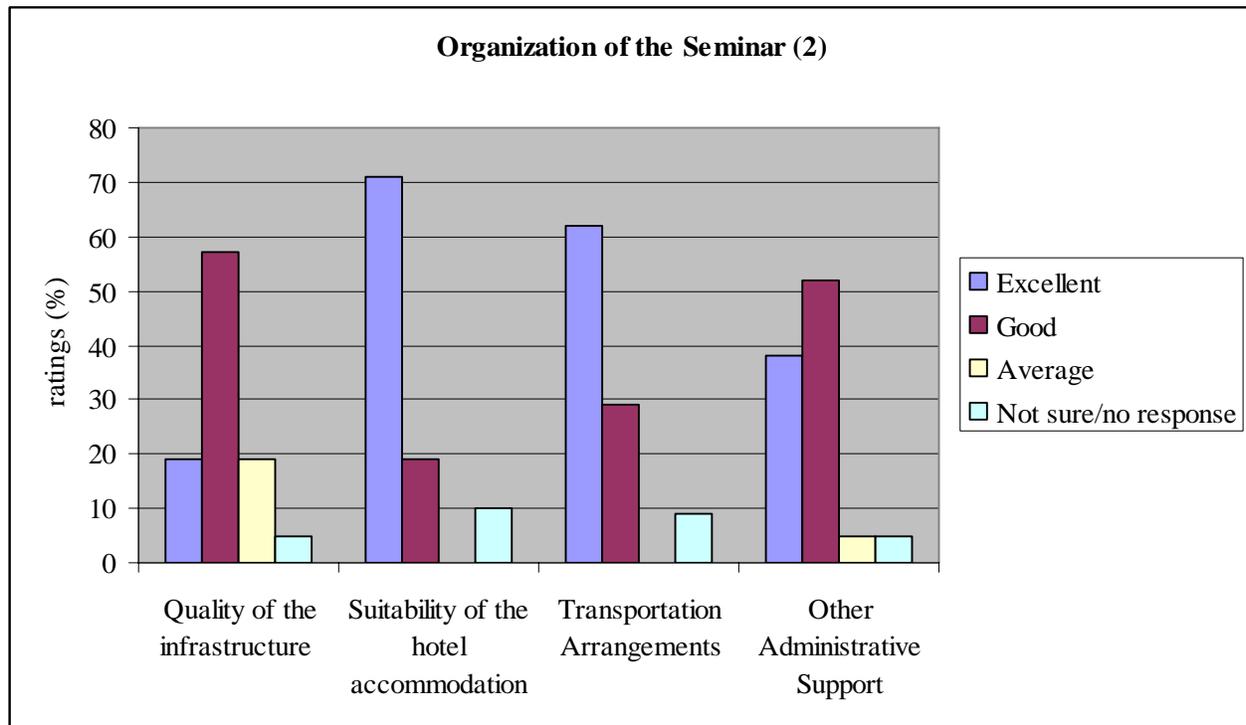
Figure 4



Fifty-seven per cent (57%) of the respondents said that the quality of the infrastructure in terms of the rooms, sound and catering were good while 19% each said that it was excellent and average. The participants said that the suitability of the hotel accommodation was excellent accounting for 71% and a further 19% found it to be good. With regards to transportation arrangements, 62% said that it was excellent and 29% said that it was good. Additionally, 52% said that the quality of administrative support

in facilitating logistics for participants in the seminar was good, while a further 38% felt that it was excellent.

Figure 5



Based on those ratings, participants were then asked to indicate what worked well and what could have been improved in the seminar. According to the participants, some of the aspects of the seminar that could have been improved were as follows:

- There should have been more practice and training sessions
- The time period for the seminar should have been a week, so as to get in more practical exercises
- The agenda should have been distributed via email prior to arrival at the workshop
- The catering arrangements for lunch could have been improved

According to the participants, some of the aspects of the seminar that worked well were as follows:

- The hotel accommodation and transportation arrangements worked well
- Group sessions and presenters were great

Some of the participants took the opportunity to commend the seminar:

- Thanks to ECLAC for accommodating the workshop and joining with CDB for supporting this timely workshop
- The workshop was well done.

Annex 1**List of participants****A. Member countries****Antigua and Barbuda**

- Almira Henry, Director, Social Policy Unit, Ministry of Health, Social Transformation and Consumer Affairs
- Adulcie Baptiste-Christian, Research Assistant, Ministry of Health, Social Transformation and Consumer Affairs

Barbados

- Andrew Pollard, Research and Planning Analyst I, Bureau of Social Policy, Research and Planning

Belize

- Mark Antrobus, Statistician, Ministry of Human Development and Social Transformation

Dominica

- Amonia Paul Rolle, Social Development Planner, Ministry of Finance
- Dwayne Dick, Statistician, Central Statistics Office

Grenada

- Halim Brizan, Director (Ag.), Central Statistical Office
- Shirlyn Decoteau-Sayers, IT Manager, Ministry of Finance

Jamaica

- Donneth Edmondson, Director, JAMSTATS Secretariat, Planning Institute of Jamaica

Saint Kitts and Nevis

- Seth Arthurton, Research and Documentation Officer, Department of Statistics/Economic Planning
- Delvin Harris, Statistician, Ministry of Sustainable Development
- Osslyn Ward, Social Planning, Ministry of Sustainable Development

Saint Lucia

- Melissa Hippolyte, Economist, Research and Policy Unit, Ministry of Finance

Saint Vincent and the Grenadines

- Merissa Finch-Burke, Administrative Cadet, Ministry of National Mobilisation, Social Development, Youth and Sports

Trinidad and Tobago

- Denise Ramsawak, Economic Policy Analyst, Ministry of Finance

B. Associate member countries

Anguilla

- Lauraine Gumbs, Senior Social Worker, Social Development
- Odessica Hughes, Statistician, Social Development

British Virgin Islands

- Kacy Frett, Professional Cadet, Development Planning Unit
- Reginald Hodge, Statistician, Development Planning Unit

C. United Nations Bodies

United Nations Development Programme (UNDP)

- Marsha Caddle, Programme Manager, Poverty Reduction,

D. Organizations

Caribbean Development Bank (CDB)

- Mc Donald Thomas, Operations Officer (Social Analyst), Project Services Division
- Carole Jackman, Secretary, Project Services Division
- Alan Chung, Manager, Technology Solutions Unit
- Rhandi Harris, Senior Statistical Clerk, Country Analysis and Policy Unit

Inter-American Development Bank (IDB)

- Ian Ho-A-Shu, Social Sector Specialist

E. Facilitators

- Edwin St. Catherine, Director, Statistics Department, Ministry of Finance and Economic Affairs
- Helen Kristin Fox, Jamaica

Annex 2**Workshop Evaluation**

Kindly assist us in assessing the overall impact of this seminar by completing the following evaluation form. Your responses will be invaluable in providing feedback on the quality of the meeting, identifying areas of weakness and help improve the organization of future seminars.

IDENTIFICATION	
Sex	<input type="checkbox"/> Male <input type="checkbox"/> Female
Type of organization you represent:	
<input type="checkbox"/> National ministry <input type="checkbox"/> Other national institution <input type="checkbox"/> Academic institution / university <input type="checkbox"/> Private sector	<input type="checkbox"/> Subregional institution <input type="checkbox"/> International organization <input type="checkbox"/> NGO <input type="checkbox"/> Civil society <input type="checkbox"/> Other: _____

Substantive content and usefulness of seminar

1. What is your overall rating of the seminar? 1. Excellent 2. Good 3. Average 4. Poor 5. Very poor 6. Not sure / no response
2. How would you rate the substantive content of the seminar? 1. Excellent 2. Good 3. Average 4. Poor 5. Very poor 6. Not sure / no response
3. Did the seminar live up to your initial expectations? 1. Agree 2. Neither agree nor disagree 3. Disagree 4. Not sure / no response
4. How useful were the topics presented and discussed for the work of your institution? 1. Very useful 2. Useful 3. Average 4. Not very useful 5. Not useful at all 6. Not sure / no response
5. How would you improve this seminar in terms of the issues addressed (for example, issues you would have liked to address or analyze in greater depth, or topics which were not so important)?

6. How useful did you find the seminar for engaging in conversations and exchanging experiences with representatives of other countries and institutions?

1. Very useful	2. Useful	3. Average	4. Not very useful	5. Not useful at all	6. Not sure / no response
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7. Did you find the forum useful on increasing awareness of the need for data warehousing and dissemination?

1. Very useful	2. Useful	3. Average	4. Not very useful	5. Not useful at all	6. Not sure / no response
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8. How useful did you find the recommendations formulated by the working groups?

1. Very useful	2. Useful	3. Average	4. Not very useful	5. Not useful at all	6. Not sure / no response
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9. How will this seminar help your organization towards reaching the goals of Data Dissemination, Sharing and Archiving?

10. What do you consider the most significant outcomes of the seminar?

Delivery of presentations

11. Using the scale below (1 - 5), evaluate the delivery of the various sessions in terms of the aspects listed in the table below using the following rating scale:

1. Excellent 2. Good 3. Average 4. Poor 5. Very poor 6. Not sure/ No response

SESSION	PRESENTER	INFORMATION	LEARNING EXPERIENCE
I: The Derek Gordon Data Bank			
II: The IHSN Tool Kit			
III. DevInfo			
IV. REDATAM			

12. How would you rate the organization of the seminar? If you choose “poor” or “very poor” please explain your response so that we can take your opinion into account.

Quality of documents and materials provided	1. Excellent	2. Good	3. Average	4. Poor	5. Very poor	6. Not sure/No response
Duration of the sessions and time for discussion	1. Excellent	2. Good	3. Average	4. Poor	5. Very poor	6. Not sure/No response
Usefulness of the Working Group Discussions	1. Excellent	2. Good	3. Average	4. Poor	5. Very poor	6. Not sure/No response
Quality of the infrastructure (room, sound, catering)	1. Excellent	2. Good	3. Average	4. Poor	5. Very poor	6. Not sure/No response
Suitability of the hotel Accommodation	1. Excellent	2. Good	3. Average	4. Poor	5. Very poor	6. Not sure/No response
Transportation Arrangements	1. Excellent	2. Good	3. Average	4. Poor	5. Very poor	6. Not sure/No response
Other Administrative support	1. Excellent	2. Good	3. Average	4. Poor	5. Very poor	6. Not sure/No response

13. Based on the ratings selected above, please indicate what worked well and what could be improved.

Thank you

Annex 3**Responses to close-ended questions**

Table 1

Sex				<i>Cumulative</i>
	<i>Frequency</i>	<i>Percent</i>	<i>Valid Percent</i>	<i>Percent</i>
Male	8	38.1	38.1	38.1
Female	13	61.9	61.9	100.0
Total	21	100.0	100.0	

Table 2

Organization				<i>Cumulative</i>
	<i>Frequency</i>	<i>Percent</i>	<i>Valid Percent</i>	<i>Percent</i>
National Ministry	14	66.7	66.7	66.7
Other National Institution	3	14.3	14.3	81.0
International Institution	2	9.5	9.5	90.5
Civil Society	2	9.5	9.5	100.0
Total	21	100.0	100.0	

Table 3

What is your overall rating of the seminar?				<i>Cumulative</i>
	<i>Frequency</i>	<i>Percent</i>	<i>Valid Percent</i>	<i>Percent</i>
Excellent	4	19.0	19.0	19.0
Good	16	76.2	76.2	95.2
Average	1	4.8	4.8	100.0
Total	21	100.0	100.0	

Table 4

How would you rate the substantive content of the seminar?

	<i>Frequency</i>	<i>Percent</i>	<i>Valid Percent</i>	<i>Cumulative Percent</i>
Excellent	6	28.6	28.6	28.6
Good	14	66.7	66.7	95.2
Average	1	4.8	4.8	100.0
Total	21	100.0	100.0	

Table 5

Did the seminar live up to your initial expectations?

	<i>Frequency</i>	<i>Percent</i>	<i>Valid Percent</i>	<i>Cumulative Percent</i>
Agree	15	71.4	71.4	71.4
Neither agree nor disagree	3	14.3	14.3	85.7
Disagree	2	9.5	9.5	95.2
Not sure/no response	1	4.8	4.8	100.0
Total	21	100.0	100.0	

Table 6

How useful were the topics presented and discussed for the work of your institution?

	<i>Frequency</i>	<i>Percent</i>	<i>Valid Percent</i>	<i>Cumulative Percent</i>
Very useful	10	47.6	47.6	47.6
Useful	9	42.9	42.9	90.5
Average	1	4.8	4.8	95.2
Not very useful	1	4.8	4.8	100.0
Total	21	100.0	100.0	

Table 7

How useful did you find the seminar for engaging in conversations and exchanging experiences with representatives of other countries and institutions?

	<i>Frequency</i>	<i>Percent</i>	<i>Valid Percent</i>	<i>Cumulative Percent</i>
Very useful	11	52.4	52.4	52.4
Useful	8	38.1	38.1	90.5
Average	1	4.8	4.8	95.2
Not very useful	1	4.8	4.8	100.0
Total	21	100.0	100.0	

Table 8

Did you find the forum useful on increasing the awareness of the need for data warehousing and dissemination?

	<i>Frequency</i>	<i>Percent</i>	<i>Valid Percent</i>	<i>Cumulative Percent</i>
Very useful	12	57.1	57.1	57.1
Useful	8	38.1	38.1	95.2
Average	1	4.8	4.8	100.0
Total	21	100.0	100.0	

Table 9

How useful did you find the recommendations formulated by the working groups?

	<i>Frequency</i>	<i>Percent</i>	<i>Valid Percent</i>	<i>Cumulative Percent</i>
Very useful	11	52.4	52.4	52.4
Useful	9	42.9	42.9	95.2
Average	1	4.8	4.8	100.0
Total	21	100.0	100.0	

Table 10

Session I_ The Derek Gordon Data Bank_ Presenter

	<i>Frequency</i>	<i>Percent</i>	<i>Valid Percent</i>	<i>Cumulative Percent</i>
Excellent	4	19.0	19.0	19.0
Good	14	66.7	66.7	85.7
Average	2	9.5	9.5	95.2
Not sure/no response	1	4.8	4.8	100.0
Total	21	100.0	100.0	

Table 11

Session I_ The Derek Gordon Data Bank_ Information

	<i>Frequency</i>	<i>Percent</i>	<i>Valid Percent</i>	<i>Cumulative Percent</i>
Excellent	4	19.0	19.0	19.0
Good	13	61.9	61.9	81.0
Average	2	9.5	9.5	90.5
Not sure/no response	2	9.5	9.5	100.0
Total	21	100.0	100.0	

Table 12

Session I_ The Derek Gordon Data Bank_ Learning Experience

	<i>Frequency</i>	<i>Percent</i>	<i>Valid Percent</i>	<i>Cumulative Percent</i>
Excellent	3	14.3	14.3	14.3
Good	14	66.7	66.7	81.0
Average	3	14.3	14.3	95.2
Not sure/no response	1	4.8	4.8	100.0
Total	21	100.0	100.0	

Table 13

Session II_ The IHSN toolkit_ Presenter

	<i>Frequency</i>	<i>Percent</i>	<i>Valid Percent</i>	<i>Cumulative Percent</i>
Excellent	5	23.8	23.8	23.8
Good	10	47.6	47.6	71.4
Average	3	14.3	14.3	85.7
Not sure/no response	3	14.3	14.3	100.0
Total	21	100.0	100.0	

Table 14

Session II_ The IHSN toolkit_ Information

	<i>Frequency</i>	<i>Percent</i>	<i>Valid Percent</i>	<i>Cumulative Percent</i>
Excellent	2	9.5	9.5	9.5
Good	15	71.4	71.4	81.0
Average	1	4.8	4.8	85.7
Not sure/no response	3	14.3	14.3	100.0
Total	21	100.0	100.0	

Table 15

Session II_ The IHSN toolkit_ Learning Experience

	<i>Frequency</i>	<i>Percent</i>	<i>Valid Percent</i>	<i>Cumulative Percent</i>
Excellent	3	14.3	14.3	14.3
Good	12	57.1	57.1	71.4
Average	4	19.0	19.0	90.5
Not sure/no response	2	9.5	9.5	100.0
Total	21	100.0	100.0	

Table 16

Session III_ DevInfo_ presenter

	<i>Frequency</i>	<i>Percent</i>	<i>Valid Percent</i>	<i>Cumulative Percent</i>
Excellent	5	23.8	23.8	23.8
Good	13	61.9	61.9	85.7
Average	2	9.5	9.5	95.2
Not sure/no response	1	4.8	4.8	100.0
Total	21	100.0	100.0	

Table 17

Session III_ DevInfo_ Information

	<i>Frequency</i>	<i>Percent</i>	<i>Valid Percent</i>	<i>Cumulative Percent</i>
Excellent	6	28.6	28.6	28.6
Good	10	47.6	47.6	76.2
Average	3	14.3	14.3	90.5
Not sure/no response	2	9.5	9.5	100.0
Total	21	100.0	100.0	

Table 18

Session III_ DevInfo_ Learning Experience

	<i>Frequency</i>	<i>Percent</i>	<i>Valid Percent</i>	<i>Cumulative Percent</i>
Excellent	6	28.6	28.6	28.6
Good	10	47.6	47.6	76.2
Average	4	19.0	19.0	95.2
Not sure/no response	1	4.8	4.8	100.0
Total	21	100.0	100.0	

Table 19

Session IV_ REDATAM_ Presenter

	<i>Frequency</i>	<i>Percent</i>	<i>Valid Percent</i>	<i>Cumulative Percent</i>
Excellent	7	33.3	33.3	33.3
Good	12	57.1	57.1	90.5
Average	1	4.8	4.8	95.2
Not sure/no response	1	4.8	4.8	100.0
Total	21	100.0	100.0	

Table 20

Session IV_ REDATAM_ Information

	<i>Frequency</i>	<i>Percent</i>	<i>Valid Percent</i>	<i>Cumulative Percent</i>
Excellent	8	38.1	38.1	38.1
Good	10	47.6	47.6	85.7
Average	1	4.8	4.8	90.5
Not sure/no response	2	9.5	9.5	100.0
Total	21	100.0	100.0	

Table 21

Session IV_ REDATAM_ Learning Experience

	<i>Frequency</i>	<i>Percent</i>	<i>Valid Percent</i>	<i>Cumulative Percent</i>
Excellent	7	33.3	33.3	33.3
Good	10	47.6	47.6	81.0
Average	3	14.3	14.3	95.2
Not sure/no response	1	4.8	4.8	100.0
Total	21	100.0	100.0	

Table 22

How would you rate the quality of documents and materials provided?

	<i>Frequency</i>	<i>Percent</i>	<i>Valid Percent</i>	<i>Cumulative Percent</i>
Excellent	4	19.0	19.0	19.0
Good	11	52.4	52.4	71.4
Average	2	9.5	9.5	81.0
Not sure/no response	4	19.0	19.0	100.0
Total	21	100.0	100.0	

Table 23

Durations of the sessions and time for discussions

	<i>Frequency</i>	<i>Percent</i>	<i>Valid Percent</i>	<i>Cumulative Percent</i>
Excellent	4	19.0	19.0	19.0
Good	15	71.4	71.4	90.5
Average	1	4.8	4.8	95.2
Not sure/no response	1	4.8	4.8	100.0
Total	21	100.0	100.0	

Table 24

Usefulness of the working group discussions

	<i>Frequency</i>	<i>Percent</i>	<i>Valid Percent</i>	<i>Cumulative Percent</i>
Excellent	12	57.1	57.1	57.1
Good	7	33.3	33.3	90.5
Average	1	4.8	4.8	95.2
Not sure/no response	1	4.8	4.8	100.0
Total	21	100.0	100.0	

Table 25

Quality of the infrastructure (room, sound, catering)

	<i>Frequency</i>	<i>Percent</i>	<i>Valid Percent</i>	<i>Cumulative Percent</i>
Excellent	4	19.0	19.0	19.0
Good	12	57.1	57.1	76.2
Average	4	19.0	19.0	95.2
Not sure/no response	1	4.8	4.8	100.0
Total	21	100.0	100.0	

Table 26

Suitability of the hotel accommodation

	<i>Frequency</i>	<i>Percent</i>	<i>Valid Percent</i>	<i>Cumulative Percent</i>
Excellent	15	71.4	71.4	71.4
Good	4	19.0	19.0	90.5
Not sure/no response	2	9.5	9.5	100.0
Total	21	100.0	100.0	

Table 27

Transportation Arrangements

	<i>Frequency</i>	<i>Percent</i>	<i>Valid Percent</i>	<i>Cumulative Percent</i>
Excellent	13	61.9	61.9	61.9
Good	6	28.6	28.6	90.5
Not sure/no response	2	9.5	9.5	100.0
Total	21	100.0	100.0	

Table 28

Other Administrative Support

	<i>Frequency</i>	<i>Percent</i>	<i>Valid Percent</i>	<i>Cumulative Percent</i>
Excellent	8	38.1	38.1	38.1
Good	11	52.4	52.4	90.5
Average	1	4.8	4.8	95.2
Not sure/no response	1	4.8	4.8	100.0
Total	21	100.0	100.0	